

To: [johndoughs@protonmail.com](mailto:johndoughs@protonmail.com)  
Time: Tue, Nov 15, 2016 at 4:50 PM

Awesome, thanks so much for those details, exactly what I needed. I'm going to dig-in a bit more, but it's getting a bit late here so likely won't respond until tomorrow AM.

Thanks again for bringing this to our attention and I'm looking forward to getting this completely resolved.

Cheers,  
Rob

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From: [jouhdoughs@protonmail.com](mailto:jouhdoughs@protonmail.com)  
To: [REDACTED]  
Time: Tue, Nov 15, 2016 at 6:15 PM

Hi Rob,  
Glad to help. Will speak tomorrow.

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From: [REDACTED]  
To: [johndoughs@protonmail.com](mailto:johndoughs@protonmail.com)  
Time: Wed, Nov 16, 2016 at 11:14 AM

Morning,

At this point, I think everything is locked down - can you verify on your end?

Once I have verified everything is in a secure state, I can start getting payment lined up. As mentioned earlier, the typical max for our bug bounty program is \$10,000 - were you previously saying you expect \$100K payout for this?

Thanks again for reporting this and helping me protect Uber users.

Cheers,  
Rob

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From: [jouhdoughs@protonmail.com](mailto:jouhdoughs@protonmail.com)  
To: [REDACTED]  
Time: Wed, Nov 16, 2016 at 2:03 PM

Hi Rob,

It looks like everything is good as of now. Yes we expect at least 100,000\$ I am sure you understand what this could've turned out to be if it was to get in the wrong hands, I mean you guys had private keys, private data stored, backups of everything, config files etc... This would've heart the company a lot more than you think. Hopefully this gives you an insight of what really could've went down if someone else had the intention of doing harm.

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From: [REDACTED]

To: [johndoughs@protonmail.com](mailto:johndoughs@protonmail.com)  
Time: Wed, Nov 16, 2016 at 4:02 PM

Sounds good. I'll start compiling a post mortem report and routing for approval.

Any issues on the HackerOne side that you need help with?

Thanks,  
Rob

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From: [jouhdoughs@protonmail.com](mailto:jouhdoughs@protonmail.com)  
To: [REDACTED]  
Time: Wed, Nov 16, 2016 at 4:22 PM

Hi Rob,

I just signed up recently, not sure if I need to do anything to receive payments. I am helping a few other websites in meanwhile, after this whole ordeal, I will write a detailed report hoping to help you guys in the near future.

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From: [REDACTED]  
To: [johndoughs@protonmail.com](mailto:johndoughs@protonmail.com)  
Time: Thu, Nov 17, 2016 at 11:08 AM

Awesome to hear you're helping other sites too. The security research community has a come a long way in the past few years and it's cool to see researchers and companies interacting more.

I've gotten everything written up and submitted for a \$100K total bounty. The plan is to get approval from my manager this evening or tomorrow AM, so I'll keep you updated.

As far as payment from HackerOne, I think it's just a matter of setting up your bitcoin details, but I'm not entirely sure - I haven't used HackerOne from the researcher side.

Cheers,  
Rob

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From: [jouhdoughs@protonmail.com](mailto:jouhdoughs@protonmail.com)  
To: [REDACTED]  
Time: Thu, Nov 17, 2016 at 11:24 AM

Hi Rob,

Glad that we can help, we will do our best to make sure you guys dont have anymore slip-ups, if you want to ask us anything, feel free.

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From: [REDACTED]  
To: [johndoughs@protonmail.com](mailto:johndoughs@protonmail.com)  
Time: Fri, Nov 18, 2016 at 12:18 PM