

WORK ORDER PRODUCTION REPORT PAGE 28

RICHMOND HOUSING AUTHORITY
 REPORTING ON SEPTEMBER 4, 2013 AT 6:37PM

For CA010000002 Project(s) Work Order Status All
 From 01/01/2013 To 06/30/2013
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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1044309	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#524	Rec'd 01/02/2013 08:15 Closed 01/07/2013 16:30	5.34	128.25	4027
Toilet stoppage. Kitchen faucet handle broke off.					
1044312	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#502	Rec'd 01/02/2013 10:59 Closed 01/14/2013 18:00	12.29	295.01	4027
Heater is not working.					
1044319	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#407	Rec'd 01/02/2013 11:00 Closed 01/02/2013 16:20	0.22	5.33	4027
Replace toilet handle and flapper.					
1044324	1300 ROOSEVELT	Rec'd 01/03/2013 09:01 Closed 01/07/2013 10:30	4.06	97.48	4003
Key cards work intermittedly throughout building.					
1044325	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 01/03/2013 15:10 Closed 01/03/2013 16:30	0.05	1.33	4027
Replace kitchen lights.					
1044326	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#323	Rec'd 01/02/2013 16:10 Closed 01/04/2013 10:30	1.76	42.33	4027
Replace refrigerator.					
1044338	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#417	Rec'd 01/03/2013 15:20 Closed 01/25/2013 11:30	21.84	524.16	4002
Check for water bubble source in kitchen, repair leak/ceiling.					
1044344	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#221	Rec'd 01/07/2013 08:40 Closed 01/08/2013 14:30	1.24	29.83	4027
ROOSEVELT CHAPPLE: Kitchen faucet leaking, tenant turned off valve under sink.					
1044347	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 01/07/2013 08:40 Closed 01/07/2013 19:07	0.43	10.45	4098
MARY BOOTHE: Toilet clogged, water coming up to top.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1044350	1300 ROOSEVELT	Rec'd 01/08/2013 10:42 Closed 01/08/2013 13:00	0.09	2.30	4002
Troubleshoot and repair no electrical in maintenance office.					
1044353	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#204	Rec'd 01/09/2013 12:32 Closed 01/24/2013 11:30	14.95	358.96	4002
NO TO ENTER CALL FOR APPT. Bathtub grab bars were installed too high, need to b					
1044372	1300 ROOSEVELT	Rec'd 01/14/2013 08:30 Closed 01/14/2013 09:35	0.04	1.08	4003
Design and construct plexiglass divider with pass through for Hacienda office.					
1044380	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 01/14/2013 09:53 Closed 01/18/2013 13:30	4.15	99.61	4027
Heater not working. Keys do not work on top lock.					
1044382	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#323	Rec'd 01/14/2013 15:47 Closed 01/24/2013 10:30	9.77	234.71	4002
EDWARD DUNLAP: Replace shower valve stems, won't completely turn off.					
1044383	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 01/14/2013 16:31 Closed 01/14/2013 18:00	0.06	1.48	4027
Replace shower stem for hot side of tub faucet.					
1044389	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 01/15/2013 15:54 Closed 01/17/2013 16:00	2.00	48.10	4027
Hot water will not turn off completely in kitchen sink.					
1044393	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#113	Rec'd 01/16/2013 08:51 Closed 01/24/2013 10:40	8.07	193.81	4027
Kitchen sink is leaking from faucet on countertop.					
1044401	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#220	Rec'd 01/16/2013 14:15 Closed 01/16/2013 17:30	0.13	3.25	4027
Heater is not working.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1044406	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#223	Rec'd 01/17/2013 10:02 Closed 01/17/2013 10:40	0.02	0.63	4027
Toilet is clogged.					
1044408	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #108	Rec'd 01/15/2013 08:30 Closed 01/15/2013 17:30	0.37	9.00	4098
Replace shower valve assembly in unit, leaking into next door.					
1044429	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#502	Rec'd 01/22/2013 08:30 Closed 01/23/2013 09:15	1.03	24.75	4027
Replace light bulbs in bathroom fixture.					
1044430	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#307	Rec'd 01/22/2013 09:18 Closed 01/23/2013 15:30	1.25	30.20	4026
Replace kitchen countertop and sink.					
1044434	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #101	Rec'd 01/22/2013 16:51 Closed 02/01/2013 10:30	9.73	233.65	4027
Sticky pads/extermination for mice.					
1044435	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#526	Rec'd 01/23/2013 08:36 Closed 01/24/2013 16:00	1.30	31.40	4027
Tighten kitchen faucet handle, loose. Replace bulbs in kitchen and hallway fixt					
1044448	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#306	Rec'd 01/22/2013 10:22 Closed 01/23/2013 14:40	1.17	28.30	4027
Reinstall closet doors in bedroom. Oil front door to stop squeaking.					
1044449	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#507	Rec'd 01/23/2013 15:30 Closed 02/07/2013 14:45	14.96	359.25	4026
Leak in ceiling between living room and kitchen, bathroom, closet. Heater is no					
1044453	1300 ROOSEVELT	Rec'd 01/24/2013 15:17 Closed 01/24/2013 15:45	0.01	0.46	4027
HA115 MENTAL HEALTH - Need bottles of water.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1044457	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #105	Rec'd 01/25/2013 09:49 Closed 01/29/2013 13:00	4.13	99.18	4026
Replace oven 220 outlet.					
1044458	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#208	Rec'd 01/25/2013 09:50 Closed 01/25/2013 15:40	0.24	5.83	4026
Repair/resecure kitchen cabinet pulling away from wall.					
1044459	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 01/25/2013 16:00 Closed 01/25/2013 17:45	0.07	1.75	4002
Heater is making loud noises after repair.					
1044462	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#102	Rec'd 01/28/2013 08:55 Closed 02/11/2013 09:30	14.02	336.58	4027
EVERETT LEWIS: Needs extermination for mice.					
1044463	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 01/28/2013 08:56 Closed 01/29/2013 14:30	1.23	29.56	4026
MARY BOOTHE: Two front burners (one large, one small) on stove are not working.					
1044466	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#205	Rec'd 01/28/2013 10:01 Closed 01/29/2013 12:10	1.08	26.15	4026
LINDA PHAN - Repair leaking kitchen. Bathroom door not closing properly.					
1044470	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#207	Rec'd 01/24/2013 08:30 Closed 01/25/2013 17:00	1.35	32.50	4027
JOSEPH BERRY: Replace broken living room window.					
1044476	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#503	Rec'd 01/29/2013 14:48 Closed 03/15/2013 09:30	44.77	1074.70	4011
Kitchen drawer is off track.					
1044540	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 01/30/2013 14:33 Closed 02/01/2013 13:30	1.95	46.95	4026
Heater will not turn off after repairs.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1044543	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#514	Rec'd 01/30/2013 17:03 Closed 01/31/2013 10:02	0.70	16.98	4003
Lost mailbox key. needs replacement					
1044554	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#205	Rec'd 02/01/2013 11:18 Closed 02/06/2013 10:30	4.96	119.20	4026
LINDA KUEI PHAN: Knobs on Shower/bathtub are too hard to turn on. Tenant canno					
1044557	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#402	Rec'd 02/05/2013 07:30 Closed 02/06/2013 12:15	1.19	28.75	4026
Repair kitchen closet door, stuck. Reinstall hardwire smoke detector in hallway					
1044558	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#213	Rec'd 02/05/2013 09:14 Closed 02/05/2013 16:40	0.30	7.43	4026
Replace broken window in unit.					
1044572	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#107	Rec'd 01/20/2013 09:00 Closed 01/20/2013 12:00	0.12	3.00	4098
Kitchen sink stoppage.					
1044580	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#422	Rec'd 02/06/2013 14:04 Closed 02/06/2013 15:30	0.05	1.43	4026
R/R leaking from pipes in kitchen. Flooded unit, water was shut off.					
1044699	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#210	Rec'd 02/07/2013 14:23 Closed 03/15/2013 11:00	35.85	860.61	4011
J.W. TILLIS - Need weather stripping for front door.					
1044732	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#309	Rec'd 02/11/2013 10:00 Closed 02/11/2013 10:15	0.01	0.25	4027
Removal of mattress outside of unit on walkway.					
1044733	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#209	Rec'd 02/12/2013 09:18 Closed 02/12/2013 10:00	0.02	0.70	4027
Water leaking from Unit #309.					

