Case 2:18-cv-00324-JAW Document 1-3 Filed 08/20/18 Page 1 of 4 PageID #: 19



March 13, 2018

BRUCE HOOPER

DEPARTMENT OF VETERANS AFFAIRS

MAR 1 6 2018



File Number: BRUCE HOOPER

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Dear Mr. HOOPER:

We are writing to you about your appeal.

The Board of Veterans' Appeals (BVA) has scheduled your video conference hearing before a Veterans Law Judge for:

Date and Time: APRIL 11, 2018 at 11:30 am

Please confirm your attendance by calling (303) 914-5994. Please leave your name, telephone number and date of hearing.

A 3-WAY VIDEO TELECONFERENCE HAS BEEN ARRANGED YOUR ATTORNEY WILL APPEAR AT THE TOGUS, ME REGIONAL OFFICE.

Location: VA Regional Office 155 Van Gordon Lakewood, Colorado 80228

You will be required to present a picture ID for admittance to this federal building. It is against the law to bring firearms or dangerous weapons into a federal facility. Persons entering a federal facility may be subject to security screening, including the inspection of personal belongs (property).

As many people do not report for their BVA Travel Board hearings, BVA has asked us to schedule more than one hearing for the same time slot. This method of scheduling ensures that more people are able to attend hearings during each BVA visit. BVA will attempt to hold your hearing as close to your scheduled time as possible, but you should be prepared to wait for up to several hours, if necessary, for your hearing to begin.

Please be aware that all parties involved in your hearing must be present and ready to participate in the scheduled hearing before you can be assigned placement in the hearing docket order line up.

No expense connected with the hearing can be borne by the VA including transportation expenses.

Rescheduling of Hearings

Please notify this office immediately if you will be unable to attend your scheduled hearing. Please contact your Representative and/or call (303) 914-5994 Page 2

File Number: HOOPER, BRUCE

You may ask to reschedule up to one week before your scheduled hearing date. You must submit your request to this office in writing and explain why you need a new date. If you show good cause for rescheduling the hearing, we will reschedule your hearing for the next available date. If you do not show good cause for rescheduling, we will promptly let you know that you still have the opportunity to appear at your scheduled hearing.

Failure to Report

If you do not report for your scheduled video conference hearing, BVA will consider your hearing request withdrawn. BVA will not grant another request for a hearing for the same appeal unless your failure to report arose under circumstances that did not allow you to submit a timely request to reschedule the hearing.

Following your failure to report, you may file a motion for a new hearing date. This motion must:

- be in writing,
- explain why you did not report, and
- explain why you could not submit a timely request to reschedule.

You must file the motion at the following address within 15 days after the date of your scheduled hearing:

Director, Office of Management, Planning and Analysis (014) Board of Veterans' Appeals 810 Vermont Avenue, NW Washington, DC 20420

Withdrawal of Hearing Request

You may withdraw your BVA video conference hearing request at any time without penalty before the scheduled date of the hearing. If you wish to withdraw your request, please write to us immediately and BVA will consider arguments you have already made in its decision.

What is eBenefits?

eBenefits provides electronic resources in a self-service environment to Servicemembers, Veterans, and their families. Use of these resources often helps us serve you faster! Through the eBenefits website you can:

- · Submit claims for benefits and/or upload documents directly to the VA
- Request to add or change your dependents
- Update your contact and direct deposit information and view payment history

Page 3

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File Number: HOOPER, BRUCE

- Request a Veterans Service Officer to represent you
- Track the status of your claim or appeal
- Obtain verification of military service, civil service preference, or VA benefits
- And much more!

Enrolling in eBenefits is easy. Just visit <u>www.eBenefits.va.gov</u> for more information. If you submit a claim in the future, consider filing through eBenefits. Filing electronically, especially if you participate in our fully developed claim program, may result in a faster decision than if you submit your claim through the mail.

If You Have Questions or Need Assistance

If you have any questions or need assistance with this claim, you may contact us by telephone, email, or letter.

| If you | Here is what to do. |
|--------------------|---|
| Telephone | Call us at 1-800-827-1000. If you use a |
| | Telecommunications Device for the Deaf (TDD), the |
| | Federal number is 711. |
| Use the Internet . | Send electronic inquiries through the Internet at |
| | https://iris.va.gov. |
| Write | VA now uses a centralized mail system. For all written |
| | communications, put your full name and VA file number |
| | on the letter. Please mail or fax all written |
| | correspondence to the appropriate address listed on the |
| | attached Where to Send Your Written Correspondence. |

In all cases, be sure to refer to your VA file number, 001400439.

If you are looking for general information about benefits and eligibility, you should visit our website at http://www.va.gov or search the Frequently Asked Questions (FAQs) at http://iris.va.gov.

We sent a copy of this letter to your representative, ALEXANDRA M. JACKSON, whom you can also contact if you have questions or need assistance.

Sincerely yours,

Regional Office Director

Enclosures: Where to Send Your Written Correspondence

Case 2:18-cv-00324-JAW Document 1-3 Filed 08/20/18 Page 4 of 4 PageID #: 22

Page 4

File Number: HOOPER, BRUCE

cc: ALEXANDRA M. JACKSON

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