


**From:** Dan Zibel dan@nsldn.org   
**Subject:** Re: [EXTERNAL] FOIA Request  
**Date:** April 4, 2018 at 9:40 PM  
**To:** Smith, Gwendolyn, VBAVACO gwendolyn.smith1@va.gov, VAVBAWAS/CO/FOIA FOIA.VBACO@va.gov  
**Cc:** VACO FOIA Service Inbox vacofoiase@va.gov

DZ

All,

I first submitted the attached request on March 6, 2018. Not having gotten any response, I followed up on March 20. That day, I was told that the VACO FOIA Service Office does not maintain the requested records, and that I should contact the VAVBAWAS/CO/FOIA or Ms. Gwendolyn Smith for a reply. They were included on that email, but I responded that same day to make sure there was nothing more I needed to do. I have received no response. Not only has the statutory timeframe now passed for a response from the VA, I still do not even have an acknowledgement that it has received the correct office.

Please confirm receipt of this message and I would appreciate a status update on my request.

Regards,

Dan Zibel  
Vice President & Chief Counsel  
National Student Legal Defense Network  
1015 15th Street NW, Suite 600  
Washington, D.C., 20005  
[dan@nsldn.org](mailto:dan@nsldn.org)  
<http://www.nsldn.org>



2018.03.06  
FOIA to...ion.pdf

On Mar 20, 2018, at 3:21 PM, Dan Zibel <[dan@nsldn.org](mailto:dan@nsldn.org)> wrote:

Thank you. By virtue of Ms. Smith and the VAVBAWAS/CO/FOIA email address being included on your response, I trust that I do not need to resubmit to the VA? Out of an abundance of caution, I've attached the request again.

<2018.03.06 FOIA to VA re Consumer Protection.pdf>

Dan Zibel  
Vice President & Chief Counsel  
National Student Legal Defense Network  
[dan@nsldn.org](mailto:dan@nsldn.org)  
<http://www.nsldn.org>

On Mar 20, 2018, at 10:50 AM, VACO FOIA Service Inbox <[vacofoiase@va.gov](mailto:vacofoiase@va.gov)> wrote:

Good morning Mr. Zibel,

The email acknowledges receipt of your electronic FOIA request dated March 6, 2018. The VACO FOIA Service Office received your request on March 6, 2018. Please be advised that the records you have requested are not maintained at the VACO FOIA Service Office. Therefore, we refer you to the alternate email address VAVBAWAS/CO/FOIA or Ms. Gwendolyn Smith for reply. Thank you for your interest in the VA.

Regards,

VACO FOIA Service Office

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**From:** Dan Zibel [<mailto:dan@nsldn.org>]  
**Sent:** Tuesday, March 20, 2018 10:19 AM  
**To:** VACO FOIA Service Inbox; VAVBAWAS/CO/FOIA  
**Cc:** Dan Zibel  
**Subject:** [EXTERNAL] Re: FOIA Request

Dear Sir or Madam:

The attached FOIA request was submitted on March 6, 2018 to [vacofoiaservice@va.gov](mailto:vacofoiaservice@va.gov). I have not yet received an acknowledgment of my request. I am transmitting this request again to that same email address, as well as to [foil.vbaco@va.gov](mailto:foil.vbaco@va.gov), as I am not sure which office is the appropriate recipient.

Thank you.

Dan Zibel  
Vice President & Chief Counsel  
National Student Legal Defense Network  
[dan@nsldn.org](mailto:dan@nsldn.org)  
<http://www.nsldn.org>

On Mar 6, 2018, at 5:35 PM, Dan Zibel <[dan@nsldn.org](mailto:dan@nsldn.org)> wrote: