This analysis relates to the fact that the BC Government introduced a new liquor pricing model for the province on April 1, 2015. At the time of introduction, the BC Government indicated that the new pricing model was designed to keep prices "the same". However, anecdotal evidence from the industry indicates that prices have risen in the following 2 years. The analysis reviews the changes in retail liquor pricing in British Columbia between March 2015 and the present. What effect did the new pricing model have on end consumer prices during the intervening time?

Analysis

The ability to analyze the changes related to the new pricing model is restricted by the data that was available relating to pricing during 2015 and 2017. The methodology of the analysis and its limitations are outlined in the Appendix below.

1. Background on Changes

- As of April 1, 2015, the new liquor pricing model was adopted by the government and implemented by the Liquor Distribution Branch (LDB).
- In the fiscal year that ended in March 2015, the LDB generated \$2877.9 million in sales and contributed \$935.2 million in liquor revenue for the BC Government.
- In the fiscal year that ended in March 2016 (the first year following the introduction of the new pricing model), the LDB generated \$3157 million in sales (9.7% increase over the previous year) and contributed \$1031.3 million in liquor revenue to the BC Government (10.2% increase over the previous year). Both of these increases were considerably larger than the increases of prior years. They also more than doubled the increase in volume sales for the year, which was only 4.7%.
- In the fiscal year ending in March 2017 (the second year following the introduction of the new pricing model), the LDB is projected to generate \$3309.9 million in sales (4.8% increase) and contribute \$1050.3 million in liquor revenue to the BC Government (1.8% increase).
- Future sales increases are projected at only 1.4% annually and future contributions of liquor revenue to government are projected as increases either below 1% or as being negative.

2. Retail Price Comparisons

Overall, a retail price comparison was performed on 156 randomly selected products from the BC Liquor Stores catalogue. 2 products had price reductions. 1 product's price was unchanged. 153 products had price increases ranging from less than 1% up to 64%.

The analysis generated the following results for each broad liquor product category.

Beer

- Price changes ranging from +0.6% to +34%.
- Many increases in the 10-15% range.
- Average of individual price increases: 13.3%.
- Price increase of total basket of products selected: 11.2%.

Wine

- One price decrease of -9.4%. One product stayed the same price. 49 price increases up to +44.6%.
- Wide variation in amount of increases.
- Average of individual price increases: 11.6%.
- Price increase of total basket of products selected: 12.5%.

Spirits

- One price decrease of -24.4%. 37 price increases up to +64.5%.
- Wide variation in amount of increases.
- Average of individual price increases: 10.7%.
- Price increase of total basket of products selected: 40.7%.
- Note that a single product that was randomly selected in this group had an extremely high 2015 price (over \$6000) and an even higher 2017 price (\$9500). This disproportionately skewed the 'total basket' increase above.

Refreshment (Coolers/Cider)

- Average of individual price increases: 10.1%.
- Price increase of total basket of products selected: 9.9%.

3. Conclusion

The analysis shows overall retail price increases of approximately 11% during the time frames investigated. The highest increase of 13.3% appears in the beer category. The lowest was in the refreshment category of 10.1%. Price increases were more consistent within the beer category than in the other categories.

While it is not possible to definitively conclude that the price increases were a direct result of the new liquor pricing model due to the limitations of the methodology discussed below, the analysis suggests that end consumer prices have increased in all

categories since the model was introduced.

In addition, it appears likely that the new pricing model caused end consumer price increases across the liquor sector due to the following factors:

- The retail price increases shown by the analysis align with an increase in liquor revenue to government of about 12% during the same period. It seems unlikely that the timing of this is coincidental as a strategy to increase retail prices and margins would also result in an increase in BCLS profit (i.e. the new pricing model was designed to create greater liquor revenue for government).
- In the year that the new model was introduced, the increase in total dollar value of liquor sales in BC (9.7%) was more than double the increase in the volume of liquor that was sold (4.7%). This factor also suggests that prices went up as a result of the pricing model.
- Anecdotal evidence from suppliers indicates that the BCLS has sought to reduce supplier prices since the introduction of the new pricing model.
- The LDB's projected financial outlook, as contained in its most recent service plan for 2017/18 to 2019/20, shows much lower projected total sales increases for future years and almost no increase in the contribution to government revenue from liquor sales. This would lend weight to the supposition that the price increases were unique to the introduction of the new liquor pricing model

Appendix A

1. Methodology

The analysis proceeded on the following basis:

- End consumer retail pricing for 2015 was determined from a database of liquor products that were for sale in BC as of March 1, 2015. This was the month immediately preceding the introduction of the new pricing model. The database includes both post-tax and pre-tax retail prices for each product.
- End consumer retail pricing for 2017 was determined by obtaining the regular pre-tax retail price for a product as listed on the BC Liquor Stores (BCLS) web site.
- In order to eliminate the possibility of selection bias, 156 randomly selected products were identified from the products listed on the BCLS web site by using a third party random number generator.
- In order to represent each liquor category fairly, the randomly selected products were generated by category (51 wine, 52 beer, 38 spirits, and 15 refreshment). The representative number of products in each category was determined by mirroring the general percentage of dollar value sales for each category as compared to total provincial liquor sales (the refreshment category was increased due to the small sample size).
- Once the products had been identified, the pre-tax 2015 retail price was
 compared to the current pre-tax 2017 retail price for each product. If a product
 that had been selected was not for sale in both 2015 and 2017, a substitute
 product was selected by using the next numerical reference to the randomly
 selected number (i.e. if product 1124 was randomly selected, we moved to
 product 1125). The difference in price, if any, was noted as both a dollar value
 difference and a percentage difference as compared to the 2015 price.
- Following the accumulation of data for all products, the average percentage price change for each category was calculated.

2. Limitations

The methodology has the following limitations:

- The price comparison only applies to end consumer retail pricing in BC Liquor Stores. It does not consider price changes in private sector retail stores.
- It seems likely that some private sector retail stores may have increased prices much more than BCLS stores because some of those stores (the private wine stores) had their retail profit margins cut in half under the new pricing model.
- The methodology does not seek to identify what caused any pricing changes for a particular product. Some products may have increased in price due to external

factors other than a change in the pricing policies at either the wholesale or retail level (e.g. currency fluctuations or supplier price increases rather than the changes made by the new pricing model).

• The methodology relies on the accuracy of the pricing data that was collected.

	% Change	9.11	34.20	12.47	8.31	5.07	0.61	13.07	13.52	20.05	26.52	21.07	12.39	2.73	2.76	10.57	12.74	10.89	8.75	7.47	10.57	11.71	12.74	17.35	18.34	15.00	17.96	32.14	12.55
	\$ Change	0.94	1.78	0.54	1.44	1.05	90.0	1.42	1.46	1.35	1.15	99.0	2.42	0.82	0.56	1.19	06.0	1.32	0.92	0.69	1.10	3.56	0.90	1.85	1.59	2.61	3.27	2.79	2.56
	\$ C	\$	\$	\$	\$	\$	\$	\$	ς,	ب	ς>	\$	\$	\$	\$	\$	\$	\$	\$	\$	ب	ς,	\$	\$	\$	\$	\$	\$	\$
	2017 PreTax	11.29	6.99	4.89	18.79	21.79	10.49	12.29	12.29	8.09	5.49	3.79	21.99	30.99	20.99	12.49	7.99	13.49	11.49	66.6	11.49	33.99	7.99	12.49	10.29	19.99	21.49	11.49	22.99
	Cat	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER	BEER
	2015 PreTax	10.35	5.21	4.35	17.35	20.74	10.43	10.87	10.83	6.74	4.34	3.13	19.57	30.17	20.43	11.30	7.09	12.17	10.57	9.30	10.39	30.43	7.09	10.64	8.70	17.38	18.22	8.70	20.43
	201	s	Ş	\$	\$	\$	\$	\$	Ş	\$	ζ>	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
	2015 IncTax	11.90	5.99	5.00	19.95	23.85	11.99	12.50	12.45	7.75	4.99	3.60	22.50	34.69	23.49	12.99	8.15	13.99	12.15	10.69	11.95	34.99	8.15	12.24	10.00	19.99	20.95	10.00	23.49
	201	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	⊹	\$	ς>	\$	ς,	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
BEER	SKU PRODUCT	772756 CANNERY - NARAMATA NI	89649 NOLI BREWHOUSE - BORN	3194 PARALLEL 49 - SALTY SCOT	817320 MCAUSLAN - ST AMBROIS	473090 PHILLIPS - SAMPLER PACK	392290 HOLLANDIA PREMIUM LAC	135962 STANLEY PARK - BELGIAN!	826131 NELSON - PADDYWHACK II	606426 HOWE SOUND - DEVIL'S EI	878090 PHILLIPS - GINGER BEER	349910 VAN STEENBERGE - GULDE	797845 STEAMWORKS - MASH-UP	903351 LABATT - BUDWEISER	902627 LABATT - BUDWEISER	731893 GRANVILLE ISLAND - LION:	861245 LABATT - WILDCAT STRON	170779 STEINLAGER PURE	128892 LIGHTHOUSE - RACE ROCK	50401 PACIFIC WESTERN - TNT ST	844209 FERNIE - PROJECT 9 PILSNI	156315 LABATT - LUCKY LAGER 24	222802 BRAVA - CAN	490029 RICKARDS WHITE	256156 YANJING	411447 LABATT - BUSCH CAN	661173 DEAD FROG - THE WINTER	857417 TREE BREWING - RADLER (61887 OKANAGAN SPRING - 1516
	S																												

10.53	9.93	21.67	2.73	10.40	12.55	10.57	14.79	86.6	15.68	17.04	11.04	8.40	10.57	8.80	13.08	10.61	8.37	19.43	9.40	12.74	21.92	15.00	26.56	13.32
1.65	1.49	0.94	0.82	1.13	2.56	1.19	0.71	0.20	0.92	0.33	0.72	0.97	1.10	0.99	1.36	0.51	0.83	2.19	0.77	0.90	1.08	0.26	0.46	
ς,	\$	\$	\$	\$	\$	ς,	\$	\$	\$	\$	\$	\$	Ş	ب	\$	\$	\$	\$	\$	\$	\$	\$	\$	
17.29	16.49	5.29	30.99	11.99	22.99	12.49	5.49	2.19	6.79	2.29	7.29	12.49	11.49	12.29	11.79	5.29	10.79	13.49	8.99	7.99	5.99	1.99	2.19	644.18
BEER	ER	BEER	ER	ER	ER	ER	BEER	ER	ER	ER	ER	ER	ER	ER	ER	ER	ER	ER	ER	ER	ER	ER	ER	
																								_
15.64	15.00	4.35	30.17	10.86	20.43	11.30	4.78	1.99	5.87	1.96	6.57	11.52	10.39	11.30	10.43	4.78	96.6	11.30	8.22	7.09	4.91	1.73	1.73	579.10
\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	Υ.	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
17.99	17.25	5.00	34.69	12.49	23.49	12.99	5.50	2.29	6.75	2.25	7.55	13.25	11.95	12.99	11.99	5.50	11.45	12.99	9.45	8.15	5.65	1.99	1.99	
929141 PACIFIC WESTERN - CANTE \$	45914 BOWEN ISLAND - TRUCKEF \$	681593 TIN WHISTLE - BLACK WID \$	915199 COLUMBIA - KOKANEE \$	849398 PACIFIC WESTERN - SCANI \$	681403 SLEEMAN - HONEY BROWI \$	923383 GRANVILLE ISLAND - ENGL \$	208603 HOYNE - DOWN EASY PAC \$	210468 HACKER PSCHORR MUNIC \$	689208 UNIBROUE - MAUDITE \$	365601 STEAMWORKS - PALE ALE \$	488379 BOWEN ISLAND - DEEP 6 L \$	110700 GRANVILLE ISLAND - HEY [\$	268607 FERNIE - GRIZ PALE ALE CA \$	479857 CARLSBERG	751081 PHILLIPS - BLUE BUCK ALE \$	795195 DEAD FROG - NUTTY UNCL \$	293787 TSINGTAO \$	487256 STELLA ARTOIS \$	439828 WELLS INDIA PALE ALE TAI \$	561035 STROH CANADA - COLT 45 \$	735738 SALTSPRING - GOLDEN ALI \$	115436 TREE - KELOWNA PILSNER \$	648261 ESTRELLA DAMM LAGER T \$	