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1044755	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#113	Rec'd 02/13/2013 10:47 Closed 03/01/2013 11:00	16.00	384.21	4027
Treat unit for roaches.					
1044758	1300 ROOSEVELT	Rec'd 02/13/2013 13:01 Closed 03/27/2013 12:00	41.95	1006.98	4011
Paint over grafitti in stairwell near roof access and on door.					
1044759	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#220	Rec'd 02/13/2013 16:43 Closed 02/19/2013 10:30	5.74	137.78	4002
Repair non working stove.					
1044767	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#405	Rec'd 02/14/2013 14:42 Closed 02/20/2013 13:00	5.92	142.30	4002
CARL YOUNG: Heater will not turn off at thermostat.					
1044768	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#207	Rec'd 01/30/2013 17:00 Closed 02/19/2013 10:00	19.70	473.00	4002
JOSEPH BERRY: Replace blinds in living room. T/C					
1044769	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#323	Rec'd 02/15/2013 15:35 Closed 02/25/2013 11:00	9.80	235.41	4002
Shower repair is not complete. Low pressure in shower. Loose tiles throught ou					
1044770	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #109	Rec'd 02/15/2013 09:40 Closed 02/26/2013 14:20	11.19	268.66	4026
DONNIE FURGESON/NEW MOVE IN - Bathroom door will not close properly, windows wil					
1044771	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#417	Rec'd 02/14/2013 14:20 Closed 04/10/2013 14:20	55.00	1320.00	4026
Repair ceiling, patch recently done is falling down.					
1044772	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 02/15/2013 15:46 Closed 02/25/2013 12:00	9.84	236.23	4026
MARY BOOTHE: Front door lock is loose. Bedroom window still not opening after r					

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1044777	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#223	Rec'd 02/19/2013 08:30 Closed 02/19/2013 12:25	0.16	3.91	4098
Kitchen sink stoppage.					
1044785	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#511	Rec'd 02/20/2013 08:59 Closed 03/01/2013 11:30	9.10	218.51	4027
Treatment for roaches					
1044787	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#523	Rec'd 02/20/2013 09:02 Closed 02/25/2013 12:00	5.12	122.96	4002
LONNIE WILSON - Kitchen sink pipe is loose and leaking water.					
1044789	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#514	Rec'd 02/20/2013 12:24 Closed 02/25/2013 11:30	4.96	119.10	4026
Kitchen sink is leaking from the faucet.					
1044792	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#420	Rec'd 02/21/2013 09:19 Closed 02/27/2013 16:00	6.27	150.68	4099
Replace locks to unit. 860-7920.					
1044815	1300 ROOSEVELT	Rec'd 02/20/2013 08:30 Closed 02/20/2013 10:00	0.06	1.50	4002
Check all units on 6th floor and install 1 screw in security door to prevent bre					
1044816	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #109	Rec'd 02/21/2013 11:33 Closed 03/01/2013 09:30	7.91	189.95	4027
DONNIE FERGUSON: Treat unit for roaches.					
1044883	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#405	Rec'd 02/27/2013 14:10 Closed 03/01/2013 11:30	1.88	45.33	4002
CARL, YOUNG, SR. - Heater is still not turning off.					
1044891	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 02/28/2013 15:27 Closed 02/28/2013 16:15	0.03	0.80	4026
Heater will not turn off after repair					

