

**EXHIBIT C**



## OFFICE OF INSPECTOR GENERAL

Department of Homeland Security

Washington, DC 20528 / [www.oig.dhs.gov](http://www.oig.dhs.gov)

August 11, 2020

**SENT VIA EMAIL TO:** [jie.zou@latimes.com](mailto:jie.zou@latimes.com)

Jie Jenny Zou  
Los Angeles Times

Subject: Freedom of Information Act Request No. 2020-IGFO-00153  
Acknowledgement Letter

Dear Ms. Zou:

This acknowledges receipt of your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS) Office of Inspector General (OIG), dated June 29, 2020, seeking all underlying records including all relevant attachments, exhibits, memoranda, addendums, and revisions for OIG report 19-14, "Oversight Review of the Department of Homeland Security Immigration and Customs Enforcement, Office of Professional Responsibility, Investigations Division". DHS-OIG received your request on June 30, 2020, and assigned it the above-referenced tracking number.

Your request has been placed in the queue for processing in the order in which it was received. We anticipate responding to your request within 20 business days. Please note, however, that the actual time required to respond to your request depends on the number and types of responsive records identified and located in our records search. Unfortunately, we cannot predict exactly when your request will be processed, as we currently have a large backlog of requests; however, we are using our best efforts to process all requests with due diligence. We, therefore, appreciate your patience as we proceed with your request.

We have not yet made a decision on your request for a fee waiver. We will do so after we determine whether fees will be assessed for this request. Should your fee waiver be denied, please be advised that in accordance with DHS regulation 6 C.F.R. § 5.11(a), by making a FOIA request it is considered a firm agreement by you to pay all applicable fees up to the amount of \$25.00.

To check the status of your FOIA request, contact us at 202-981-6100, [foia.oig@oig.dhs.gov](mailto:foia.oig@oig.dhs.gov), or check status online at <http://www.dhs.gov/foia-status>. Refer to the above-referenced tracking number if you contact us

regarding your request. If we require additional information, we will contact you.

Sincerely,

*Jillian M. Clouse*

Jillian M. Clouse  
Assistant Counsel  
Information Law & Disclosure