

Jynell Berkshire

Monday, February 25, 2019 at 5:53:52 PM Eastern Standard Time  
Madison County, Indiana

**Subject:** Re: 1313 Eugene St - Oceanpointe

**Date:** Thursday, November 9, 2017 at 7:13:08 AM Eastern Standard Time

**From:** Clayton Morris [REDACTED]@morrisinvest.com>

**To:** Mike Orbinpost [REDACTED]

**CC:** ericka [REDACTED]@oceanpointepm.com>, Natalie Bastin [REDACTED]@oceanpointepm.com>, [REDACTED]@oceanpointepm.com [REDACTED]@oceanpointepm.com>

Hi Mike,

Ericka can get this solved today and get you on the list to get a copy of your lease. Karen can you also add this to the green book? Natalie will get back to you on this missing rent issue ASAP.

Mike we've had a lot of 'no heat' calls for maintenance because it suddenly went from 80 degrees to 30 degrees and then back up again. A lot of tenants hadn't cycled their furnaces on so for a lot of them they simply need the pilot light relight.

Clayton Morris  
President, Morris Invest

[REDACTED]  
[www.morrisinvest.com](http://www.morrisinvest.com)

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On Nov 8, 2017, at 10:59 PM, Mike Orbinpost [REDACTED] wrote:

Hello:

I'm starting to run in to a wall here and I am not sure who to contact here. I have been emailing Ericka, but I am not getting all the information I need.

So for starters, 1313 Eugene St. I have received letters from the county, Norm Hobson, about how the heat has been out at this residence. I called and spoke to the telephone

service the other day, and I did receive a message, I think that was Tuesday morning saying that Bert said it was taken care of.

Then I got a phone message from Norm last night saying that 1313 still doesn't have heat. Jenn or Jenna called me back this morning saying that Bert says it is all taken care of tenant is happy now, but I would like more information on this. How does a tenant not have a working furnace for so long that they call the county? What is the problem with the furnace and why is our relationship with the tenant so bad?

I still have seen no lease on this property, nor have I seen any money from rent. What is going on and who can I contact about this?

--Mike Orbinpost

Owner, Red Birch Properties, LLC