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1044892	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#404	Rec'd 03/01/2013 11:41 Closed 03/08/2013 18:00	7.26	174.31	4002
Repair shower faucet, water not completely turning off. Clean/treat and paint c					
1044893	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 03/01/2013 16:23 Closed 03/01/2013 17:30	0.04	1.11	4027
Puddle of water in bedroom floor for second time today from leak in ceiling.					
1044894	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#317	Rec'd 03/01/2013 16:59 Closed 04/11/2013 12:30	40.81	979.51	4002
Repair or replace loose/damaged floor tiles.					
1044895	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#519	Rec'd 03/04/2013 10:42 Closed 03/04/2013 15:45	0.21	5.05	4098
Check for flooding in unit.					
1044896	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #105	Rec'd 03/04/2013 10:50 Closed 03/05/2013 11:30	1.02	24.66	4099
Repair main door lock, loose.					
1044904	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#323	Rec'd 03/04/2013 11:42 Closed 03/15/2013 15:00	11.13	267.30	4098
EDWARD DUNLAP - Replace shower valve inside wall.					
1044907	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#219	Rec'd 03/04/2013 12:35 Closed 04/05/2013 15:10	32.10	770.58	4026
R/R broken kitchen faucet.					
1044969	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#222	Rec'd 03/05/2013 11:01 Closed 03/05/2013 15:30	0.18	4.48	4002
Replace broken toilet seat.					
1044971	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#523	Rec'd 03/05/2013 08:30 Closed 03/05/2013 15:00	0.27	6.50	4002
Repair leak in heating system.					

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1044973	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#202	Rec'd 03/05/2013 13:29 Closed 03/07/2013 10:15	1.86	44.76	4027
Bathroom light needs replacing.					
1044975	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 03/05/2013 14:37 Closed 04/06/2013 17:15	32.10	770.63	4026
MARY ANN BOOTHE - PER ALLEN - Adjust front and fron screen doors. Unable to loc					
1044979	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#220	Rec'd 03/06/2013 11:05 Closed 03/07/2013 15:10	1.17	28.08	4003
Burners of stove are not working at all.					
1044980	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #201	Rec'd 03/05/2013 14:05 Closed 04/05/2013 14:20	31.01	744.25	4026
Treat mildew by livingroom window.					
1044990	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 03/07/2013 09:35 Closed 03/08/2013 15:00	1.22	29.41	4002
Water is leaking again from upstairs apartment.					
1045000	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #109	Rec'd 03/08/2013 10:55 Closed 03/09/2013 12:00	1.04	25.08	4002
Tenant complaining of no heat.					
1045002	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#204	Rec'd 03/08/2013 14:07 Closed 04/08/2013 10:30	30.84	740.38	4026
Repair basin stopper. Treat mildew throughout unit.					
1045008	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 03/09/2013 12:30 Closed 03/09/2013 16:30	E 0.16	4.00	4002
Flooding in unit, assist RFD to shut water off, vac up water, repair broken heat					
1045013	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#424	Rec'd 03/11/2013 10:10 Closed 03/13/2013 11:00	2.03	48.83	4002
WARREN HONABLE: R/R inop heater.					

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1045068	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #101	Rec'd 03/14/2013 09:20 Closed 04/05/2013 14:30	22.21	533.16	4026
Clear stoppage at bathroom sink.					
1045069	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#526	Rec'd 03/14/2013 14:05 Closed 04/06/2013 11:30	22.89	549.41	4026
Repair kitchen faucet, hard to turn. R/R inop bathroom fan.					
1045070	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#211	Rec'd 03/14/2013 14:06 Closed 03/19/2013 10:30	4.85	116.40	4027
Need extermination appointment.					
1045071	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#405	Rec'd 03/14/2013 15:53 Closed 03/15/2013 12:30	0.85	20.61	4002
CARL YOUNG - Toilet stoppage. T/C					
1045073	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #109	Rec'd 03/15/2013 10:31 Closed 03/20/2013 09:15	4.94	118.73	4002
DONNIE FERGUSON - Smoke detector needs batteries replaced.					
1045161	1300 ROOSEVELT	Rec'd 03/19/2013 09:06 Closed 04/11/2013 17:00	23.32	559.90	4099
Repair perimeter gate/door next to Unit 107 and Barrett side gate/door.					
1045162	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#424	Rec'd 03/19/2013 09:08 Closed 04/04/2013 11:30	16.09	386.36	4026
Repair inop bathroom fan.					
1045164	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#403	Rec'd 03/19/2013 14:06 Closed 04/02/2013 09:15	13.79	331.15	4026
EVAN LANG - Wall/ceiling area around bedroom door is peeling and cracking off.					
1045173	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#223	Rec'd 03/21/2013 09:09 Closed 03/22/2013 10:30	1.05	25.35	4027
Water leaking from ceiling over bathtub.					

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1045174	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#401	Rec'd 03/21/2013 09:10 Closed 03/27/2013 14:30	6.22	149.33	4002
Repair front door, broken by RPD.					
1045179	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#418	Rec'd 03/22/2013 09:08 Closed 03/23/2013 16:00	1.28	30.86	4099
Change screen door lock. Install plate over front door lock where someone is tr					
1045186	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#514	Rec'd 03/14/2013 11:30 Closed 03/14/2013 12:30	0.04	1.00	4099
Change locks on evicted unit.					
1045200	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#310	Rec'd 03/25/2013 12:15 Closed 03/26/2013 10:40	0.93	22.41	4027
Treat unit for roaches.					
1045203	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#513	Rec'd 03/25/2013 13:00 Closed 04/01/2013 10:30	6.89	165.50	4027
Treat unit for roaches.					
1045204	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#512	Rec'd 03/25/2013 13:00 Closed 03/26/2013 13:20	1.01	24.33	4027
CATHERINE DOSS: Treat unit for roaches.					
1045205	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#511	Rec'd 03/25/2013 13:00 Closed 03/26/2013 13:40	1.02	24.66	4027
Treat unit for roaches.					
1045206	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#510	Rec'd 03/25/2013 13:00 Closed 03/26/2013 14:00	1.04	25.00	4027
Treat unit for roaches.					
1045207	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#509	Rec'd 03/25/2013 13:00 Closed 03/26/2013 14:20	1.05	25.33	4027
Treat unit for roaches.					