% Change	40.89	-9.40	5.53	3.49	19.60	11.16	17.50	12.95	4.78	21.77	1.06	2.22	30.34	8.36	15.00	7.33	44.58	32.26	2.89	1.05	27.78	0.62	3.49	17.62	5.43	0.62	4.54	0.61
\$ Change	7.11	1.14	1.73	0.30	4.26	1.46	3.50	3.15	3.74	3.22	0.30	0.35	15.82	1.89	2.35	96.0	27.13	5.61	96.0	0.90	10.87	0.09	0.46	1.35	2.83	0.09	0.43	0.04
		,	\$	\$	\$	\$	\$	ς>	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	s	\$	ς>	\$	\$	\$	\$	\$	\$	<>
2017 PreTax	24.49	10.99	32.99	8.99	25.99	14.49	23.49	27.49	81.99	17.99	28.99	15.99	62.39	24.49	17.99	13.99	87.99	22.99	33.99	86.99	49.99	13.99	13.49	8.99	54.99	13.99	9.99	66.9
ţ	SLE WINE	MISCELLANE	SPARKLING V	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	TABLE WINE	FORTIFIED W
2015 PreTax	17.38	12.13	31.26	8.69	21.73	13.03	19.99	24.34	78.25	14.77	28.69	15.64	52.17	22.60	15.64	13.03	98.09	17.38	33.03	86.09	39.12	13.90	13.03	7.64	52.16	13.90	9.56	6.95
201	\$	\$	\$	\$	ς>	\$	\$	\$	ئ	\$	\$	ς٠	\$	\$	\$	ς>.	\$	\$	\$	∽	\$	\$	ς>-	\$	\$	\$	\$	\$
2015 IncTax	19.99	13.95	35.95	66.6	24.99	14.99	22.99	27.99	89.99	16.99	32.99	17.99	59.99	25.99	17.99	14.99	66.69	19.99	37.99	99.00	44.99	15.99	14.99	8.79	59.98	15.99	10.99	7.99
201	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	ς,	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
WINE	:L - JOEL GOTT 2012	897397 KUEI HUA CHEN CHIEW - FENG S	493155 SELBACH OSTER - RIESLING BRUT	154906 CABERNET SAUVIGNON - OBIKW	128710 MENDOZA RED - CLOS DE LOS SII	171496 GEHRINGER - AUXERROIS 12/13	258509 CABERNET SAUVIGNON - WOOD	390898 CHIANTI CLASSICO RISERVA - SAI	61804 TOSCANA - FELSINA FONTALLOR	770925 MALBEC - ESCORIHUELA 1884 RE	577908 RASTEAU - DOMAINE BEAU MIST	118638 GRAY MONK - PINOT GRIS 12/13	457390 CABERNET SAUVIGNON - PAUL F	217661 SHIRAZ - SHINAS THE GUILTY VIC	976142 CABERNET SAUVIGNON - RAVEN	883991 PINOTAGE - THE GRINDER	161141 BAROLO - GAJA DAGROMIS 07/0	153882 GRAND CLASSIQUE - GLEN CARLO	361105 PELLER ESTATES - PROPRIETORS	167270 POMIMARD 1ER RUGIENS - DOM	538280 CHARDONNAY - HAMILTON RUS	284893 SAUVIGNON BLANC - CONCHA Y	348870 RED BLEND - SANTA RITA SECRET	517169 JACKSON TRIGGS PROPRIETOR'S	403774 CHIANTI CLASSICO RISERVA - CO	690420 VENETO PASSIMENTO - FAMIGLI	494708 GEWURZTRAMINER - CONO SUR	18549 MARTINI - DRY

