



UNITED STATES DEPARTMENT OF EDUCATION

EXHIBIT 11

OFFICE OF MANAGEMENT

Office of the Chief Privacy Officer

August 23, 2017

Tariq Habash  
The Century Foundation  
2040 S. Street NW  
2nd Floor  
Washington, DC 20009

Dear Mr. Habash:

The Department of Education's goal is to respond to FOIA requests within 20 business days of receipt of your request. The Department receives an overwhelming amount of FOIA requests, some of which are complex and voluminous and are processed on a first-in-first-out basis. As your request, FOIA Request No. 17-02247-F seeks documents that will require a thorough search by the office your request was assigned to, the Department may not meet the 20-working-day timeframe.

For your information, the Department receives an overwhelming amount of FOIA requests, some of which are complex and voluminous that requires a line-by-line review of hundreds or even thousands of pages of documents. Requests are processed on a first-in-first-out basis.

The Department regrets the delay and apologizes for any inconvenience this may cause you. Please be assured that your request will be processed as soon as possible.

If you haven't received your responsive documents within 30 days from receipt of this letter, please check on the status of your request on the Department's FOIA Web page at <http://www2.ed.gov/policy/gen/leg/foia/foiatoc.html> and click on the **Requests Status Log** link under "**More Resources.**"

If you have any questions, please contact the FOIA Service Center at (202) 401-8365 or via e-mail at [EDFOIAManager@ed.gov](mailto:EDFOIAManager@ed.gov).

Sincerely,

A handwritten signature in dark ink, appearing to read "Arthur Caliguiran".

Arthur Caliguiran  
FOIA Analyst  
FOIA Service Center