

# **EXHIBIT 20**

**From:** Marakowski, Deana M <Deana.Marakowski@va.gov>  
**Sent:** Thursday, July 07, 2016 3:30 PM  
**To:** Charles Ornstein  
**Cc:** Marakowski, Deana M; Graham, Timothy  
**Subject:** VHA Staus - FOIA Request: 15-07638-F  
**Attachments:** 15-07638-F - Acknowledgement Letter.pdf

Good Afternoon Charlie,

Tim has asked me to provide you with a status to include a history of when the attached FOIA request was assigned, who it was assigned to and status inquiries made by our office to the respective program office.

This request was originally received by the VHA FOIA Office on September 3, 2016. It was originally sent for search on September 4, 2016 to VA's Office of Information and Technology (OI&T). I was advised by OI&T that for the Enterprise Exchange teams to conduct an email search, we needed to provide OI&T with the exact names of the mailboxes to be searched, including the e-mail address; the exact words/phrases to use as search terms; and the exact date timeframe to be searched.

On September 4, 2016 recalled the September 3, 2016 search request so that additional information could be added.

September 11, 2016 a comprehensive search email was sent to OI&T.

Follow-up's to September 11, 2016 search request to OI&T were conducted in writing on the following dates: October 15, 2015, November 23, 2015, December 23, 2015, February 10, 2016, February 25, 2016, March 2, 2016, April 2, 2016, May 9, 2016, June 6, 2016, July 7, 2016.

Thank you,  
Deana

Deana Marakowski  
VHA FOIA Officer  
Information Access and Privacy Office  
Health Information Governance  
Office of Informatics and Information Governance  
810 Vermont Avenue, N.W.  
Washington D.C. 20420  
Tel. 717-450-4662  
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**From:** Cephas, Tracy  
**Sent:** Thursday, September 03, 2015 3:01 PM  
**To:** 'mike.hixenbaugh@pilotonline.com'  
**Cc:** VHA FOIA  
**Subject:** VHA FOIA Request: 15-07638-F

Good Afternoon Mr. Hixenbaugh,

Attached to this message is VHA's acknowledgment of your FOIA Request. Ms. Deana Marakowski will be processing your request and her contact information is listed on the attached letter. Please let me know if you should have any questions.

I would kindly appreciate your confirmation of receipt of this email. A hard copy of the attached letter will not follow in postal mail unless specifically requested by you.

V/R,

Mrs. Tracy R. Cephas, Staff Assistant  
VHA Central Office FOIA Office (10P2C1)  
810 Vermont Avenue, N.W.  
Washington, DC 20420  
Office: 202-461-5879  
Fax: 202-273-9387  
Email: Tracy.Cephas@va.gov



"I am a Disabled Army Veteran and former Army Civilian and I CARE!"