

EXHIBIT A

90 K Street NE
MS 1181
Washington, DC 20229

Neil Fink
3839 Flatlands Ave
Brooklyn, NY 11234

April 4, 2018

Dear Mr. Neil Fink,

Thank you for submitting a FOIA request to U.S. Customs and Border Protection (CBP), FOIA case number CBP-2018-039317, requesting I am a law abounding Citizen and a duly admitted Attorney licensed in the State of NY. I have been denied for Global Entry , i was denied and i cannot understand why. I have appealed the decision saying there must have been a mistake , and they came back and denied me again on appeal and haven't explained any basis for the decision . I have attached a copy of the letter here . I want to see my records that were used to make this decision, so i can understand what if anything caused these denials and hopefully correct any errors along the way . Thank you very much Neil Fink

To qualify for one of the U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, you must voluntarily undergo a thorough background check against criminal, law enforcement, customs, immigration, agriculture, and terrorist indices to include biometric fingerprint checks, and a personal interview with a CBP officer.

In the event you are denied or revoked from the Trusted Traveler Programs, you will be provided information in writing detailing the reason for this action. If you feel that your Trusted Traveler application was denied due to inaccurate or incomplete information, then you may provide additional documentation to the CBP Trusted Traveler Ombudsman and request reconsideration.

The CBP Ombudsman office is the only way a denied or revoked membership could be granted discretion and overturned. The Ombudsman process can take up to several months. Please do not submit multiple or duplicate requests for reconsideration. Additional information should be sent to the CBP Trusted Traveler Ombudsman at:

Email (preferred): CBPVC@cbp.dhs.gov

U.S. Customs and Border Protection
P.O. Box 946
Williston, VT 05495
Attention: CBP Ombudsman

Calls to the Enrollment Centers or correspondence to the Trusted Traveler Ombudsman should contain supporting information that can demonstrate the denial or revocation was based on inaccurate information. **Having a criminal record or past violation of CBP laws/regulations/policies may render you ineligible for participation in the Trusted Traveler Programs.** These programs have strict criteria for participation. For further information on qualifications, please visit the [Trusted Traveler Programs](#) webpage, or contact your nearest Enrollment Center.

Sincerely,

Ebony T. Baldwin
U.S. Customs and Border Protection