

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF GEORGIA
ATLANTA DIVISION**

EQUAL EMPLOYMENT	:	
OPPORTUNITY COMMISSION,	:	
	:	
Plaintiff,	:	
	:	CIVIL ACTION NO.
v.	:	
	:	
OSMOSE UTILITIES SERVICES, INC.	:	
	:	JURY TRIAL DEMAND
Defendant.	:	
	:	

COMPLAINT

This is an action under Title I of the Americans with Disabilities Act of 1990, as amended (the “ADA”), and Title I of the Civil Rights Act of 1991 to correct unlawful employment practices on the basis of disability and to provide appropriate relief to Decreshia Render (“Render”), who was adversely affected by them. The Equal Employment Opportunity Commission (the “Commission” or “EEOC”) alleges that Defendant Osmose Utilities Services, Inc. (“Defendant”) discriminated against Render when it denied her request for a reasonable accommodation and terminated her employment because of her disabilities, in violation of the ADA. The EEOC also alleges that Defendant retaliated against Render for engaging in protected activity, also in violation of the ADA.

JURISDICTION AND VENUE

1. Jurisdiction of this Court is invoked pursuant to 28 U.S.C. §§ 451, 1331, 1337, 1343 and 1345. This action is authorized and instituted pursuant to Section 107(a) of the ADA, 42 U.S.C. § 12117(a), which incorporates by reference Sections 706(f)(1) and (3) of Title VII of the Civil Rights Act of 1964 (“Title VII”), as amended, 42 U.S.C. § 2000e-5(f)(1) and (3) and 2000e-6, and Section 102 of the Civil Rights Act of 1991, 42 U.S.C. § 1981a.

2. The employment practices alleged to be unlawful were committed within the jurisdiction of the United States District Court for the Northern District of Georgia, Atlanta Division.

PARTIES

3. Plaintiff, the Equal Employment Opportunity Commission (the “Commission”), is the agency of the United States of America charged with the administration, interpretation and enforcement of the ADA and is expressly authorized to bring this action by Section 107(a) of the ADA, 42 U.S.C. § 12117(a), which incorporates by reference Sections 706(f)(1) and (3) of Title VII, 42 U.S.C. § 2000e-5(f)(1) and (3).

4. Defendant Osmose Utilities Services, Inc. is a national provider of services and products to utility companies in support of their infrastructures,

including inspection, treatment, and restoration to wood poles and steel structures.

5. At all relevant times, Defendant has conducted business in the State of Georgia and has continuously maintained at least 15 employees.

6. At all relevant times, Defendant has continuously been an employer engaged in an industry affecting commerce under 101(5) and 101(7) of the ADA, 42 U.S.C. §§ 12111(5), (7).

7. At all relevant times, Defendant has been a covered entity under Section 101(2) of the ADA, 42 U.S.C. § 12111(2).

ADMINISTRATIVE PROCEDURES

8. More than thirty days prior to the institution of this lawsuit, Render filed a Charge of Discrimination with the Commission alleging violations of the ADA by Defendant.

9. On November 28, 2023, the Commission issued a Letter of Determination finding reasonable cause to believe that the ADA had been violated and inviting Defendant to join with the Commission in informal methods of conciliation to endeavor to eliminate the unlawful employment practices and provide appropriate relief.

10. The EEOC engaged in communications with Defendant to provide it with the opportunity to remedy the discriminatory practices described in the Letter of Determination.

11. On March 14, 2024, the Commission issued to Defendant a Notice of Failure of Conciliation advising Defendant that the Commission was unable to secure from Defendant a conciliation agreement acceptable to the Commission.

12. All conditions precedent to the institution of this lawsuit are fulfilled.

STATEMENT OF FACTS

13. Render is a qualified individual with disabilities under Sections 3 and 101(8) of the ADA, 42 U.S.C. §§ 12102 and 12111(8).

14. Render has physical impairments, including but not limited to, permanent loss of peripheral vision, headaches, blurred vision, and memory loss, related to a stroke and head injury, which substantially limit her in at least, but not limited to, the following major life activities: the normal functioning of her brain and neurological system, and her ability to see and concentrate.

15. Render has suffered from these physical impairments since at least July 2019.

16. Render was hired by Defendant on or about March 12, 2018, as a

One Call Locator at Respondent's office in Peachtree Corners, Georgia.

17. As a One Call Locator, Render was responsible for responding to customer inquiries, including calling in or electronically entering tickets for pole reinforcing and inspection candidates.

18. In or about April 2019, Render's entire department was required to work from home for one to two months while its office was relocated.

19. In or about July 2019, a few weeks after Render's department returned to work at the office in-person, Render suffered a stroke and head injury at work. An ambulance was called to the scene and Render was admitted to the hospital.

20. Beginning on or about July 16, 2019, Render took 12 weeks of FMLA leave due to her stroke, head injury, and resulting impairments.

21. Render was cleared to return to work in September 2019.

22. However, in or about August 2019, before returning from FMLA leave, Render reached out to her supervisor and requested to work from home as a reasonable accommodation because she could not drive and the overhead lights in the office exacerbated the intensity of her headaches.

23. Render was required to attend frequent medical appointments,

including physical therapy appointments at her doctor's office that was near her home in Newnan, Georgia, but was over an hour away from Respondent's office. The accommodation that Render requested would have made it unnecessary for Render's friend to drive her to work and to her medical appointments on the same day.

