

COVID-19 Student Survey Data

Undergraduate Student Government - Tempe
March 2020



COVID-19 Student Survey



The Undergraduate Student Government at Tempe formed an Ad-Hoc Committee for the COVID-19 Response to identify and address the needs of students during this unprecedented crisis.

The committee sent out the survey on March 25 and have recorded 1,500+ student responses.

We asked students for their feedback on the transition to online instruction, the proposal for curving grades for spring 2020, prorated refunds for meal plans, parking, and housing.

The following are the results of the survey.



Average Tuition Costs



Average tuition costs¹ for an in-state student at Arizona State for the Tempe campus is \$10,710.

Average room and board costs¹ for an in-state student at Arizona State for the Tempe campus is \$8,336.

¹<https://students.asu.edu/standard-cost-attendance>



Transition to Online Instruction



On March 16, Arizona State announced¹ the continuation of online instruction for the remainder of the semester.

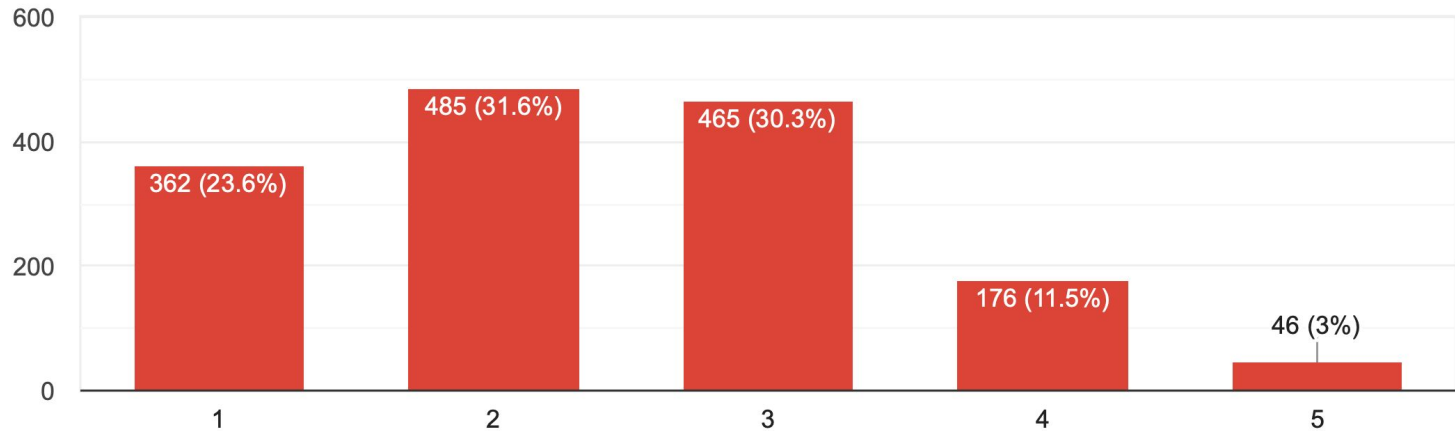
¹<https://eoss.asu.edu/health/announcements/coronavirus>



Transition to Online Instruction

How has your transition to online classes been?

