

EXHIBIT A

FREEDOM OF INFORMATION ACT REQUEST

May 19, 2016

FOIA/Privacy Act Officer
VA Regional Office
116 N Jefferson ST
Roanoke VA 24016

RE: FREEDOM OF INFORMATION ACT REQUEST
Veteran: James Hansel Crockett
VA Claim Number: C/CSS [REDACTED]
Veteran Social Security Number: [REDACTED]

To Whom It May Concern:

This is a request for documents under 38 CFR §1.577, the Freedom of Information Act (FOIA), 5 USC §552, and the Privacy Act, 5 USC §552a, on behalf of James Hansel Crockett. This request is properly made by certified mail (7015 0640 0006 3496 5945) and contains the signature of the requester.

1. **IDENTIFICATION OF DOCUMENTS.** I hereby request all documents contained in my VA claims folder for any of Veteran James Hansel Crockett VA claims, to include all documents in the right flap, left flap and center flap, **AND** to include anything in the VA Virtual File, Virtual Records, or any electronic system where records about me or my claim are kept or stored. **This request is only for documents added since fulfillment of the last request on April 11, 2015.**

2. **FORM/FORMAT IN WHICH TO PRODUCE INFORMATION.** The FOIA and the VA's own internal policies related to FOIA requests require that the records be produced in the format sought by the requester if the record is readily reproducible in that form or format. Please take special care to ensure that both sides of any two-sided documents produced in response to this request are included in the response, and are scanned into a PDF in such a way that they do not "bleed-through" from one side of the document to the other.

3. **TIME FOR RESPONSE.** Please note that this request for documents is being made pursuant to the Privacy Act, 5 USC §552, and the Freedom of Information Act (FOIA), 5 USC §552a, as well as 38 CFR §1.550 and 38 CFR §1.577. Your agency has a duty to respond to this request within **TWENTY (20) BUSINESS DAYS** of the date of this request pursuant to 5 USC §552(a)(6)(A)(2)(C).

“Predictable agency workload” is not typically considered an unusual circumstance as stated in 5 USC §552(a)(6)(C)(ii). Moreover, even to the extent that unusual circumstances could be demonstrated in this instance, the time limit for the extension is limited to “10 working days” pursuant to 38 CFR §1.553(d).

Please also be aware that your agency’s failure to respond to this request within twenty (20) business days can result in the filing of an administrative appeal with the office of the Secretary of Veterans Affairs pursuant to 38 CFR §1.557 and 5 USC §552(a)(6)(A)(2)(ii), and/or the filing of a federal lawsuit to compel production of the information.

In any such appeal or lawsuit, I intend to seek not only injunctive and/or monetary relief related to this request but, to the extent permitted by law, injunctive and/or monetary relief based on the Department of Veterans Affairs patterns and/or practices of responding to FOIA requests in a manner that may be violative of the FOIA, as well as attorney fees and litigation expenses, and any other remedy/relief available at law.

4. **POINT OF CONTACT.** As discussed above, please respond to this request within twenty (20) business days. I may be contacted by phone at (540) 355-9604.

Thank you very much in advance for your assistance.

Respectfully,



James Hansel Crockett
3155 Green Ridge Road
Roanoke VA 24019-2418

7015 0640 0006 3496 5945

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 FOIA/Privacy Act Office - VARO
 116 N Jefferson St
 Roanoke VA 24016

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions

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 116 N Jefferson St
 Roanoke VA 24016

2. Article Number (Transfer from service label) 7015 0640 0006 3496 5945

PS Form 3811, February 2004

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Updated Delivery Date: May 23, 2016

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Shipment Activity	Location	Date & Time
Delivered, Left with Individual	ROANOKE, VA 24011	May 23, 2016 11:01 am
Business Closed	ROANOKE, VA 24012	May 21, 2016 11:28 am
Business Closed	ROANOKE, VA 24012	May 21, 2016 9:48 am
Arrived at Unit	ROANOKE, VA 24012	May 21, 2016 9:34 am
Sorted	ROANOKE, VA 24016	May 21, 2016 7:52 am