



KOOL SMILES Office Scorecard

Service Date: Sep 30, 2009

Table with columns: Regional Ranking, Office, Daily Revenue (Revenue Today, MTD Avg Rev/Day, Rev Target, % To Target), Monthly Revenue (Revenue Total, Revenue Target, % To Target, Company Ranking), and First Time Approval (Jul 2009 Actual, Aug 2009 Actual, Aug 2009 Claim Amount, Aug 2009 Denied Amount, Sep 2009 Actual, Sep 2009 Claim Amount, Sep 2009 Denied Amount). Rows include Central and Southeast offices and a TOTAL/AVERAGE row.