1,534 responses



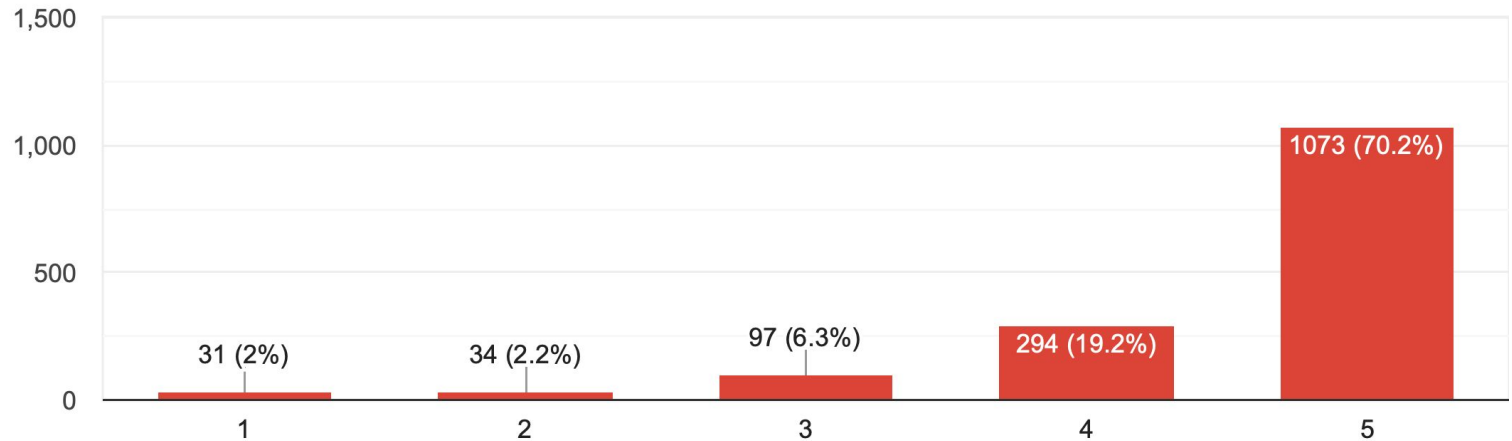
*Ranked from 1 (extremely difficult) to 5 (extremely good).



Grade Curve

How necessary do you think it is for professors to provide an overall class curve to your grades?

1,529 responses



*Ranked from 1 (not necessary) to 5 (very necessary).



“It’s difficult for me to be online because most of my classes are hands on and now everything is cancelled and I don’t want to fail a class because of this challenge.”





“Even though the transition may have been smooth(ish) to online it doesn’t mean students (especially students in hard to teach online majors) aren’t struggling immensely. Myself and all of my friends struggle in an online learning environment, that being the reason we took in person classes to begin with.”



“I feel my classes are not adequately preparing me for the next level of classes I will be taking next semester, especially with lab classes.”

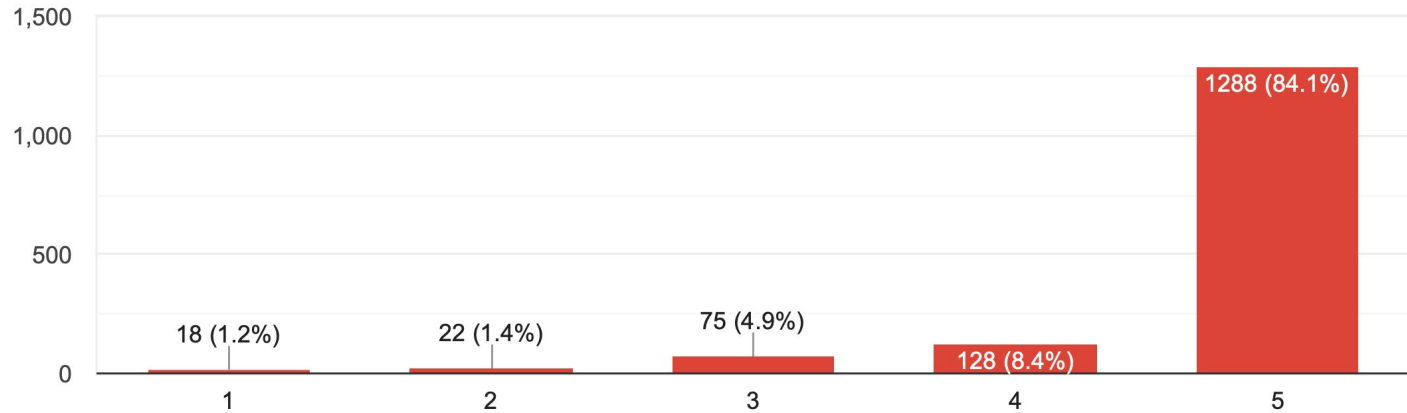




Prorated Refunds - Housing

How important do you think it is for the University to issue a prorated housing fee reimbursement to students who have chosen to move out of residential halls?

