Form NLRB - 501 (2-08)

UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD

FIRST AMENDED CHARGE AGAINST EMPLOYER INSTRUCTIONS:

| Case | | | |
|-------|----------|--|--|
| | | | |
| 25-CA | \-185622 | | |

DO NOT WRITE IN THIS SPACE

Date Filed

| File an original of this charge with NLRB Regional Director in which the alleged unfair labor practice occurred or is occurring. | | | | |
|--|---|--|--|--|
| EMPLOYER AGAINST WHOM CHARGE IS BROUGHT | | | | |
| a. Name of Employer | | b. Tel. No. | | |
| ALORICA, INC. and EGS GLOBAL SOLUTIONS, | | 815-654-6791 | | |
| as single and/or joint employers | | c. Cell No. | | |
| d. Address (street, city, state ZIP code) | e. Employer Representative | f. Fax No. | | |
| ALORICA: 5 Park Place Plaza, | Katie Aldrich, Human Resources Director | g. e-Mail | | |
| Irvine, CA 92614 | | h Disasta Lacatica (Oits and Otata) | | |
| EGS: 7180 Spring Brook Road, | | h. Dispute Location (City and State) | | |
| Rockford, IL 61114 | | Rockford, IL | | |
| i. Type of Establishment (factory, nursing home, hotel) | j. Principal Product or Service | k. Number of workers at dispute location | | |
| Call Center | Customer Services | over 1.000 | | |

I. The above-named employer has engaged in and is engaging unfair labor practices within the meaning of section 8(a), subsections (1) and (3) of the National Labor Relations Act, and these unfair labor practices are practices affecting commerce within the meaning of the Act, or these unfair labor practices are unfair practices affecting commerce within the meaning of the Act and the Postal Reorganization Act.

2. Basis of the Charge (set forth a clear and concise statement of the facts constituting the alleged unfair labor practices)
Within the last six months, the above-named Employer(s), by its officers, representatives and agents, has interfered with, restrained and coerced employees in the exercise of rights guaranteed under Section 7 of the Act by:

- A. Maintaining overly broad and coercive work rules and policies including those requiring employees, as a condition of their employment, to waive rights guaranteed under Section 7 of the Act;
- B. Coercing and requiring employees, as a condition of their employment, to enter into mandatory arbitration agreements and waivers of class action, collective action, representative action and other Section 7 rights including to file unfair labor practice charges with the NLRB;
- C. Threatening employees with discharge and prosecution for exercising rights protected by Section 7 of the Act;
- D. Violating employee rights under Weingarten, including by denying employees the right to have an employee or representative present during meetings which could lead to discipline or discharge; and
- E. Terminating the employment of Jennifer Fultz for exercising Section 7 rights and engaging in protected concerted activities, including the refusal to waive rights guaranteed by Section 7 of the Act.

| Seth Goldstein, Esq. | full name, including local name and numbe | r) | | |
|---|---|---------------------------------------|--|--|
| 4a. Address (street and number, city, state, and ZIP code) | | 4b, Tel. No. | | |
| | | 646-460-1309 | | |
| 265 West 14th Street, 6th Floor | | 4c. Cell No. | | |
| New York, NY 10011 | | 646-460-1309 | | |
| | | 4d. Fax No. | | |
| 2 | | 212-463-9479 | | |
| 4e | | 4e. e-Mail | | |
| | | sgold352002@icloud.com | | |
| 5. Full name of national or international labor organization of which it is an affiliate or constituent unit (to be filled in when charge is filed by a labor organization) | | | | |
| 6. DECLARATION | | Tel. No. | | |
| I declare that I have read the above charge and that the statements are true to the best of my knowledge and belief? | | 646-460-1309 | | |
| By: but Juh | Seth Goldstein, Esq. | Office, if any, Cell No. 646-460-1309 | | |
| (signature of representative or person making charge) | Print Name and Title | Fax No. | | |
| | | 212-463-9479 | | |
| Address: 265 West 14th Street, 6th Floor | Date: 11 / 11 / | e-Mail | | |
| New York, NY, 10011 | 11/4/16 | sgold352002@icloud.com | | |

WILLFUL FALSE STATEMENTS ON THIS CHARGE CAN BE PUNISHED BY FINE AND IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001)
PRIVACY ACT STATEMENT

Solicitation of the information on this form is authorized by the National Labor Relations Act (NLRA), 29 U.S.C. § 151 et seq. The principal use of the information is to assist the National Labor Relations Board (NLRB) in processing unfair labor practice and related proceedings or litigation. The routine uses for the information are fully set forth in the Federal Register, 71 Fed. Reg. 74942-43 (Dec. 13, 2006). The NLRB will further explain these uses upon request. Disclosure of this information to the NLRB is voluntary; however, failure to supply the information will cause the NLRB to decline to invoke its processes.