

# **EXHIBIT 11**

**From:** "Swailles, Barbara K." <[Barbara.Swailles@va.gov](mailto:Barbara.Swailles@va.gov)>  
**Date:** December 9, 2016 at 2:09:39 PM EST  
**To:** Charles Ornstein <[Charles.Ornstein@propublica.org](mailto:Charles.Ornstein@propublica.org)>  
**Cc:** "Griffin, Stephania" <[Stephania.Griffin@va.gov](mailto:Stephania.Griffin@va.gov)>  
**Subject:** RE: Following up

Charlie,

I sincerely apologize for not having a partial response to you by now. Unfortunately due to staffing within the office and other assigned responsibilities, I am unable to devote the time to your request as I had planned. For your awareness, I will be out of the office the next two weeks. Upon my return to the office, I will do everything I can to begin to provide partial responses.

I'm also including Ms. Stephania Griffin, Director Information Access and Privacy, on the email for her awareness.

Sincerely,

**Barbara Swailles, MHA, CIPP/US, CIPP/G**  
**VHA FOIA Officer | Information Access and Privacy Office**  
**Health Information Governance | Office of Informatics and Information Governance**  
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**From:** Charles Ornstein [<mailto:Charles.Ornstein@propublica.org>]  
**Sent:** Friday, December 09, 2016 10:13 AM  
**To:** Swailles, Barbara K.  
**Subject:** [EXTERNAL] Following up

Hi Barbara, Just following up. Thanks,  
Charlie

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