\$ 30.	49.93 \$	43.42	TABLE WINE	43.99 \$	0.57	1.32
509430 RIESLING - MERTES LANDLUST \$ 15	15.99 \$	13.90	TABLE WINE	13.99 \$	60.0	0.62
138503 SAUVIGNON BLANC - ASTROLABI \$ 23	23.99 \$	20.86	TABLE WINE	22.49 \$	1.63	7.81
\$	8.79 \$	7.64	TABLE WINE	\$ 66.8	1.35	17.62
390328 QUAILS GATE - OPTIMA TOTALLY \$ 29	29.99 \$	26.08	TABLE WINE	28.99 \$	2.91	11.17
⊹	\$ 66.65	52.17	TABLE WINE	\$ 66.99	14.82	28.42
311019 BAROLO - BORGOGNO LISTE 200 \$ 79	\$ 66.62	69.56	TABLE WINE	94.99 \$	25.43	36.57
225748 SUMMERHILL - ALIVE RED ORGA \$ 22	22.95 \$	19.96	TABLE WINE	22.99 \$	3.03	15.20
441428 PUGLIA SANGIOVESE - PASQUA \$ 17	17.99 \$	15.64	TABLE WINE	15.99 \$	0.35	2.22
89342 TOURAINE SAUVIGNON - DOMAI \$ 16	16.99 \$	14.77	TABLE WINE	17.49 \$	2.72	18.38
111476 BRIGHTS - PALE DRY SELECT \$	7.49 \$	6.51	FORTIFIED W	7.49 \$	0.98	15.00
DOMAINE PINNACLE - ICE CIDER \$ 29	29.99 \$	26.08	MISCELLANE	27.99 \$	1.91	7.33
CHARDONNAY - KISTLER SOMON \$ 90	\$ 00.06	78.26	TABLE WINE	\$ 66.68	11.73	14.99
628768 SICILIA NERO D'AVOLA - MONTE \$ 14	14.99 \$	13.03	TABLE WINE	13.49 \$	0.46	3.49
CHATEAU PICHON BARON 2010 \$ 350	350.00 \$	304.35	TABLE WINE	329.99 \$	25.64	8.43
605741 CABERNET SAUVIGNON - PETER \$ 22	22.99 \$	19.99	TABLE WINE	19.99 -\$	0.00	-0.01
CHATEAUNEUF DU PAPE - BEAUC \$ 92	92.00 \$	80.00	TABLE WINE	\$ 66.58	5.99	7.49
ς.	19.99 \$	17.38	TABLE WINE	18.49 \$	1.11	6.37
110486 CABERNET SAUVIGNON - WYNDI \$ 16	16.99 \$	14.77	TABLE WINE	14.79 \$	0.05	0.11
295055 CHARDONNAY - FERRARI CARAN \$ 36	36.99 \$	32.17	TABLE WINE	38.99 \$	6.82	21.22
133132 ENTRE LACS - DRY WHITE \$ 106	\$ 66.901	93.03	TABLE WINE	103.99 \$	10.96	11.78
428649 DOURO - RAMOS PINTO DUAS Q \$ 17	17.99 \$	15.64	TABLE WINE	18.49 \$	2.85	18.20
BAROLO - LUIGI EINAUDI TERLO \$ 69	\$ 66.69	98.09	TABLE WINE	62.99 \$	2.13	3.50
	\$	1,789.08		2012.29		11.59