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1045211	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#401	Rec'd 03/25/2013 14:50 Closed 03/26/2013 15:00	1.00	24.16	4098
Tenant requesting unit lock change. T/C					
1045214	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #114	Rec'd 03/26/2013 09:18 Closed 03/26/2013 09:25	0.00	0.11	4003
Lock out.					
1045215	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#505	Rec'd 03/26/2013 10:03 Closed 04/03/2013 10:30	8.01	192.45	4027
FRANCIS CLAY - Need extermination appt. for roaches.					
1045223	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#323	Rec'd 03/18/2013 08:30 Closed 03/24/2013 10:30	6.08	146.00	4002
DUNLAP: Replace kitchen faucet.					
1045237	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#226	Rec'd 03/28/2013 10:31 Closed 03/28/2013 16:55	0.26	6.40	4098
MOTURI BRYANT - dirty water is coming up into the kitchen and overflowing sink.					
1045241	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#323	Rec'd 03/28/2013 11:51 Closed 03/29/2013 14:00	1.08	26.15	4002
DUNLAP: Reinstall shower tiles as needed after plumbing repairs.					
1045256	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #201	Rec'd 03/29/2013 08:54 Closed 04/05/2013 14:45	7.24	173.85	4026
R/R Screen door is not closing properly.					
1045258	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#323	Rec'd 03/29/2013 09:21 Closed 04/08/2013 11:30	10.08	242.15	4026
DUNLAP: 4/3/13 appt. 10:00 am. - Install tile in bathroom after shower repair.					
1045263	1300 ROOSEVELT	Rec'd 03/29/2013 17:18 Closed 04/06/2013 14:00	7.86	188.70	4026
Paint over grafitti on stairwell by Apt. #101.					

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1045275	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#307	Rec'd 04/01/2013 10:00 Closed 04/03/2013 10:30	2.02	48.50	4002
Leak under kitchen sink.					
1045276	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#525	Rec'd 04/01/2013 19:15 Closed 04/01/2013 20:00	0.03	0.75	4027
Call out. Lock out.					
1045278	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 04/02/2013 09:43 Closed 04/11/2013 10:30	9.03	216.78	4002
CALL BACK: Heater is still leaking after repair					
1045279	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#507	Rec'd 04/02/2013 09:58 Closed 04/09/2013 09:30	6.98	167.53	4027
Treat unit for roaches.					
1045288	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 04/03/2013 09:42 Closed 04/05/2013 11:00	2.05	49.30	4027
MARY BOOTHE: Exterminator appt. for mice. Check wall behind stove. Bedroom wi					
1045294	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#526	Rec'd 04/03/2013 14:51 Closed 04/05/2013 09:10	1.76	42.31	4026
Needs raised toilet seat.					
1045295	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#211	Rec'd 04/03/2013 14:52 Closed 04/04/2013 09:30	0.77	18.63	4002
Reinstall livingroom blinds, replace if needed.					
1045296	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 04/03/2013 16:42 Closed 04/07/2013 13:45	3.87	93.05	4026
MARY BOOTHE: Bedroom window will not open (location known)					
1045298	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #201	Rec'd 04/03/2013 19:20 Closed 04/05/2013 12:00	1.69	40.66	4026
Handle on toilet flusher has broken off.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045305	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#321	Rec'd 04/05/2013 10:04 Closed 06/11/2013 19:00	67.37	1616.93	4002
Needs blinds replaced in livingroom and bedroom.					
1045306	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#507	Rec'd 04/08/2013 09:00 Closed 04/16/2013 13:00	8.16	196.00	4002
Water leaking in unit. Check windows.					
1045307	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#424	Rec'd 04/08/2013 09:37 Closed 04/08/2013 10:30	0.03	0.88	4002
WARREN HONABLE: Heater still not working after repair.					
1045308	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#304	Rec'd 04/08/2013 09:41 Closed 04/09/2013 15:10	1.22	29.48	4098
SIPRIANO ESTRADA - Bathroom and kitchen sink are clogged.					
1045313	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#524	Rec'd 04/07/2013 08:40 Closed 04/07/2013 09:20	0.02	0.66	4027
Call out. Toilet stoppage.					
1045317	1300 ROOSEVELT	Rec'd 03/22/2013 10:00 Closed 03/22/2013 16:00	0.25	6.00	4099
Replace damaged lock on lobby door at Hacienda.					
1045321	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #114	Rec'd 04/09/2013 20:44 Closed 04/09/2013 23:59	0.13	3.25	4028
PER JEFF - Two lockouts call while he was on call.					
1045325	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #105	Rec'd 04/10/2013 08:30 Closed 04/10/2013 15:00	0.27	6.50	4002
Replace handheld shower device. R/R leaking kitchen faucet.					
1045331	1300 ROOSEVELT	Rec'd 04/11/2013 09:27 Closed 04/11/2013 09:50	0.01	0.38	4003
VOCATIONAL SERVICE #115 - Need bottled water					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045338	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#210	Rec'd 04/12/2013 17:00 Closed 04/23/2013 09:20	10.68	256.33	4027
TILLIS - Treat unit for roaches.					
1045348	1300 ROOSEVELT	Rec'd 04/05/2013 08:53 Closed 04/06/2013 16:30	1.31	31.61	4027
Broken 6th floor laundry room window.					
1045355	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#419	Rec'd 04/16/2013 17:01 Closed 05/02/2013 14:45	15.90	381.73	4026
Kitchen and bathroom sinks leaking. Seal hole behind stove where mice are comin					
1045360	1300 ROOSEVELT	Rec'd 04/11/2013 08:48 Closed 04/11/2013 15:43	0.28	6.91	4098
Clear main line plumbing pipes outside of Apt. #119.					
1045377	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#526	Rec'd 04/22/2013 12:38 Closed 05/01/2013 14:50	9.09	218.20	4026
Kitchen faucet is broken					
1045381	1300 ROOSEVELT	Rec'd 04/19/2013 09:00 Closed 04/19/2013 11:00	0.08	2.00	4099
Rear employee parking area gate will not open after someone ran into it.					
1045382	1300 ROOSEVELT	Rec'd 04/17/2013 08:30 Closed 04/17/2013 11:00	0.10	2.50	4099
Repair vandalized wires controlling rear parking lot gate.					
1045385	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#208	Rec'd 04/16/2013 15:02 Closed 04/26/2013 09:30	9.76	234.46	4002
Reinstall toilet paper holder. Light switch has short (location not stated). C					
1045387	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#403	Rec'd 04/22/2013 13:20 Closed 05/06/2013 12:00	13.94	334.66	4026
Evan Lang: NOT TO ENTER. Tenant called back requesting repairs to ceiling. Cal					

