



Angela G.
 Sacramento, CA
 17 friends
 33 reviews

★☆☆☆☆ 9/10/2014 · Updated review

Dr. Tim, you have no right to disclose information related to my daughter medical treatment and diagnosis. Your comment is in violation of HIPPA. Your post is retaliatory and harassment. I will be filing a complaint.

Was this review ...?

Useful 3 Funny 1 Cool

★☆☆☆☆ 9/8/2014 · Previous review

Dr. Tim basically lead me and my 12 year old daughter believe she had scoliosis and urgently needed X rays, which could be performed at her next appointment. Before his diagnosis I was hesitant to exposing her to unnecessary radiation, but after I was compelled to go through with the X rays to determine the severity of her deformity. (I know now this was to get me to commit to another appointment.) My daughter cried all night and had a tough time concentrating at school. My heart ached to see her in so much distress. I thought to myself, how could her primary care physician miss something this major?

At our next appointment he conducted the X rays and all was fine. Just like that, no explanation, nothing... I was so confused how Dr. Tim could make such grave misdiagnosis? I was relieved to learn she was ok and infuriated at the suffering my child endured to just to make a sell. After the appointment I called Dr. Tim to further discuss the misdiagnosis and its impact on my daughter. He had the nerve to tell me my daughter was too sensitive. Tell me WHAT INDIVIDUAL, let alone a 12 year old, WOULD NOT BE DISTRESSED IF A LICENSED PHYSICIAN DIAGNOSED THEM WITH A SPINE DEFORMITY? I was in complete shock.

This is lower than the low... DO NOT TAKE YOUR CHILDREN TO "DR. TIM" [Read less](#)

Was this review ...?

Useful 2 Funny Cool



Comment from Dr. Tim N. of Maximize Chiropractic
 Business Owner

9/10/2014 · Angela I welcome all comments, good and bad. Let me start by providing a little education about scoliosis. Scoliosis is a condition where the spine is curved from side to side at an angle greater than 10%.

Typical signs of scoliosis are uneven musculature on one side of the spine, a rib protuberance or prominent shoulder blade, or uneven hips. No one knows what causes scoliosis but it does tend to run in families and it is more common in girls than in boys. The treatment for scoliosis is dependent on the degree of curvature but the best way to determine if scoliosis exists is through an x-ray. Your daughter exhibited one or more of these signs; obviously I will not go into detail regarding your daughter's diagnosis due to privacy and patient confidentiality. You purchased a Groupon voucher which covered an exam, x-rays (if deemed necessary) and 2 adjustments. You brought your daughter in for the exam in early March 2014. The exam identified one or more of the signs I mentioned above for scoliosis. I absolutely recommended an x-ray to determine if this condition existed; this x-ray was at no additional cost to you. The next day you brought your daughter back in for a verbal review of the x-rays and I informed you that the x-rays had identified some issues but the good news was that your daughter did not have scoliosis, great news! I proceeded to adjust your daughter and the adjustment went very well, as did the entire appointment; you made no mention of a "misdiagnosis" or any other concern.

The next day we scheduled an appointment to visually review the x-rays and to assess improvement after the 1st adjustment; you did not show up for this appointment nor did you return our phone calls. You called me 2-3 weeks later and informed me that your daughter had been upset by me verbalizing my concern about the possibility of scoliosis. I apologized if I said anything to upset you daughter and asked if there was anything I could do. I did not hear back from you until September, almost 6 months later when you requested a copy of the x-rays, my recommendations for treatment by her primary care physician, and a refund for the \$39 Groupon voucher. I am grateful that you are seeking treatment for your daughter. [Read less](#)



Apryl D.
Los Angeles, CA
182 friends
86 reviews

★ ★ ★ ★ ★ 7/15/2014 · Updated review

Jamie from Dr. Mir's office called me to discuss my previous review. She told me that she was letting me know "as a courtesy" that she would be publicly divulging my personal medical history without my consent. I asked if this was a retaliation for the review to which she first responded yes, but then quickly changed her mind and said no. I asked where she would be sharing this information and she told me, "there are websites".

I spoke to an attorney that told me that this is not only completely unethical, but a blatant violation of HIPAA guidelines and against the law. I called Jamie back to let her know that I wanted to re-affirm that they are not authorized to divulge my medical records to anyone. She told me that she was able to look it up any time she wanted. I let her know that was a HIPAA violation to which she told me that she can look up anything for their patients. I informed her that she may not look up my records as I am not their patient and she has no right to look up any of my records.

If this office calls to bully you about your review, just know that you have rights. They cannot divulge your personal medical history to ANYONE and can't simply look things up whenever they feel like it. Don't give in. Remind them of HIPAA.

