



Centered in Care
Powered by Pride

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JPShealthnet.org

February 21, 2019

Via Certified Mail and E-Mail

Via Email: peter.engwer@thyssenkrupp.com

Peter Engwer, Regional President
ThyssenKrupp Elevator Corporation
15141 E. Whittier Blvd.
Whittier, California 90603

Re: TKE letter on January 11, 2019 to John Peter Smith Hospital which is a part of Tarrant County Hospital District d/b/a JPS Health Network ("JPS")

Mr. Engwer:

We never repair elevators. We save lives. And we never jeopardize the health or safety of our patients, team members or visitors by forcing them to remain in elevators which are incapacitated by TKE's failure to live up to its obligations. When every minute spent trapped in a broken elevator can be the difference between life and death, JPS team members will respond. What would you have us do, wait minutes, sometimes hours for TKE workers to show up? There is nothing in the contract JPS has with TKE that prevents us from responding appropriately when someone is trapped inside an elevator.

Properly functioning elevators are critical to the life-saving work we do, and even as you read this, we have elevators out of service. And we can't, don't and never have repaired elevators, because that's what we've hired you to do.

When we shut down an elevator because of an entrapment it's not a repair, it's an urgent response to save lives. Can you say that the elevators you've put back into service are safe for patients, visitors, and my 6,700 team members?

A handwritten signature in black ink that reads 'Robert Earley'.

Robert Earley, president and CEO
JPS Health Network

cc:

Patricia Clothier, Branch Manager

Via Email: trish.clothier@thyssenkrupp.com