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1045390	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#515	Rec'd 04/23/2013 10:13 Closed 05/01/2013 14:40	8.18	196.45	4026
CARL JEFFERSON - Bathroom fan is not working properly. making loud noises.					
1045391	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#402	Rec'd 04/23/2013 12:44 Closed 04/23/2013 14:30	0.07	1.76	4027
Kitchen light has blown out.					
1045392	1300 ROOSEVELT	Rec'd 04/23/2013 13:42 Closed 04/24/2013 08:45	0.79	19.05	4027
Numbers need to be repainted on inside parking lot					
1045394	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#511	Rec'd 04/23/2013 15:30 Closed 04/26/2013 09:40	2.75	66.16	4027
Needs exterminator appt. for roaches.					
1045398	1300 ROOSEVELT	Rec'd 04/24/2013 12:07 Closed 04/24/2013 13:00	0.03	0.88	4027
Tape off back parking lot area by tracks for tree cutting.					
1045400	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 04/24/2013 14:17 Closed 04/30/2013 16:35	6.09	146.30	4003
Need key to top dead bolt lock on front door. Keys dont' work after key change.					
1045406	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#517	Rec'd 04/25/2013 14:55 Closed 04/26/2013 08:40	0.73	17.75	4027
Exterminator for mice.					
1045411	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 04/26/2013 16:41 Closed 05/02/2013 10:20	5.73	137.65	4027
Extermination appt. for roaches.					
1045412	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#305	Rec'd 04/26/2013 16:43 Closed 05/23/2013 12:00	26.80	643.28	4002
Windows will not stay open.					