Not only will I be reporting this practice to Yelp, but to the California Medical Board, HIPAA, and with Disc Spine Center.

Was this review ...?

Useful 7 Funny 3 Cool 2

★ ★ ★ ★ ★ 5/14/2014 · Previous review

Avoid Dr. Mir if you can. I came to his office barely able to move. It turns out I have a disc and nerve issue. Dr. Mir asked me if I have ovarian cysts since they're so common for women. What?

His demeanor was both aloof and condescending. He said he'd order me a CT scan. As I was leaving everyone behind the desk dropped everything to stare at my husband and me. Uncomfortable. The assistant helping me said they'd schedule the test and call me. She also scheduled a follow up...for 3 weeks later! A week has gone by and his office never called my insurance company to get the authorization for the CT. Needless to say, I cancelled my follow up appointment.

Fortunately I have the means to go elsewhere and did get help. The visit to Mir was a complete waste of time and money. [Read less](#)

Was this review ...?

Useful 5 Funny 1 Cool

orthopedic spine surgery at Cedars Sinai Medical Center in 2004. As a top ...

[Learn more about Hamid R Mir, MD](#)

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★★★★★ 7 reviews

Aubin E. said "As a physical therapist myself, I am very weary to trust..." [read more](#)



Ad **Chiropractic Wellness** ⓘ

★★★★★ 4 reviews

📍 21.9 Miles
Tam D. said "Dr. Michael definitely cares about his patients and takes..." [read more](#)

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★★★★★ 136 reviews

I use it for baby supplies and the pharmacy both of which are great.



John F Cook Jr MD
★★★★★ 21 reviews



David S. Gazzaniga, MD
★★★★★ 14 reviews

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English (17)



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Start your review of **Jana Kaye**.



Select your rating.



A. L.

North Hollywood, CA

👥 57 friends

★ 48 reviews

★ ★ ★ ★ ★ 9/18/2013

About 8 months ago, I posted a negative review for Dr. Kaye because she had told me that I needed dental work that I didn't need. After that, she posted a response with details that included my personal dental information, which is a clear outright violation of HIPAA -- the laws that govern the security and privacy of medical and dental information. (For more information, go to [hhs.gov/ocr/privacy/index...](https://www.hhs.gov/ocr/privacy/index.html))

I removed my review to protect my medical privacy and reported her to the US Department of Health & Human Services Office for Civil Rights (OCR) and received a response from them today:

"...Based upon our review of your correspondence, OCR has advised the covered entity of the concerns described in your complaint. The facility has been provided with technical assistance on appropriate disclosures of patient protected health information under the Privacy Rule. If in the future, the covered entity fails or refuses to take steps to address this concern based upon the technical assistance provided by OCR, we may need to contact you in connection with a formal investigation..."

So, basically, because this is the first reported violation, the office has just received assistance to help them abide by the law in the future.

While I might be able to understand a difference of professional opinion between Dr. Kaye and my current dentist (as well as another dentist I consulted on the issue), I cannot understand, nor tolerate, an outright violation of clear privacy laws and would not recommend Dr. Kaye to anyone. She is actually the reason I started using my initials on Yelp -- to protect my privacy yet still be able to inform the public about the practices of businesses.

If you have experienced HIPAA violations by any healthcare provider, I encourage you to report them to the OCR ([hhs.gov/ocr/privacy/hipa...](https://www.hhs.gov/ocr/privacy/hipa.html)).

Was this review ...?



Useful



Funny 1



Cool

More business info

By Appointment Only **Yes**

Accepts Insurance **Yes**



Matthew S.

First to review

From the business

Family, Cosmetic and Implant Dentistry

[Learn more about Jana Kaye](#)

Other General Dentistry nearby



Ad **Impressive Dental**

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📍 13.7 Miles

Ashley A. said "I think the term "ghetto" neighborhood is definitely a..." [read more](#)



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Arya Nick Shamie, MD

★ ★ ★ ★ ★ 6 reviews

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Jolene C.
Bremerton, WA
0 friends
3 reviews

★☆☆☆☆ 3/27/2015 · Updated review

This is my response to this dentist comment on my review... As you can see he has disclosed certain details of my chart which is suppose to be confidential which is breaking the HIPPA law. Again proving that he has no accountability ! Dr H. You are really are creating hostility with your practice... I do know enough about your practice to know this is pure negligence on your behalf. Why do you think you have fired some of your staff and most of your staff has left! No one feels comfortable working for you and your non accountable ways! You have to bully someone who writes a negative review about your practice when you know very well every time I went in there you blew me off. On the tooth in question you could not see the fracture from the x-ray until it became severely infected and you can see deterioration around my gum line not to mention the abscess on the front and back of the tooth. I had to get a CAT scan to see that I had a fractured tooth. As for putting it off your office never sent over my information and I had to repeatedly call the specialist to get it going... That was not just one specialist that was just to get the CAT scan. Then your office failed to send my information to the specialist who surgically removed my tooth. Again I had to call them and wait until they received the required information to do the procedure. In fact I had told one of your assistance there that I was still waiting for them to send it over and she told you... She also told you how upset I was with your negligence! I don't feel I need to explain myself to you and please stop contacting me... A real professional wouldn't blame the patient over and over again! They would show some accountability on a problem you failed to address because you over book and your patients only get a few short minutes after waiting long periods of times for you to examine them. So you possibly wouldn't know if my tooth had come to this degree without proper examining instead of assuming that I just need my bite reset. That tooth had a crown on it there is no way I could of grind or clenched it to deterioration with a crown! Who are you trying to convince people reading this review or yourself? Obviously you know I am right because you keep trying to contact me and blame me for this issue! So unprofessional.... You best stop while you're ahead... I am getting my tooth fixed and spending thousands of dollars to do that... I have cut ties with you which I should of done years ago... And I have moved on to another dentist who will treat me with respect and with professionalism.

Was this review ...?



★☆☆☆☆ 2/28/2015 · Previous review

This is the most unprofessional establishment. I have been going to this dentist for 20 years and he brought his wife on to work behind the front desk. She has brought the morale down in this place. There is so much tension in this place not to mention double charging for x-rays that other referrals can't use causing them to take their own x-rays so you get charged again. I have had a double root canal done on a tooth that I have had problems with over the past couple years. Just to have Dr. Habletzul just reset my bite every time I went in to complain about it, when there was actually a cracked tooth with a very severe infection. This caused me to have to go to a specialist to get an implant. This is a molar so this implant that has cost me thousands of dollars! And is taking a long time to heal because of the infected tooth that went on too long. Many of his staff have left due to the new working environment. This dentist has become greedy! and his attitude with his patients is very Condescending. He cares more about his bank account than he does about his patients care. [Read less](#)

Was this review ...?



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Was this review ...?



Comment from Allan H. of Pacific Ave. Dental
Business Owner

3/21/2015 · I do not normally comment on these reviews, but I will comment on this one....

Jolene, I am very sorry you lost your molar tooth. Anyone would be upset about that. However, I am still having a hard time figuring out why you are mad at me. Due to your clenching and grinding habit, this is not the first molar tooth you have lost due to a fractured root. This tooth is no different.

I am also having a hard time following your facts. According to our records, that tooth in question had only one root canal treatment and a crown done over 8 years ago, which solved your problem and your pain. This tooth, according to our records, has not had a bite adjust in those 8 years, and has been problem-free and pain-free until recently when it was fractured. When the fracture did occur, according to our records, you waited 2+ months before coming in to have us look at it, and then delayed going to the specialists when referred, making the infection and bone loss worse. Since the tooth was fractured and unrepairable, it had to be removed.

Again, I am very sorry for the loss of your tooth. No one wants to lose a tooth. But I fail to see how I am responsible for this. Your clenching and grinding habit caused this tooth to fracture, ultimately resulting in the need to have it removed.

The other personal comments you made about me are not true either, but I am going to refrain from addressing them at this time. Suffice it to say, I am the founding dentist who helped start the Peninsula Community Health Services dental clinic in downtown Bremerton.

This clinic has now branched into many nearby communities, and is now helping many local residents get free and subsidized dental care. Also, my office is often used by a local charity group to sponsor free dentistry to local community residents in need. I offer my dental office, my time, my services, and all the costly dental supplies for free. I get absolutely nothing in return for this, except maybe a "Thank you." That is why in 2009 the Kitsap County Dental Society awarded me with its very first community service award to recognize the dentist who best serves the local community. This is a very special award because it was voted on by the local dentists and the local community leaders. I am very proud of that! [Read less](#)



Kerri P.
 Santa Monica, CA
 53 friends
 139 reviews
 Elite '16

★☆☆☆☆ 11/12/2014 · Updated review

It seems Dr. Farzam also doesn't know that the law prohibits him from publicly divulging patients' medical information, subjecting him to some pretty serious HIPAA violation sanctions. Looking at other reviews, he has done this to other patients who leave any negative review as well. If you want your medical information to stay private, DO NOT GO HERE. If he was smart and didn't want to risk a lawsuit, he'd remove all his posts now.

Was this review ...?

💡 Useful 1 😄 Funny 1 ❄️ Cool 1

★☆☆☆☆ 11/10/2014 · Previous review

I am, quite frankly, apoplectic at Dr. Ramin Farzam's wildly unprofessional and unethical behavior, ... [Read more](#)



Comment from Ray F. of American Family Dental
 Business Owner

11/12/2014 · Thank you for taking your time to give us a feedback about your experience at our office and I am sorry that it was less than satisfactory. I have to say that I respectfully disagree with your dentist's diagnosis and method of treatment. I have been in practice for over 20 years and I take a lot of pride in what I do. I NEVER misdiagnose or overdiagnose anybody. I treat every patient the way I would treat my own family. I looked very closely at your radiographs and it was obvious that you have cavities and gum disease that obviously your other dentist has overlooked. I strongly suggest you take a copy of your radiographs and go to a THIRD dentist for a third opinion. We will provide you with a copy of all your records and radiographs at no charge and we will be more than happy to email them to any dentist you choose. I am confident that after doing that, you will be returning to my office.

You can live in a world of denial and simply believe what you want to hear from your other dentist or make an educated and informed decision. I hope you choose the latter.

I see from all your previous yelp reviews that you have a habit of writing bad reviews about most places you visit. Why not write some good reviews for a change? If you are so happy with your other dentist, why not write a good review for him???

I am also not violating any HIPAA rules as I am not disclosing your name or your personal information. I am simply responding to your public comments and your false allegations.

Please let me know if I can be of any assistance.
 Best regards,
 Dr. Ray Farzam [Read less](#)

sedation along with fillings, root canals, crowns, veneers, ...

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★★★★☆ 23 reviews



Columbia Dental Group

★★★★☆ 15 reviews



Santa Monica Dental Care

★★★★★ 32 reviews

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People found American Family Dental by searching for...

[Ramin Farzam Santa Monica](#)



Marisa S.
Scottsdale, AZ
725 friends
679 reviews
Elite '16

★ ★ ★ ★ ★ 10/17/2013 · Updated review

Listed in [The Yelp 100 Challenge](#), [Businesses I will avoid like the Plague](#)

What is wrong with you people, I am really amazed at your stupidity and ignorance. I am glad to know that I will never, ever, ever (yes like Taylor Swift) go back to you again. By the way, I recorded my child on my smartphone from his start at the lobby, you can see him happy and jumping around while we waited to get the stitches. The nurse who is from Dallas (don't remember her name) was really nice, she probably doesn't work there anymore and she was not sore for days, I helped them put the papoose correctly. You don't know what you are talking about and it is a demonstration of your lack of maturity to let it go, yes buddy, let it go, because I will reply every time to your nonsense and it will go back up on my recents and more people will see it.

Was this review ...?

Useful 20 Funny 8 Cool 8

★ ★ ★ ★ ★ 9/11/2013 · Previous review

Wow, it is sad that you are deciding to keep this issue going and not let this go. You picked the wrong person. I know you requested Yelp to remove the picture of my son's chin, and that is fine. I didn't fight them, because I have better things to do. I was going to let it go. But now, I will post it in all the sites I will find. You were not there, so YOU cannot say ANYTHING. Per my request, and because I have worked for doctors before, I had them put my child on a wrap restrain, which by the way, they were putting it wrong first. I had to help them put it in place, since I knew how it worked. By the way, you think it is ok to put a child under anesthesia to remove sutures? I am sure you are going to have a BRILLIANT reply to this. My child's pediatrician did it in less than 5 minutes. Oh, and by the way, Chad, your personal insults are comical, and do not hurt me at all (think skin). Your rating reflects your performance, and the way you are handling it, it is even more evidence of your questionable practices mentioned by other reviewers.

[Read less](#)

Was this review ...?

Useful 21 Funny 4 Cool 4

★ ★ ★ ★ ★ 2/14/2013 · Previous review

Thanks for the response, a year later. Unfortunately your details are wrong. And my boy still has a significant scar from what should have been an easy procedure. I really doubt that a little 25 pound boy is a danger to others.

[Read less](#)

Was this review ...?