1,531 responses



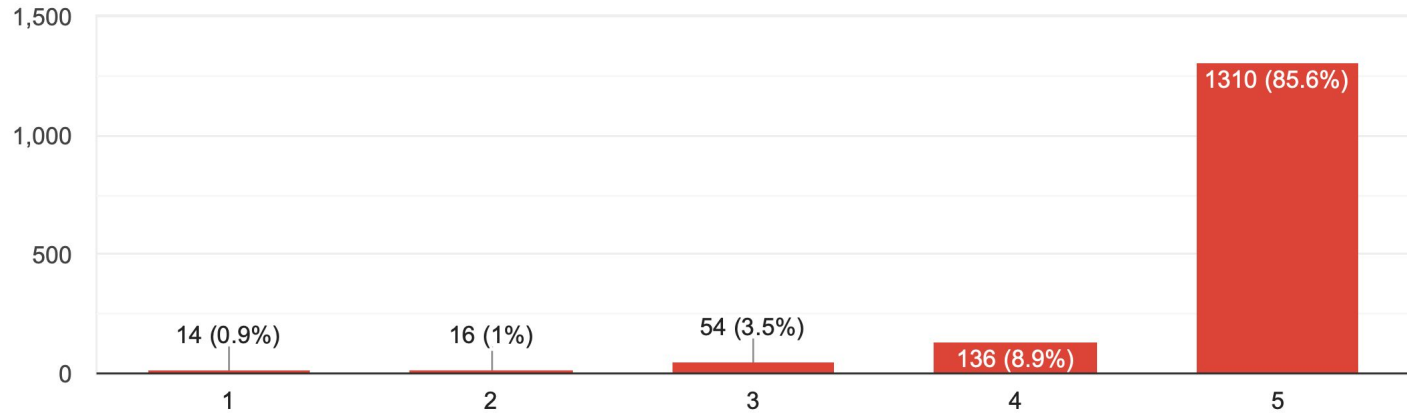
*Ranked from 1 (not important) to 5 (very important).



Prorated Refunds - Meal Plan

How important do you think it is for the University to issue a prorated meal plan reimbursement to students who are no longer using it?

1,530 responses



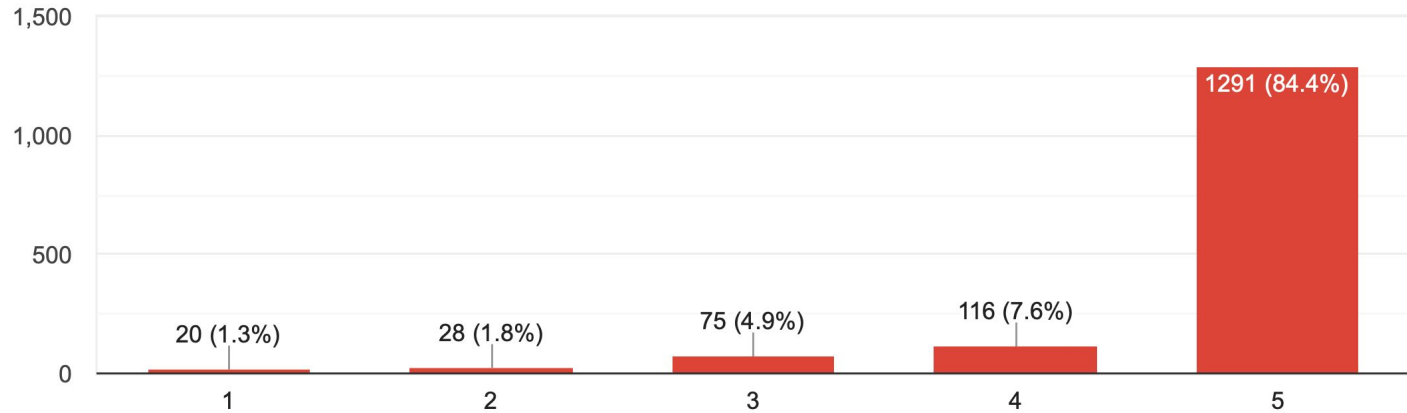
*Ranked from 1 (not important) to 5 (very important).



Prorated Refunds - Parking

How important do you think it is for the University to issue a prorated parking fee reimbursement to students who are no longer using it?

1,530 responses



*Ranked from 1 (not important) to 5 (very important).



“It is not inappropriate to ask if I will get my money back for a dorm room I’ve been encouraged to vacate, or for the meal plan I can’t use from home, or for the parking permit I can’t use from home. These questions are especially appropriate when I have rent and other bills due soon, and I’ve been laid off from my job due to the virus.”