2015 IncTax \$ 55.41 \$ 37.99
49.99
66.69
89.93
39.95
39.99
4.99 26.99
99.99
99.97
199.99
22.99
24.99
55.41
71.95
26.99
69.95
38.99
61.96
48.95
39.99
33.99
144.99
28.99
24.25
44.95

377994 JACK DANIEL'S - GENTLEMAN JACK	\$	38.99	\$	33.90	WHISKIES	36.99	10	3.09	9.10
454462 BANFFICE	\$	55.41	\$	48.18	VODKA	49.99	10	1.81	3.75
683623 BALVENIE - 40 YEAR OLD	\$ 7	7,399.95	\$	6,434.74	WHISKIES	9500	٠Ω.	55.26	47.64
630913 TIA MARIA	Ş	26.95	Ş	23.43	LIQUEURS	24.49	٠Λ.	1.06	4.50
34637 CANADIAN CLUB - PREMIUM	\$	56.41	\$	49.05	WHISKIES	49.99	10	0.94	1.91
21378 JIM BEAM - KENTUCKY BOURBON	\$	26.49	\$	23.03	WHISKIES	24.99	10	1.96	8.49
756510 AVIATION - AMERICAN GIN BATCH	ς,	39.99	\$	34.77	BIN	34.99	10	0.22	0.62
466854 APPLETON ESTATE - V/X	\$	13.95	\$	12.13	RUM	13.49	10	1.36	11.21
339358 AMARETTO DI SASCHIRA - LUXARD \$ 20.99 \$	\$	20.99	\$	18.25	LIQUEURS	22.49	40	4.24	23.22
2063 LAMB'S - NAVY	\$	24.75	\$	21.52	21.52 RUM	22.99	10	1.47	6.82
			\$	8,072.95		11359.63			10.69

	% Change	8.41	9.05	7.35	9.24	19.80	5.19	12.70	4.54	8.60	12.70	8.23	20.76	11.03	5.19	9.20	10.13
	ange	0.26	2.28	1.64	0.80	2.06	0.51	1.10	0.43	0.67	1.10	0.61	1.80	1.39	0.51	0.95	
	2017 PreTax \$ Change	3.29 \$	27.49 \$	23.99 \$	9.49 \$	12.49 \$	10.29 \$	\$ 62.6	\$ 66.6	8.49 \$	\$ 62.6	\$ 66.7	10.49 \$	13.99 \$	10.29 \$	11.29 \$	179.15
	Cat	COOLERS	COOLERS	COOLERS	COOLERS	COOLERS	COOLERS	COOLERS	CIDER	COOLERS	COOLERS	CIDER	CIDER	CIDER	COOLERS	CIDER	
	2015 PreTax	3.03	25.21	22.35	8.69	10.43	9.78	8.69	9.56	7.82	8.69	7.38	8.69	12.60	9.78	10.34	163.03
	201	\$	\$	\$	\$	\$	❖	ς>	\$	ς>	\$	\$	\$	\$	\$	\$	\$
	2015 IncTax	3.49	28.99	25.70	66.6	11.99	11.25	9.99	10.99	8.99	9.99	8.49	9.99	14.49	11.25	11.89	
REFRESHMENT (COOLER/CIDER)	SKU PRODUCT 201	512046 ROCKSTAR CAN	791467 SMIRNOFF - ICE \$	210906 TWISTED TEA HALF & HALF CAN	864041 SMIRNOFF - ICE CAESAR \$	824490 ORIGINAL VODKA MUDSHAKE - CHOCOL/\$	569418 MOTT'S CLAMATO - CAESAR ORIGINAL \$	65649 PALM BAY PINEAPPLE MANDARIN ORAN(\$	3228 GROWERS - EXTRA DRY APPLE \$	697342 BREEZER - TROPICAL ORANGE SMOOTHIE \$	838706 PALM BAY KEY LIME CHERRY SPRITZ CAN \$	378406 OKANAGAN PREMIUM CIDER EXTRA ARC \$	168773 LONETREE CIDER CAN	635193 BULMER - STRONGBOW \$	569418 MOTT'S CLAMATO - CAESAR ORIGINAL \$	889782 BC TREE FRUITS CIDER - BROKEN LADDER \$	

As in prior years, the majority of LDB sales were from the beer and wine categories. The sales mix has shifted slightly in 2015/16 as the sales percentage from spirits and beer decreased and the sales percentage from wines and refreshment beverages increased.