Useful 12 Funny 5 Cool 4

☆☆☆☆ 2/2/2012 · [Previous review](#)

I had one of the worse experiences a parent can have. My little boy fell in school and they called me to let me know I needed to pick him up. I took him to our pediatrician's office and they recommended I take him to North Valley Plastic Surgery, they even made the appointment for a couple of hours later. I had to take his twin sister to a friends house while we took care of this issue. Once we got there, the office is nice that is the only reason they get an extra star. The front office personnel was very pleasant. Once we were in, the doctor wanted to put my 3 year old under anesthesia to stitch his little chin. I was surprised. Thank goodness I had fed him a few hours earlier and the anesthesiologist did not want to do it. I told him that my little girl was strapped like a swaddle, later I learned that the term is papoose. We ended up doing that, so one nurse was assisting and another was holding my little boys head down. Half way through the procedure, the doctor seemed flustered with my crying child and the nurse who was very nice but probably not as experience with children had to switch places with the other one. At this point the doctor was more upset and he ended up throwing the instruments to the floor. I understand that dealing with kids requires extra effort, but if you don't like to do it, don't even welcome them. I think the tall nurse (she is from Dallas, I know this because I told her my husband was in Dallas for business) was shocked and started to stumble a little. He finished the job really fast, you will see the pictures. Thank goodness is under the chin and it is my boy and not my girl. He also ordered the nurse to make an appointment for the following week to take the stitches off UNDER ANESTHESIA. What??? I cancelled the appointment when the nurse called to confirmed the day before, and told her my pediatrician will take them off. The pediatrician took exactly 10 minutes to remove the stitches and we papoose him with a blanket. Hopefully I won't need stitches again, but if I need, Mendy's Place does an amazing job. [Read less](#)

Was this review ...?

 Useful 12  Funny  Cool 2



Comment from Chase M. of North Valley Plastic Surgery
Business Employee

10/17/2013 - The review of Marisa S. is inaccurate and we felt it deserved a detailed response. Everyone is entitled to their opinion but not facts. This case has been reviewed by the members of the staff directly involved in the incident and have determined that many of the details in the description of Marisa S. to be false or misleading.

Our office regularly sees emergency cases for accidents of all types from infants to the elderly. Our board certified plastic surgeons are some of the few that still accept insurance for cases like this. It's accepted that a plastic surgeon can suture and repair wounds more aesthetically pleasing than any other specialty. It is our training in aesthetics that is geared toward giving the best physical result but it can take a little more prep and time. We feel that every patient that comes into our office deserves the absolutely best physical result achievable. This is why patients and doctors come to our office for accidents and closures of all types when there is a concern about the aesthetic outcome, i.e. the face of a beautiful child. We have successfully treated hundreds of patients in emergency situations before and would never recommend something unless it was in the patient's best interest for safety and aesthetic outcome.

This patient presented in an agitated and uncontrollable state. Despite our best efforts, this patient was screaming, crying, inconsolable, and a danger to both to himself and to our staff. As any parent that has raised a young boy knows, they have the strength to cause harm. When doing sutures on a toddler, it can get tense fast. Although it's always precarious to have an injured toddler that is inconsolable around medical instruments, the child was treated with the same skill and quality as our aesthetic patients receive. Again, as parents ourselves, we understand that no wants to see their child uncomfortable and stressed even if it is for essential medical care.

Sometimes a patient, even a toddler, requires no restraints at all for sutures. Sometimes a blanket restraint is enough to prevent a patient from harm. Believe us, we hate to ever restrain anyone, we hate to ever give someone anesthesia for a procedure, and would only recommend something if it was medically necessary. Based on what our providers all saw and experienced at this moment, there is no other way that this procedure could have been safely done, other than under anesthesia. If a patient's jarring head slipped from a restraint or slipped away from a person's sweaty hand, it could impact with a medical instrument such as a suture needle and cause irreversible damage. It has happened before in other hospitals that fail to take the necessary precautions when necessary. There are a variety of techniques and methods to calm a child and it is up to the doctor seeing the patient at the time to make that determination. In this case, at this point in time, it is our expert medical opinion that the patient needed more restraint. This is such a common occurrence that the American Medical Association lists it under its Current Procedural Terminology Code 15850 Removal of Sutures Under Anesthesia.

We did start by gently holding the child still. Normally this is enough but not in this case. It quickly became clear that this would not work as the patient was thrashing his head violently making it impossible for the doctor to safely repair the injuries. We increased the level of restraint gradually and safely in order to allow the doctor to attempt this precise and demanding work. Our nurses' arms were sore for days following this procedure. Our nurses, tech, and doctor all did their very best to help this young, adorable patient.

If this were one of our children, we would be grateful that our staff took such extraordinary measures to try to calm and care for him. We are grateful the patient is doing well as he was obviously under less distress in this subsequent procedure elsewhere.

We are truly sorry you feel we didn't do a good job. We wish you and your family good luck and apologize for any inconvenience we may have caused you. [Read less](#)