



Telephone: 408-546-7827

TO: Rich Golda, Superintendent
Cerone Bus Operations

FROM: Oliver Horton, Technical Trainer
Transportation Technical Training & Rail Activation - Chaboya

DATE: December 4, 2002

SUBJECT: Retrain - Christine Hustedt #9922

The following is a summary of a training session requested by Cerone Division for Operator Christine Hustedt #9922, following a preventable collision on 9/14/02.

The Operator's license, medical and VTT cards were checked and all appeared to be in order.

A discussion was held with the operator regarding the purpose of the training and how the collision could have been prevented. APD habits, including proper coach stops, side clearances, and mirror usage were reviewed and discussed. The Critical Point and the ultimate Driving Challenge were viewed and discussed.

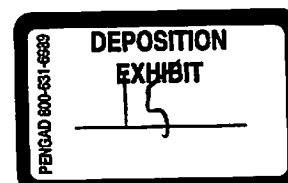
Coach Check Out and Air Systems and Brake tests were reviewed and performed prior to pullout in coach 2061. During the course of the day, we revisited the scene of the collision and discussed what could have been done differently. Routes and portions of routes 26 and 71 were used for the road training along with some freeway driving.

The following observations were made and discussed with the operator:

- Check blind spots prior to leaving coach stops
- Side clearance in coach stops
- Eye & mirror usage through turns

The Operator was receptive to the suggestions made to improve her overall driving performance. Operator Christine Hustedt #9922 is released back to the Division to resume her regular duties as of today December 4, 2002.

/oh



VTA 000042



Writer's Direct Telephone: 408-546-7838

TO: Transportation Superintendent, Chaboya Division
Transit Division Supervisors, Cerone Division

FROM: Ron Young, Technical Trainer
Transportation Technical Training: Chaboya

DATE: August 11, 2003

SUBJECT: Retrain Following an Accident
Christine Hustedt, ID 9922

The following summarizes the retrain of Operator Christine Hustedt, ID 9922, following an Accident Cerone Division requested this retrain. This retrain began 8/8/03 and ended 8/8/03.

The operator's VTA ID, Driver's License, VTT, and Medical cards were reviewed upon arrival at the Training department and all appeared to be in order.

Date Presented	Classroom Training Element
8/8/03	Accident Prevention Driving Habits
8/8/03	Air Systems & Brake Test review
8/8/03	Bicycle safety
8/8/03	Exempt light controlled Railroad Crossing list update

Date Presented	Coach Operations Training Element
8/8/03	Coach Check Out
8/8/03	Coach Operation in yard
8/8/03	Coach Operation on city streets, route driven 59, coach 2234

Date Presented	Re-instruction was provided in these areas:
8/8/03	3.5' Right side clearance
8/8/03	Scanning techniques
8/8/03	Smooth braking

Ms. Hustedt consistently operated the coach in a safe manner and was receptive to suggestions made to improve her visual habits, braking, and overall driving performance.

Operator Hustedt, ID 9922, was released to report to Cerone Division as a Motor Coach Operator effective 8/9/03.

/ry
c:Training File

VTA 000040



Writer's Direct Telephone: 408-546-7878

TO: Transportation Superintendent, Cerone Division
Transit Division Supervisors, Cerone Division

FROM: Louis Miller, Trainer
Transportation Technical Training: Chaboya

DATE: 10/17/13

SUBJECT: Retrain Following an Accident on 05/28/13
Christine Hustedt, ID 9922

The following summarizes the retrain of Operator Christine Hustedt, ID 9922, following an Accident. Cerone Division requested this retrain. This 1-day retrain began 10/15/13 and ended 10/15/13.

The operator's VTA ID, Driver's License, VTT, and Medical cards were reviewed upon arrival at the Training department and all appeared to be in order. This re-train was conducted on 10/15/13, for an accident on 05/28/13. A classroom discussion was held with the operator to identify the reason for the accident, how it may have been avoided, and how to prevent it in the future. The operator agreed that she was too close to the vehicle ahead of her, that she took her eyes off the vehicle, and that she made the assumption that the vehicle was gone, and did not look to make sure. Ms Hustedt agreed that she should never assume someone might continue, but instead, should always expect the unexpected, and make sure she is looking in the direction the coach is moving. A drive evaluation was performed by the operator to further identify any unsafe driving habits the operator might have. During the drive evaluation, it was noted and corrected, that the operator brings the coach to a complete stop behind the limit line prior to proceeding. Hand position (hand in spokes) was also noted and corrected. The operator was positive in her responses to suggestions made to her coach operation.

Date Presented	Classroom Training Element
10/15/13	Accident Prevention Driving Habits
10/15/13	Video "Critical Point"
10/15/13	Video "Distracted Driving"

Date Presented	Coach Operations Training Element
10/15/13	Air Systems & Brake Test
10/15/13	Coach Check Out
10/15/13	Coach Operation on city streets, route driven 26, 64, 181, coach 9756
10/15/13	Steering, push/pull method, and hand position

Date Presented	Re-instruction was provided in these areas:
10/15/13	Aim high, look ahead
10/15/13	Following distance
10/15/13	Scanning techniques
10/15/13	Stop, full and complete stop before the limit line

Ms Hustedt consistently operated the coach in a safe manner and was receptive to suggestions made to improve her visual habits, braking, and overall driving performance.

Operator Hustedt ID 9922 was released to report to Cerone Division as a Motor Coach Operator effective 10/16/13.

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c: Training File