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1045414	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#320	Rec'd 04/29/2013 10:44 Closed 05/03/2013 15:00	4.17	100.26	4099
Requesting lock change for front door and security gate.					
1045416	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#218	Rec'd 04/29/2013 09:00 Closed 04/29/2013 10:00	0.04	1.00	4002
Check for leak from ceiling.					
1045418	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#318	Rec'd 04/29/2013 08:30 Closed 04/29/2013 12:30	0.16	4.00	4002
Replace broken shower stems.					
1045423	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#204	Rec'd 04/30/2013 09:31 Closed 05/03/2013 08:35	2.96	71.06	4003
Grab bar in bathroom still need lowering. Front right burner is not working prop					
1045426	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#223	Rec'd 04/30/2013 09:39 Closed 05/01/2013 09:30	0.99	23.85	4002
Check for leak in ceiling.					
1045436	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#113	Rec'd 05/01/2013 08:49 Closed 05/01/2013 10:30	0.07	1.68	4002
Heater will not turn off.					
1045438	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#211	Rec'd 05/01/2013 08:30 Closed 05/01/2013 09:30	0.04	1.00	4002
Repair kitchen faucet, loose.					
1045441	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#521	Rec'd 05/02/2013 08:53 Closed 05/02/2013 14:30	0.23	5.61	4002
Water pressure is low in bathtub only.					
1045447	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#208	Rec'd 05/02/2013 08:30 Closed 05/02/2013 13:00	0.18	4.50	4002
Remove tenant installed ceiling fan and install new light fixture. T/C					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045459	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#517	Rec'd 04/18/2013 08:30 Closed 04/18/2013 11:30	0.12	3.00	4098
Tub slow drain.					
1045462	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #117	Rec'd 04/25/2013 13:00 Closed 04/25/2013 15:55	0.12	2.91	4098
Tenant dropped rings down toilet.					
1045463	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#318	Rec'd 04/30/2013 13:00 Closed 04/30/2013 16:10	0.13	3.16	4098
Leak from shower going down into #218.					
1045468	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#507	Rec'd 05/06/2013 09:15 Closed 05/12/2013 10:30	6.05	145.25	4027
Treat unit for roach infestation.					
1045470	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#505	Rec'd 05/02/2013 08:30 Closed 05/02/2013 16:00	0.31	7.50	4027
FRANCIS CLAY: Replace broken kitchen window.					
1045472	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#521	Rec'd 05/06/2013 10:53 Closed 05/06/2013 17:15	0.26	6.36	4003
EDDY MOREAU - Freezer does not have any shelves.					
1045480	1300 ROOSEVELT	Rec'd 05/04/2013 08:30 Closed 05/07/2013 11:30	3.12	75.00	4002
Install new window in maintenance office.					
1045483	1300 ROOSEVELT	Rec'd 05/07/2013 10:00 Closed 05/07/2013 13:00	0.12	3.00	4002
Secure unit #521 and #614 from squatters.					
1045487	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 05/08/2013 10:52 Closed 05/08/2013 15:30	0.19	4.63	4027
MARYANN BOOTH - Blinds have fallen down.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045489	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#314	Rec'd 05/08/2013 14:12 Closed 05/29/2013 11:30	20.88	501.30	4002
Light bulb in bathroom has blown out. Towel rack in bathroom is broken. Left f					
1045490	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #114	Rec'd 05/08/2013 14:26 Closed 05/28/2013 09:30	19.79	475.06	4027
Exterminator appt. - mice					
1045491	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #114	Rec'd 05/08/2013 14:27 Closed 05/08/2013 18:00	0.14	3.55	4027
Living room window off track.					
1045500	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#211	Rec'd 05/09/2013 13:10 Closed 05/10/2013 09:40	0.85	20.50	4027
REfrigerator light has gone out.					
1045507	1300 ROOSEVELT	Rec'd 05/14/2013 09:34 Closed 05/23/2013 11:00	9.05	217.43	4002
Repair 1st and 4th floor laundry room sink faucets.					
1045508	1300 ROOSEVELT	Rec'd 05/14/2013 09:35 Closed 05/18/2013 13:00	4.14	99.41	4027
3rd floor laundry room slider broken.					
1045512	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 05/14/2013 10:02 Closed 05/15/2013 10:30	1.01	24.46	4027
MARY BOOTHE: Exterminator Treatments not working mice getting worse.					
1045521	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#514	Rec'd 05/13/2013 08:30 Closed 05/13/2013 16:30	0.33	8.00	4002
Remodel closet in kitchen to open front door way.					
1045522	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#202	Rec'd 05/15/2013 09:44 Closed 05/29/2013 17:30	14.32	343.76	4002
Repair bathroom ceiling after repairs are made in Apt. #302.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045531	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#518	Rec'd 05/16/2013 11:05 Closed 05/20/2013 11:30	4.01	96.41	4026
Kitchen pipes leaking.					
1045545	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#510	Rec'd 05/17/2013 13:45 Closed 05/17/2013 17:47	0.16	4.03	4098
Bathroom sink is clogged, water will not drain....					
1045552	1300 ROOSEVELT	Rec'd 05/19/2013 15:00 Closed 05/19/2013 15:02	0.00	0.03	4003
Paint inventory adjustments.					
1045553	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #106	Rec'd 05/20/2013 09:16 Closed 05/24/2013 12:45	4.14	99.48	4098
Toilet handle is broken. Toilet will not flush.					
1045555	1300 ROOSEVELT	Rec'd 05/21/2013 08:39 Closed 05/24/2013 16:30	3.32	79.85	4003
Disposal of inventory.					
1045559	1300 ROOSEVELT	Rec'd 05/23/2013 09:04 Closed 05/23/2013 11:05	0.08	2.01	4003
One elevator not working at all. The other running very slow.					
1045563	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#302	Rec'd 05/23/2013 15:00 Closed 05/30/2013 12:30	6.89	165.50	4002
Repair tile in bathroom shower. Paint bathroom. Resecure towel bars. Replace					
1045570	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#217	Rec'd 05/23/2013 15:00 Closed 06/03/2013 13:00	10.91	262.00	4026
NO TO ENTER: RAYMOND CUTLIP/ NEW MOVE IN - Grab bars, loose living room window,					
1045572	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#208	Rec'd 05/24/2013 14:20 Closed 06/11/2013 17:00	18.11	434.66	4002
Reinstall blinds in unit, replace if needed.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045583	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#504	Rec'd 04/24/2013 21:00 Closed 04/24/2013 23:59	0.12	2.98	4098
After hour call out for toilet stoppage.					
1045584	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#314	Rec'd 05/04/2013 10:00 Closed 05/04/2013 15:00	0.20	5.00	4098
Call out for toilet stoppage.					
1045589	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#302	Rec'd 05/28/2013 10:53 Closed 05/28/2013 11:35	0.02	0.70	4098
Repair leak in shower wall.					
1045593	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 05/28/2013 12:32 Closed 05/29/2013 12:30	0.99	23.96	4002
Toilet seat is broken.					
1045596	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#202	Rec'd 05/28/2013 13:28 Closed 05/28/2013 14:05	0.02	0.61	4098
Check shower for possible leak in plumbing.					
1045597	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #201	Rec'd 05/28/2013 14:29 Closed 06/03/2013 10:15	5.82	139.76	4026
Front door knob put hole in wall behind door.					
1045601	HACIENDA 1300 ROOSEVELT	Rec'd 05/28/2013 08:30 Closed 05/28/2013 12:45	0.17	4.25	4002
Repair lights in elevator.					
1045612	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#102	Rec'd 05/28/2013 16:23 Closed 05/29/2013 18:30	1.08	26.11	4002
Repair ceiling in bathroom from plumbing leak above after repairs are made.					
1045613	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#422	Rec'd 05/20/2013 08:30 Closed 05/20/2013 11:30	0.12	3.00	4099
Rekey locks on unit, front and screen door.					

