

**From:** Cade, Bridget  
**Sent:** Thursday, June 26, 2008 8:28 AM  
**To:** Trevino, John  
**Subject:** Vroom

**Attachments:** Vroom\_Award.xls; Lifetime AAirpass Members Analysis.ppt; Vroom - History.xls; Vroom Companion List 0907 thru 0308.xls; Vroom\_accrual-redemption.xls; Jacques Vroom Unlimited Lifetime AAirpass; Vroom Duplicate Trips 6-26-08.doc

John,  
 I have soft copies of data on Jacques Vroom that I'm sure you will need – see attached.

He enrolled in the AAdvantage program 08/06/81 (AADV # 5035924). He currently has 101,692 miles in his account. Total accrual is 37,522,942 miles. AAirpass membership (Lifetime unlimited with companion) was purchased 01/03/90 for \$356,000.

Below is his current reservation list – I've highlighted the trips that are ticketed....all the other reservations are set up for ticketed the day prior to departure:

AADVANTAGE EXECUTIVE PLATINUM - VROOM/JACQ

1 AA 105 26JUN LHRDFW *MEEVFN	Ticketed and flown
2 AA 51 26JUN LHRDFW *CRQGQS	Ticketed but a duplicate that will spoil
3 AA 479 29JUN BDLDFW *HIIMPU	
4 AA 1916 29JUN DFWBDL *JWRGIO	
5 AA 70 30JUN DFWFRA *HQWHXS	
6 AA 71 1JUL FRADFW *CRYUKT	
7 AA 50 1JUL DFWLHR *PKWGWQ	
8 AA 51X 2JUL LHRDFW *CEESAG CANCLD	
9 AA 51 2JUL LHRDFW *CRGDSJ	
10 AA 50X 4JUL DFWLHR *PKFHEK CANCLD	
11 AA 50 4JUL DFWLHR *BJYWDO	
12 AA 132 5JUL JFKLHR *LKNSBQ	
13 AA 131 5JUL LHRJFK *KEAPAC	
14 AA 47 6JUL LHRDFW *DQGTMM	
15 AA 1060 11JUL DFWDCA *KEOUWF	
16 AA 86 11JUL DFWORD *BKCFHT	
17 AA 1046 18JUL DFWMIA *JHWQVY	
18 AA 51 30JUL LHRDFW *KOSCNE	
19 AA 78 31JUL DFWLHR *CIEGMJ	
20 AA 78 12AUG DFWLHR *CRONTZ	

I have a Word document attached that shows duplicate bookings for today (both ticketed), 26June. I'm trying to verify with AAirpass what happens to the ticketed booking that he doesn't fly on. AA is responsible for the taxes on these (\$491 each).

Bridget