

LIST OF EXHIBITS

1. Request Letter # 1-4177589301 dated May 8, 2008.
2. Request Letter # 362/21PA/SD dated April 5, 2014.
3. Request Letter # 2-2211182517 dated November 13, 2018.
4. Letter of Appreciated from Brig. Gen. Joseph D. Moore, USAF, dated October 8, 1981.
5. Rapid Appeals Modernization Program (RAMP) letter dated November 16, 2018.
6. Acknowledgement Letter dated November 25, 2007.
7. Acknowledgement Letter dated December 17, 2018.



National Personnel Records Center

Military Personnel Records, 9700 Page Avenue St. Louis, Missouri 63132-5100

May 8, 2008

Clifton Hagger
6719 Goforth St.
Houston, TX 77021

RE: **Veteran's Name: HAGGER, Clifton William**
SSN/SN: ***679**
Request Number: 1-4177589301

Dear Sir or Madam:

Thank you for contacting the National Personnel Records Center. The original medical record needed to answer your inquiry is not currently in our files. The medical record has been loaned to the Department of Veterans Affairs (VA). We suggest that you contact the nearest VA Regional Office to obtain copies of the records. If a claim has been filed with the VA it would be helpful to include the VA claim number when contacting them. You may call 1-800-827-1000 to locate the VA office nearest you.

The Department of Defense Privacy Program, 32 CFR 310.30(f), allows for the disclosure of medical records to the individual to whom they pertain. However, a portion of the requested Inpatient medical records contains information which can be interpreted and explained properly only by a physician. If you would like us to send copies of these medical records to a designated physician who will explain them to you, please furnish us with the name and address of that physician. The request **MUST INCLUDE** the written consent (signature) of the person whose records are involved, authorizing the release of the records to the designated physician.

Please mail the physician's name and address, along with the veteran's authorization to send the physician copies of the documents in question, in the envelope that I am providing. This will ensure that your request will be routed to me for special handling. Be sure to place proper postage on our envelope to prevent any delays in processing. Your case will remain open for 30 days. If a reply is not received within this time, your case will automatically be closed in our system.

The Privacy Act of 1974 does not permit the release of a social security number or other personal information to the public without the authorization of the veteran concerned. Therefore, if applicable, personal data pertaining to other individuals have been deleted from the enclosed document(s).

If you have questions or comments regarding this response, you may contact us at 314-801-0800 or by mail at the address shown in the letterhead above. If you contact us, please reference the

DEPARTMENT OF VETERANS AFFAIRS
REGIONAL OFFICE
6900 ALMEDA ROAD
HOUSTON, TX 77030



April 25, 2014

In Reply Refer To: 362/21PA/SD
C/SS/XC#: 467 31 3679

CLIFTON W. HAGGER
6719 GOFORTH ST
HOUSTON, TX 77021

FILE COPY

Dear Sir or Madam:

This acknowledges receipt of your recent Freedom of Information Act (FOIA) - Privacy Act request, and to inform you of the decision to grant to you access to the requested records if found and not exempted from disclosure by law. Any releasable sections of the requested records shall be provided to you after deletion of the parts that are exempt.

Requests under the Freedom of Information and Privacy Act (FOIA/PA) are typically processed in the order in which they are received. Therefore, the production of your records may be delayed because numerous requests are pending.

Should you have further questions or concerns, please call our toll free number listed at the bottom of this page, and a Veterans Service Representative will gladly assist you.

Sincerely yours,

Emile Dufrene

Emile Dufrene
Chief, Veterans Service Center

VA Assistance: 1-800-827-1000

NATIONAL PERSONNEL RECORDS CENTER

1 ARCHIVES DRIVE ST LOUIS, MO 63138-1002

www.archives.gov



November 13, 2018

CLIFTON WILLIAM HAGGER
6719 GOFORTH ST
HOUSTON, TX 77021-4928

RE: Veteran's Name: HAGGER, Clifton William
SSN/SN:
Request Number: 2-22111282517

Dear Recipient:

Thank you for contacting the National Personnel Records Center. We are pleased to respond to your request for a copy of your Official Military Personnel File (OMPF) by providing the enclosed document(s). To help us protect Personally Identifiable Information (PII) of third parties and minimize costs to taxpayers, certain routine documents are omitted from our response. Examples of these include leave papers, group travel orders, identification card applications, letters of recommendation, and similar material. You will receive all miscellaneous documents if you submit a follow-up request citing the Request Number at the top of this page. The information in your package, if available, includes the following:

- | | |
|-------------------------------|------------------------------------|
| Military Service Dates | Disciplinary Action(s) |
| Character of Service | Lost Time |
| Promotions and Reductions | Enlistment contract(s) |
| Duty Stations and Assignments | Awards and Letters of Commendation |
| Foreign or Sea Service | Military Schooling and Training |

This extract contains copies of the essential documents to certify your entitlement to most rights and benefits associated with your military service. If Separation Documents were in your OMPF, you are receiving copies of every one. Separation Documents may include the following information: type and character of discharge, authority and narrative reason for separation, reenlistment eligibility code, and separation program designator/number. If you require a copy of the separation document that does not contain this information, please submit a follow-up request for a "deleted" Separation Document citing the Request Number on the top of this letter. A seal is affixed to the Separation Document(s) to attest to its authenticity.

We are pleased to respond to your request for a copy of your medical record. To help us protect Personally Identifiable Information (PII) of third parties and minimize costs to taxpayers, certain routine documents are omitted from our response. You will receive all miscellaneous documents if you submit a follow-up request citing the Request Number at the top of this page. We are providing the following documents if they were in your medical record:

Entry and Separation Physical Exams
Immunizations
Dental Examinations
Clinical Summaries/Cover Sheets

This extract contains copies of essential records needed to document key medical events in your health care during military service. If you provided hospitalization information (i.e. hospital and dates of hospitalization) you may also be receiving copies of information from your Inpatient (Clinical) Record. Clinical treatment records are not a part of your Official Military Personnel File (OMPF) or medical record and are filed by hospital and date discharged (month and year). Without this information, we might not be able to search for or find hospitalization records.

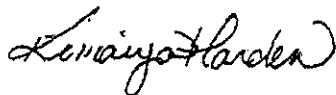
The Privacy Act of 1974 does not permit the release of personal information without the authorization of the individual concerned; therefore, if present in the record, personal data pertaining to other individuals have been blacked out in the enclosed documents.

We were not able to provide a portion of the records you requested. Your request did not contain enough information to search for inpatient/clinical records. To locate these records we need the following information.

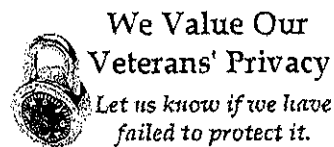
- **Patient's Name** (when treated) and **Date of Birth**
- **Social Security Number**
- **Place of Treatment**
- **Year of Treatment**

If you have questions or comments regarding this response, you may contact us at 314-801-0800 or by mail at the address shown in the letterhead above. If you contact us, please reference the Request Number listed above. If you are a veteran, or a deceased veteran's next of kin, please consider submitting your future requests online by visiting us at <http://vetrecs.archives.gov>.

Sincerely,



KIMAIYA HARDEN
Archives Technician (AFN-MC3C)



Please complete our on-line survey. We really want to know how we did answering your request. Go to www.archives.gov/veterans/survey and enter your request number 2-2211282517. The survey should only take a few minutes and is used to help improve service to our customers.

Exhibit 4



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS UNITED STATES AIR FORCES IN EUROPE
APO NEW YORK 09012

8 October 1981

REPLY TO
ATTN OF: DO

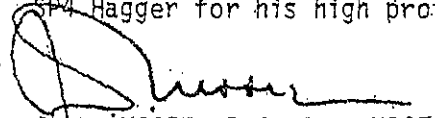
SUBJECT: Letter of Appreciation - SP4 Cliff Hagger, Ward 7-B, Landstuhl ARMC

TO: CINCUSAREUR/AEACC (General Kroesen)

1. On 31 August 1981, I was admitted to Landstuhl Army Regional Medical Center after suffering injuries from terrorist bomb explosions at Ramstein Air Base. While recovering in hospital, I received the best possible medical care and personal treatment. Each and every member of the staff I encountered was genuinely interested in my welfare and that of the other patients.

2. One of the more outstanding people that helped take care of me was SP4 Cliff Hagger, Ward 7-B. He consistently demonstrated a positive, cheerful, can-do attitude. That, coupled with his sincere concern and personal interest, helped make a distinctly uncomfortable experience as pleasant as possible.