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1045616	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#202	Rec'd 05/30/2013 09:30 Closed 05/30/2013 15:30	0.25	6.00	4002
Toilet is leaking.					
1045620	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#511	Rec'd 05/30/2013 15:18 Closed 06/11/2013 09:30	11.75	282.20	4027
exterminator appt. for roaches					
1045628	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#509	Rec'd 06/03/2013 12:24 Closed 06/17/2013 15:30	14.12	339.10	4026
Shower head is leaking. Towel rack is broken and falling down.					
1045629	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 06/03/2013 12:26 Closed 06/07/2013 13:00	4.02	96.56	4098
Bathroom sink is clogged					
1045749	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #201	Rec'd 06/05/2013 08:45 Closed 06/10/2013 10:00	5.05	121.25	4026
Bathtub handles too tight after repair. Difficult to turn on and off.					
1045757	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#501	Rec'd 06/07/2013 10:12 Closed 06/10/2013 13:00	3.11	74.80	4026
MICHELLE BOSWELL - flusher chain is broken in toilet.					
1045761	1300 ROOSEVELT	Rec'd 06/07/2013 15:56 Closed 06/07/2013 16:05	0.00	0.15	4003
Second elevator is not working.					
1045763	1300 ROOSEVELT	Rec'd 06/07/2013 20:49 Closed 06/08/2013 11:30	0.61	14.68	4003
Paint office.					
1045764	1300 ROOSEVELT	Rec'd 06/06/2013 08:34 Closed 06/10/2013 17:30	4.37	104.93	4002
Make and install awnings for maintenance office.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045771	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#223	Rec'd 06/10/2013 12:16 Closed 06/10/2013 15:00	0.11	2.73	4026
Toilet is not flushing. Handle is broken.					
1045782	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #115	Rec'd 06/11/2013 10:31 Closed 06/11/2013 11:30	0.04	0.98	4027
MENTAL HEALTH - water leaking form ceiling into bathtub.					
1045783	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#302	Rec'd 06/11/2013 10:38 Closed 06/12/2013 10:50	1.00	24.20	4026
Kitchen sink leaking from pipes					
1045786	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#204	Rec'd 06/11/2013 12:55 Closed 06/14/2013 11:00	2.92	70.08	4099
VACANT UNIT. Rekey front and storage door locks.					
1045795	1300 ROOSEVELT	Rec'd 06/04/2013 08:30 Closed 06/05/2013 12:00	1.14	27.50	4027
Replace 2 broken windows at Hacienda, one in 2nd floor stairwell and one in 3rd					
1045798	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#205	Rec'd 06/12/2013 09:18 Closed 06/12/2013 09:35	0.01	0.28	4003
LINDA PHAN - check smoke detectors.					
1045803	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #117	Rec'd 06/12/2013 15:12 Closed 06/18/2013 16:10	6.04	144.96	4098
Kitchen sink is clogged, backing up					
1045810	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#423	Rec'd 06/13/2013 15:07 Closed 06/17/2013 14:15	3.96	95.13	4026
Kitchen faucet needs piece on the end. Water spraying out of control when turne					
1045811	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#223	Rec'd 06/13/2013 15:13 Closed 06/19/2013 12:30	5.88	141.28	4026
Bathroom sink is leaking. Need repair in bathroom ceiling from leak.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045815	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#311	Rec'd 06/13/2013 16:48 Closed 06/17/2013 16:00	3.96	95.20	4026
Repair floor tiles as needed in kitchen.					
1045816	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 06/13/2013 16:54 Closed 06/18/2013 14:30	4.90	117.60	4026
MARYANN BOOTH - two windows in living room that will not stay open. blinds are fa					
1045817	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#512	Rec'd 06/13/2013 18:12 Closed 06/17/2013 13:30	3.80	91.30	4026
Replace toilet flapper.					
1045818	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#523	Rec'd 06/13/2013 18:13 Closed 06/17/2013 09:50	3.65	87.61	4026
LONNIE WILSON: Replace broken outlet in living room.					
1045819	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#524	Rec'd 06/13/2013 18:14 Closed 06/17/2013 13:10	3.78	90.93	4026
Install missing blind in living room. Install missing towel rack in bathroom, i					
1045820	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#525	Rec'd 06/13/2013 18:15 Closed 06/17/2013 11:30	3.71	89.25	4026
Replace inop GFCI in kitchen. Repair broken oven door. Replace toilet seat, in					
1045821	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#526	Rec'd 06/13/2013 18:16 Closed 06/17/2013 13:30	3.80	91.23	4026
Replace light fixtures in kitchen and living room. Replace toilet flapper. Ins					
1045837	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#521	Rec'd 06/14/2013 16:09 Closed 06/26/2013 12:00	11.82	283.85	4027
EDDIE MOREAU - Exterminator appt. for roaches.					
1045839	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 06/17/2013 10:02 Closed 06/26/2013 11:30	9.06	217.46	4027
Exterminator for roaches and ants.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045840	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#526	Rec'd 06/17/2013 11:55 Closed 06/18/2013 14:30	1.10	26.58	4003
Needs hall light fixture.					
1045850	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #101	Rec'd 06/18/2013 12:20 Closed 06/26/2013 11:00	7.94	190.66	4027
Exterminator to treat spiders					
1045854	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #114	Rec'd 06/18/2013 17:04 Closed 06/19/2013 09:05	0.66	16.01	4003
Requesting complete lock change.					
1045856	1300 ROOSEVELT	Rec'd 06/18/2013 15:30 Closed 06/19/2013 17:00	1.06	25.50	4002
Repair perimeter fence in Hacienda tenant parking lot.					
1045857	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#520	Rec'd 06/14/2013 08:30 Closed 06/18/2013 11:00	4.10	98.50	4002
Repair leaking heater in bedroom.					
1045858	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#420	Rec'd 06/15/2013 08:30 Closed 06/17/2013 11:00	2.10	50.50	4002
Repair leak in heater.					
1045861	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #103	Rec'd 06/19/2013 09:00 Closed 06/19/2013 16:55	0.32	7.91	4098
Repair power flush toilet.					
1045863	1300 ROOSEVELT	Rec'd 06/19/2013 16:26 Closed 06/19/2013 16:45	0.01	0.31	4027
Window broken on first floor.					
1045865	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #101	Rec'd 06/20/2013 10:05 Closed 06/23/2013 15:30	3.22	77.41	4026
