

April 2, 2018

**Statement from Holgate Manor**

The owners and property managers of Holgate Manor respect the rights of others to speak up for their causes and beliefs. Our energy and focus is on our residents as we individually address their unique requirements while updates are made to Holgate Manor.

Since acquiring the property in January of this year, we have committed to make significant updates that will occur over the next few months. These necessary improvements are designed to provide safe, comfortable homes at fair rates. Unfortunately, it is not possible for all residents to remain in their homes while these renovations take place.

To address this situation, on March 1 we began implementing a plan with a flexible timeline and additional compensation for relocation (see attached). In addition, residents have been offered the ability to move back to an updated apartment at a discounted rate.

We are raising rents to offset the costs of the improvements which include new roofs, interior updates, energy efficient windows, appliances and more. As we implement the renovation schedule, we will continue to work closely with each resident to address their individual needs. We hope many of them remain a part of the Holgate Manor community.

If any of our residents need translation services, we will make those arrangements prior to scheduling an appointment. In addition, we will work harder to support our residents by translating documents into several different languages.

We will continue to offer extended office hours to accommodate their schedules. Given today's event, the on-site management office will be closed. We will reopen tomorrow at 9:00 a.m.

Attached is a list of resources and options we provided to our residents on March 1, 2018.

**Additional questions can be directed to Felicia Heaton, [feliciah@gallatinpa.com](mailto:feliciah@gallatinpa.com).**

**Attachment: Letters and general resources provided to residents.**