3. The U.S. Army is fortunate to have the loyal services of this outstanding individual. Please convey my deep appreciation and great admiration to SP4 Hagger for his high professionalism, honest concern, and sincere interest.


J. D. MOORE, Brig Gen, USAF
Asst DCS/Operations

REC/SUB

SEP 15 2014

TEXAS VETERANS COMM
HOUSTON
REGIONAL OFFICE



November 16, 2018

CLIFTON HAGGER
6311 GULF FWY APT
2201
HOUSTON, TX 77023

In reply, refer to:
397/MP
File Number: 467313679
CLIFTON HAGGER

Dear Mr. HAGGER:

We received your request to participate in the Rapid Appeals Modernization Program (RAMP). We cannot process your request at this time because you do not have an appeal pending that qualifies for processing under RAMP.

- Participation in RAMP is currently limited only to Veterans with pending compensation benefit appeals. A review of your file does not show any eligible compensation benefit appeals. If you have an active appeal pending, it will continue to be processed in the current appeals process.

If You Have Questions or Need Assistance

If you have any questions or need assistance with this claim, you may contact us by telephone, e-mail, or letter.

If you	Here is what to do
Telephone	Call us at 1-800-827-1000. If you use a Telecommunications Device for the Deaf (TDD), the Federal number is 711.
Use the Internet	Send electronic inquiries through the Internet at https://iris.custhelp.va.gov .
Write	VA now uses a centralized mail system. For all written communications, put your full name and VA file number on the letter. Please mail or fax all written correspondence to the appropriate address listed on the attached <i>Where to Send Your Written Correspondence</i> .

In all cases, be sure to refer to your VA file number, 467313679.

File Number: 467313679
HAGGER, CLIFTON

If you are looking for general information about benefits and eligibility, you should visit our website at <http://www.va.gov> or search the Frequently Asked Questions (FAQs) at <https://iris.custhelp.va.gov>.

We sent a copy of this letter to your representative, TEXAS VETERANS COMMISSION, whom you can also contact if you have questions or need assistance.

Sincerely yours,

Regional Office Director

Enclosures: Where to Send Your Written Correspondence

cc: TEXAS VETERANS COMMISSION

Exhibit 6



DEPARTMENT OF VETERANS AFFAIRS
Regional Office
6900 Alameda Road
Houston, TX 77030-4200

November 29, 2007

In Reply Refer To: 362/21PA/CG
C# 467 31 3679
HAGGER, CLIFTON W.

Mr. CLIFTON W. HAGGER
6719 GOFORTH STREET
HOUSTON, TX 77021

Dear Mr. HAGGER:

Please accept this letter as acknowledgement of the receipt of your request for Privacy Act information. However, due to the recent increased volume of Privacy Act request, we are requesting an additional 10 working days to process your request, according to Department of Veterans Affairs (VA) regulation Title 38 CFR 1.553 (d). We are working to get all request processed in a timely manner. Your request will be handled in the order in which it was received.

If you have any questions please contact this office at 1(800) 827-1000.

Sincerely yours,

Paul R. Black

PAUL R. BLACK
Chief, Veterans Service Center
1126

Exhibit 7



DEPARTMENT OF VETERANS AFFAIRS
VA Records Management Center
4800 Grandfellow Blvd., Bldg. 104
St. Louis, MO 63120

December 17, 2018

CLIFTON HAGGER
6311 GULF FREEWAY
APT 2201
HOUSTON, TX 77023

In reply, refer to:
376/LH
File Number: 467313679
CLIFTON HAGGER

Dear Mr. HAGGER:

Our agency received a request for information from your Claims Folder.

We are returning your request for information. Before further action can be taken, it is necessary that you sign and return the request for identification purposes. Requests are processed by date of receipt, in order to preserve your original date of receipt of the unsigned request, the request must be returned within 30 calendar days from the date of this letter. Requests received after 30 calendar days will be processed by the date of receipt of the signed request.

Please return the signed document to:

Department of Veterans Affairs
Claims Intake Center
P.O. Box 4444
Janesville, WI 53547-4444
Fax to: 844-531-7818

Thank you for the opportunity to be of assistance.

Sincerely yours,

Records Management Center Director

[Faint, illegible text]