Replace door sweep. Remove door closure. Adjust door seal. Cold water tub kno					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045866	HACIENDA APARTMENTS 1300 ROOSEVELT AVE #201	Rec'd 06/20/2013 10:07 Closed 06/23/2013 14:30	3.18	76.38	4026
Clean and service bathroom fan.					
1045867	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#302	Rec'd 06/20/2013 10:09 Closed 06/21/2013 12:00	1.07	25.85	4026
Replace screen door. Replace living room light fixture. Replace broken basin s					
1045868	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#303	Rec'd 06/20/2013 10:10 Closed 06/25/2013 10:30	5.01	120.33	4027
DENNIS TAYLOR: Treat unit for roaches.					
1045869	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#312	Rec'd 06/20/2013 10:12 Closed 06/24/2013 12:30	4.09	98.30	4026
Repair front door lock, not latching. Secure toilet to floor.					
1045870	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#314	Rec'd 06/20/2013 10:12 Closed 06/22/2013 12:30	2.09	50.30	4026
Replace/repair screen door. Replace linoleum in bathroom.					
1045871	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#316	Rec'd 06/20/2013 10:15 Closed 06/21/2013 12:30	1.09	26.25	4026
Hot water valve leaking from stem behind tub handle.					
1045873	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#324	Rec'd 06/20/2013 10:24 Closed 06/21/2013 15:00	1.19	28.60	4026
Replace living room blind. Repair hallway doorway corner, broken. Install toil					
1045874	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#325	Rec'd 06/20/2013 10:27 Closed 06/21/2013 15:15	1.20	28.80	4026
MARIA PADILLA: Install heat shield on fridge next to stove.					
1045875	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#402	Rec'd 06/20/2013 10:28 Closed 06/21/2013 13:00	1.10	26.53	4026
Resecure hallway closet door knob.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045876	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#411	Rec'd 06/20/2013 10:28 Closed 06/21/2013 13:30	1.12	27.03	4026
Install new smoke detector in bedroom.					
1045877	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#415	Rec'd 06/20/2013 10:29 Closed 06/22/2013 13:00	2.10	50.51	4026
R/R inop kitchen fan. Resecure kitchen closet pole.					
1045878	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#421	Rec'd 06/20/2013 10:31 Closed 06/20/2013 11:30	0.04	0.98	4026
Replace bedroom smoke detector.					
1045879	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#424	Rec'd 06/20/2013 11:03 Closed 06/28/2013 11:30	8.01	192.45	4026
WARREN HONABLE: Install front door bottom door sweep. Replace broken toilet se					
1045880	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#204	Rec'd 06/20/2013 11:04 Closed 06/22/2013 11:30	2.01	48.43	4026
Replace linoleum in bathroom.					
1045881	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#520	Rec'd 06/20/2013 11:05 Closed 06/26/2013 11:30	6.01	144.41	4026
Replace torn linoleum in bathroom.					
1045882	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#403	Rec'd 06/20/2013 14:05 Closed 06/21/2013 12:30	0.93	22.41	4026
EVAN LANG - Toilet handle is broken					
1045883	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#301	Rec'd 06/20/2013 14:28 Closed 06/21/2013 09:30	0.79	19.03	4026
SOPHIA WISDOM - Shower is not working properly. Lever not pulling up completely					
1045887	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#309	Rec'd 06/21/2013 08:30 Closed 06/21/2013 14:30	0.25	6.00	4026
Replace screen door. Replace broken or missing tiles throughout. Install lino					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045894	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#418	Rec'd 06/21/2013 10:36 Closed 06/21/2013 14:17	0.15	3.68	4098
LONNIE RACHAL - Kitchen sink is clogged					
1045899	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#317	Rec'd 06/24/2013 15:30 Closed 06/24/2013 16:30	0.04	1.00	4099
Tenant requesting lock change.					
1045901	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#418	Rec'd 06/21/2013 19:30 Closed 06/21/2013 19:40	0.00	0.16	4003
LONNIE RACHAL: Tenant just got out of hospital, no keys. Locked out.					
1045903	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#204	Rec'd 06/18/2013 11:26 Closed 06/18/2013 17:30	0.25	6.06	4098
Kitchen sink backing up.					
1045905	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#520	Rec'd 06/25/2013 12:50 Closed 06/25/2013 16:30	0.15	3.66	4027
broken window...stationary.					
1045908	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#412	Rec'd 06/24/2013 22:30 Closed 06/28/2013 14:00	3.64	87.50	4002
Kitchen faucet is broken. cannot turn on water.					
1045910	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#522	Rec'd 06/25/2013 12:56 Closed 06/25/2013 13:40	0.03	0.73	4027
Water leaking from celing in bedroom. check kitchen sink.					
1045912	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#415	Rec'd 06/25/2013 15:07 Closed 06/27/2013 14:00	1.95	46.88	4002
Replace bad breaker in electrical panel.					
1045922	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#414	Rec'd 06/26/2013 15:45 Closed 06/27/2013 15:00	0.96	23.25	4099
MARY BOOTHE: Requesting lock change. On security door.					

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Work Order	Unit Address	Date/Time	Cal. Days	Elapsed Time	Emp. No.
1045935	HACIENDA APARTMENTS 1300 ROOSEVELT AVE#526	Rec'd 06/27/2013 11:49 Closed 06/27/2013 12:40	0.03	0.85	4027

Water is leaking from pipes under bathroom sink.

1045937	1300 ROOSEVELT	Rec'd 06/27/2013 12:14 Closed :	3.26@	78.38	4003
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Card key system is not working.

1045938	1300 ROOSEVELT	Rec'd 06/17/2013 08:30 Closed 06/18/2013 12:30	1.16	28.00	4002
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Install air conditioner in Maria's office.

Production Report Totals					
			No. Reported	No. Received	
Total Reported:	255	Closed Within 24 Hours:	94 36.86%	94	36.86%
Carried Forward:		Over 24 Hours:	160 62.74%	160	62.74%
Received:	255				
Closed:	254				0.00% Carried From Last Period
Open:	1				0.39% Carried Into Next Period
Cancelled:	0				
Average Calendar Work Days of Work Orders Closed:			5		
E Emergency Work Order		* Emergency Work Order Open Over 24 Hours			
		@ Work Order Closed After Ending Date Of Report			