

CHA FOIA Officer

From: LeverOrtiz, Scarleth
Sent: Friday, March 27, 2020 5:44 PM
To: Byron Sigcho
Cc: Javier Yanez; Isabelle Dienstag; Diego Morales; Anabel Hernandez; dennis.lau.25thward@gmail.com; Whitney Augustine; Connie Liu; Luis Martinez; George Askew; Angelica Solis; teresamedina@xilin.org; Paul Luu; Howard, Mary C.; Frazier, Venis (vfrazier@thecha.org); White, Bryce T.
Subject: RE: Guidance on high-rise buildings and LTC facilities

Good afternoon Alderman,

I hope this e-mail finds you, your staff and your family well. As you may know, Catholic Charities has a Resident Service Coordinator (RSC) on staff at Las Americas, who is bilingual. At this time this RSC is conducting wellbeing checks. We think it may be confusing to have others do the same, and we are trying to limit the number of persons who come to our buildings. Nonetheless, if you receive specific complaints or calls from our residents, please continue to reach out to us for follow-up and resolution.

I'm copying my colleagues from Resident Services, Mary Howard, Venis Frazier and Bryce White to this reply. Feel free to reach out to us if you have any questions or additional concerns.

Please continue to stay safe and healthy.

Kind regards,



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From: Byron Sigcho <Byron.Sigcho@cityofchicago.org>
Sent: Friday, March 27, 2020 11:46 AM
To: Whitney Augustine <waugustine@pmdchicago.com>; Connie Liu <cliu@pmdchicago.com>; LeverOrtiz, Scarleth <SLever-Ortiz@thecha.org>; Luis Martinez <Luis@skmanagement.com>; George Askew <gaskew@eastlakemgmt.com>; Angelica Solis <asolis@resurrectionproject.org>; teresamedina@xilin.org; Paul Luu <paul_luu@caslservice.org>
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Subject: Guidance on high-rise buildings and LTC facilities

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Good morning everyone,

Please see below important guidelines to insure the well being of our most vulnerable, we hope you can adhere to these important guidelines to prevent spread of COVID-19 on senior facilities.

<http://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus/long-term-care-guidance>

My office will be coordinating wellness check in with seniors who might be experiencing anxiety, depression or any other issue they might have. Please let us know if you would like to coordinate these efforts with our office to make sure we can connect you with resources for our constituents. My office will be reaching out soon, but please don't hesitate to reach out to us if we can assist with any need for your buildings.

Thank you again for all your efforts to protect our senior residents and people with disabilities.

Warm regards,

Alderman Byron Sigcho Lopez

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