

Shell International Limited

Corporate Centre - Planning, Environment and External Affairs



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Dear [REDACTED]

Enclosed is the Sustainable Development Management Framework in this snappily entitled folder 'Sustainable Development - Making it Happen'.

This letter is to say thank you for your contribution to this, the finished product. It may seem like a long time ago that we asked you for input or to give feedback but we have been working away here to incorporate all of your comments and ideas into the document.

I also enclose the analysis of the 'Sounding Board' feedback so you can see what others thought. On the whole the 'Sounding Board' worked very well and it's been suggested that we set up a more permanent Sounding Board for all of these sort of things. I'll keep you posted!

Next week the framework will be distributed throughout the Businesses with a note from the appropriate executive committee explaining what Sustainable Development means for your business, so you may get the folder as part of another distribution. If you do, you can pass the folder on to someone else you think might be interested or send it back to me.

Also check out the new Sustainable Development web page (which goes live 3 March) at <http://sww-sd.shell.com>

Please let us know if you have any news or views to add to the site.

Best Regards

Clare Harris
Social Accountability Team