

**Abha Shankar**

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**From:** Christa Lemelin [christa.lemelin@nara.gov]  
**Sent:** Friday, July 20, 2018 5:49 PM  
**To:** Abha Shankar  
**Subject:** Re: FOIA Request #: 1337501-000; Appeal #: AP-2016-00751 - OGIS Case

**Re: OGIS Case No. 201702610**

Dear Ms. Shankar:

I write regarding our previous communications concerning SAE Productions, Inc.'s Freedom of Information Act (FOIA) request to the Federal Bureau of Investigation (FBI) for records concerning the Holy Land Foundation.

It may be helpful to know that the FBI processes on a first-in, first-out basis in the order in which the component receives them through a multi-track processing system. The FBI divides requests into two main tracks - simple (requests with > 50 pages of potentially responsive documents) and complex (50+ pages of potentially responsive documents). The FBI further divides the complex track into medium, large, and extra-large sub-tracks.

I contacted the FBI to inquire about your request's status. I learned that the FBI assigned your request to its extra-large track due its volume of 1,313,723 potentially responsive pages. Your request is currently in the FBI's backlog awaiting assignment to an analyst. The median processing time for extra-large track requests is approximately 879 days/29 months.

If you reduce the scope of your request, the FBI can move your request to another track so you receive a more timely response. If you wish to narrow the scope of your request, you may contact the FBI's Public Information at 540-868-1535.

I understand your frustration with the FBI's delay in responding to your request. Delays, while unfortunate, are an unavoidable aspect of the FOIA for many agencies, particularly those that receive as many requests as the FBI.

I hope you find this information useful. Please contact me if you have any questions or specific action you would like me to take concerning your request, otherwise I consider your case with my office closed.

Thank you again for your patience and have a great weekend.

Best,  
Christa