From: Hachigian Susanne
To: "Anthony Modestine"
Cc: Neighbors IACP (neighbors.iacp@ring.com)
Subject: RE: Ring Party @ IACP Devices Question
Date: Friday, November 9, 2018 1:28:48 PM

Anthony,

I used the link that I was sent previously, and now that my information is in the system, the link worked. I was able to place the order.

Thank you all at the Ring team for your assistance!

Susanne Hachigian
Public Works Manager
Public Works Department
Village of North Palm Beach
645 Prosperity Farms Road
North Palm Beach, Florida 33408
Office: (561) 691-3442
Email: shachigian@village-npb.org

From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Friday, November 09, 2018 1:00 PM
To: Hachigian Susanne
Cc: Neighbors IACP
Subject: Re: Ring Party @ IACP Devices Question

Hi Susanne,

Thank you for writing in. We noticed we sent you an email to shachigian@village-npb.org on 11/7. Please check your spam folder for an email from neighbors.iacp@ring.com for that email as you may have already received instructions on how to get your free device(s). Feel free to reach back out if you still did not receive the email.

Thanks,

On Fri, Nov 9, 2018 at 12:06 PM Hachigian Susanne <shachigian@village-npb.org> wrote:

> Hi Will,
>
> Just emailing you back to let you know that I have not received an email from Ring.
>
> Thanks.
>
> ***Susanne Hachigian***

Public Works Manager
Public Works Department
Village of North Palm Beach
645 Prosperity Farms Road
North Palm Beach, Florida 33408
Office: (561) 691-3442
Email: shachigian@village-npb.org

From: Will Thorson [mailto:will.thorson@ring.com]
Sent: Wednesday, November 07, 2018 1:58 PM
To: Hachigian Susanne
Cc: Neighbors IACP
Subject: Ring Party @ IACP Devices Question

Hello Susanne,

Thank you for writing in. We apologize you did not receive the initial email for attending the party. We have confirmed your attendance and we will be sending you a redemption link to get your free devices. Please look out for a separate email with instructions on how to do so in the next 24 hours.

In the mean time, please let us know if there is anything else we can do to assist. Thank you for your service of keeping your community safe! We look forward to working with you to reduce crime in your area.

We also apologize for not being able to reach us at the neighbors.iacp@ring.com. You can reach us at that email now.

Have a great day,
Will Thorson, Neighborhoods Marketing Rep

1523 26th St
Santa Monica, CA 90404

will.thorson@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park
Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell

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Anthony Modestine
Regional Manager of Field Operations

1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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