

# EXHIBIT 11

**Lisa N. Himes**

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**From:** Lisa N. Himes  
**Sent:** Monday, June 25, 2018 3:21 PM  
**To:** ICE-FOIA  
**Cc:** ogis@nara.gov  
**Subject:** RE: ICE FOIA Case Number 2018-ICFO-31995

ICE FOIA,

Once again, please let me know which phone number I can use to reach you to discuss this request.

Thank you,  
Lisa

**Lisa Norrett Himes | Of Counsel**  
**ROGERS JOSEPH O'DONNELL | a Professional Law Corporation**  
875 15th Street, N.W., Suite 725 | Washington, D.C. 20005  
202.777.8953 direct | 202.347.8429 fax

311 California Street, 10th fl | San Francisco, CA 94104  
415.956.2828 main | 415.956.6457 fax

[lhimes@rjo.com](mailto:lhimes@rjo.com)  
[www.rjo.com](http://www.rjo.com)

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**From:** Lisa N. Himes  
**Sent:** Tuesday, June 19, 2018 8:28 AM  
**To:** ICE-FOIA <ICE-FOIA@ice.dhs.gov>  
**Cc:** ogis@nara.gov  
**Subject:** Re: ICE FOIA Case Number 2018-ICFO-31995

I have several questions, including the issue I raised in my email below with regard to the fee. Please let me know which phone number I can use to reach you to discuss the request. I will also be addressing this request with OGIS.

Thank you,  
Lisa

Sent from my iPhone

On Jun 19, 2018, at 5:34 AM, ICE-FOIA <[ICE-FOIA@ice.dhs.gov](mailto:ICE-FOIA@ice.dhs.gov)> wrote:

Good morning Ms. Himes,

We just received responsive records back from the program and have assigned your request to a processor for processing. If you have any questions, please let us know.

Thanks,  
ICE FOIA

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**From:** Lisa N. Himes [<mailto:LHimes@rjo.com>]  
**Sent:** Monday, June 18, 2018 6:01 PM  
**To:** [ice-foia@dhs.gov](mailto:ice-foia@dhs.gov); [ogis@nara.gov](mailto:ogis@nara.gov)  
**Subject:** ICE FOIA Case Number 2018-ICFO-31995

Fernando Pineiro and OGIS,

Attached is all of the correspondence regarding the above-referenced FOIA request. I sent the attached FOIA request to the ICE FOIA Office on April 17, 2018 via email and first class mail. The ICE FOIA Office acknowledged receipt on April 27, 2018.

I received a letter dated May 1, 2018 requesting an advance payment of fees. I attempted contacting the ICE FOIA Office on May 1 and May 9 via email and letter and received no response whatsoever. I have tried calling the ICE FOIA Office at the number provided several times and there was no option for a non-alien issue at first and lately the response has been that the call cannot be connected at this time.

I sent a response letter and check for the requested \$300 on May 18, 2018. Today, I received a letter from the ICE FOIA Office, dated June 6, 2018, returning the requested \$300 payment and informing me that the payment is "not needed at the moment." This of course makes no sense given that the fees were requested by the ICE FOIA Office. With each response letter, there is no actual contact information other than email and I receive no response from the ICE FOIA Office via email, or the disconnected phone line. Each letter explains that "one of the processors in our office will respond to your request as expeditiously as possible."

I tried contacting OGIS via phone and was notified that all correspondence must be provided first to OGIS before any assistance can be provided. I now have provided all of the correspondence regarding the request at issue. I will contact OGIS tomorrow to discuss this request. Also, as I have requested for a few months, I would appreciate a call or even a working phone number for the ICE FOIA Office. I would like to resolve this request without further legal action if at all possible.

Thank you,  
Lisa Norrett Himes

**Lisa Norrett Himes** | Of Counsel  
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