Refreshment beverages had the largest increase as a percentage of the LDB overall product mix. This has been the trend as consumers move towards wines and refreshment beverages.

Consistent with 2014/15, the refreshment beverage category had the strongest percentage growth, increasing by 18.7 per cent or \$28.4 million. This was followed by increases of: wine by 11.1 per cent or \$107.7 million; spirits by 8.4 per cent or \$60.7 million; and beer by 8.0 per cent or \$82.3 million.

Table 3: Sales by Major Category in Litres (000s)

		-				Change vs Yea (2015/16 vs	ır
	2015/16	2014/15	2013/14	2012/13	2011/12	Litre	%
Spirits	25,810	24,602	24,161	24,188	24,181	1,208	4.9
Wine	73,805	69,302	65,803	63,408	61 <u>,</u> 671	4,503	6.5
Refreshment	40,300	35,245	31,476	27,551	26,028	5,055	14.3
Beer	292,574	283,857	272,643	270,524	272,825	8,717	3.1
Other	156	148	138	120	131	8	5.4
Total Sales	432,645	413,154	394,221	385,791	384,836	19,491	4.7

Historically, the beer category has the highest volume of sales followed by wines, refreshment beverages and spirits. These trends were consistent in 2015/16; however, the product mix did shift as the litre percentage of beer decreased 1.1 per cent with offsetting increases in wine and refreshment beverages.

In terms of volume, there was an overall increase of 4.7 per cent compared to the previous year. The refreshment beverage category had the largest volume increase at 14.3 per cent, followed by wine at 6.5 per cent, spirits at 4.9 per cent and beer at 3.1 per cent when compared to last year.

Customer Sales

Over the past year there has been a focus on improving the customer experience in BCLS through increased hours of operation, the addition of refrigeration and changing product mixes. As a result, retail customers have contributed a higher percentage to overall LDB sales than in prior years. In 2015/16, BCLS retail customers contributed 43.7 per cent of the total LDB sales, an increase from 41.7 in the prior year.

Financial Plan

Summary Financial Outlook

(\$m)	2015/16 Actual	2016/17 Forecast	2017/18 Budget	2018/19 Budget	2019/20 Budget
Sales	3,157.0	3,309.9	3,357.6	3,404.5	3,452.3
Less: Cost of Sales	1,809.5	1,913.5	1,944.2	1,973.8	2,003.9
Gross Margin	1,347.5	1,396.4	1,413.4	1,430.7	1,448.4
Operating Expenses - Employment	187.8	198.1	203.7	207.5	210.3
Operating Expenses - Rent	44.3	47.9	50.3	52.8	55.5
Operating Expenses - Administration	93.9	107.6	114.9	119.6	142.0
Total Operating Expenses	326.0	353.6	368.9	379.9	407.8
Other Income	9.8	7.5	9.1	9.0	9.0
Net Income	1,031.3	1,050.3	1,053.6	1,059.8	1,049.6
Debt	0	0	0	0	0
Retained Earnings	0	0	0	0	0
Capital Expenditures	23.1	29.3	81.8	28.7	27.1

Key Forecast Assumptions

With the many significant changes that have impacted the liquor landscape in the province—including the implementation of the new wholesale pricing model, the separation of Retail and Wholesale divisions by which BC Liquor Stores became a customer of LDB Wholesale, expanded operating hours and the introduction of refrigerated products at BC Liquor Stores and grocery stores to the liquor marketplace—the LDB continues to closely review and monitor the impacts of these changes on the LDB's financial and business operations.

The LDB's forecast has included the following assumptions:

• Market share and product mix remains stable for all future years.