24. Defendant's Operations Manager denied Render's request for an accommodation.

25. Render returned to work from FMLA leave on September 9, 2019.

26. Shortly thereafter, Render asked to work from home again as a reasonable accommodation, altering her request to work remotely to two or three days per week on the days she had physical therapy appointments.

27. Render's second accommodation request was denied, but she was told that she could take leave to attend her medical appointments.

28. Despite being granted use of her leave for appointments, Defendant's management complained about Render leaving work early for physical therapy appointments.

29. Render's supervisor began pressuring Render to end her physical therapy treatment prematurely and frequently questioned Render about her appointments.

30. On or about October 24, 2019, six weeks after returning to work from FMLA leave, Render was discharged.

31. Render was not given a reason for her discharge at the time.

32. Defendant later cited Render's February 2019 annual performance review as the reason for her discharge.

33. Render's February 2019 annual performance review did not indicate any performance problems that would warrant Render's termination.

34. Render's February 2019 performance rating was an overall assessment of "Meets Standards."

35. Render never received any warnings, write-ups, or disciplinary actions during her employment with Defendant.

36. Other similarly situated employees were given progressive disciplinary actions, including write-ups, prior to any termination.

37. Render was replaced by an employee outside of her protected class.

38. Defendant has not articulated any undue hardship that Render's requested accommodations would have pose.

STATEMENT OF CLAIMS

39. Since at least August 2019, Defendant has engaged in unlawful employment practices in violation of Section 102 of the ADA, 42 U.S.C. §

12112(a) and (b). These unlawful employment practices include but are not limited to: (1) unlawfully failing to provide a qualified employee with disabilities a reasonable accommodation; (2) unlawfully terminating a qualified individual because of her disabilities; and (3) retaliating against an employee for engaging in protected activity.

40. The EEOC realleges and incorporates by reference the allegations set forth in paragraphs 1 through 39 as if fully asserted herein.

Allegations Common to All Claims

41. Render is a qualified individual with disabilities under Sections 3 and 101(8) of the ADA, 42 U.S.C. §§ 12102 and 12111(8).

42. At all times relevant to this action, Render was able to perform the essential functions of her position with a reasonable accommodation.

43. Defendant's actions taken with respect to Render, as described above, were taken and/or ratified by individuals within sufficiently elevated company leadership so as to be attributable to Defendant.

Failure to Accommodate

44. Render timely identified and requested reasonable accommodations that would have allowed her to perform the essential functions of her job.

45. Render's requested accommodations were reasonable.

46. Defendant unreasonably denied Render's requested accommodations.

47. Defendant failed to conduct a reasonable investigation into Render's requested accommodations and failed to meaningfully interact with or engage with Render or anyone on Render's behalf related to the requested accommodations.

48. Defendant failed to grant the accommodations to Render that would have allowed her to perform the essential functions of her job.

Discriminatory Termination

49. Defendant terminated Render because of her disabilities and/or need for a reasonable accommodation.

50. The effect of the practices complained of above has been to deprive Render of equal employment opportunities and otherwise adversely affect her status as an employee because of her disabilities.

51. The unlawful employment practices complained of above were intentional.

52. The unlawful employment practices complained of above were done with malice and/or with reckless indifference to Render's federally protected rights.

Retaliation

53. Defendant retaliated against Render for engaging in protected activity.

54. Render engaged in statutorily protected activities when she requested an accommodation for her disabilities.

55. Render's supervisor denied Render's reasonable accommodation request of working from home, repeatedly complained about Render needing to leave early to attend physical therapy, and pressured Render to end her physical therapy treatment prematurely.

56. Render suffered a materially adverse employment action when Defendant terminated Render's employment.

57. A causal connection can be established due to proximity of events.

58. The effect of the practices complained of above has been to deprive Render of equal employment opportunities and otherwise adversely affect her status as an employee because she engaged in protected activity.

59. The practices complained of above were intended to create a chilling effect on Render's use of her rights to a reasonable accommodation.

60. The unlawful employment practices complained of above were intentional.

61. The unlawful employment practices complained of above were done with malice and/or with reckless indifference to Render's federally protected rights.

PRAYER FOR RELIEF

WHEREFORE, the Commission respectfully requests that this Court:

A. Grant a permanent injunction enjoining Defendant, its officers, successors, assigns and all persons in active concert or participation with Defendant, from denying reasonable accommodations to disabled employees, terminating employees because of their disability, retaliating against employees for engaging in protected activities, and engaging in any employment practice which discriminates on the basis of disability.

B. Order Defendant to institute and carry out policies, practices and programs which provide equal employment opportunities for all employees with disabilities, including those who request reasonable accommodations in the workplace, and which eradicate the effects of its past and present unlawful employment practices.

C. Order Defendant to make Render whole, by providing appropriate back pay in amounts to be determined at trial, and other affirmative relief necessary to eradicate the effects of Defendant's unlawful employment practices, including, but not limited to reinstatement or front pay in lieu of reinstatement.

D. Order Defendant to make Render whole, by providing compensation for past and future pecuniary losses resulting from the unlawful

employment practices described above, in amounts to be determined at trial.

E. Order Defendant to make Render whole, by providing compensation for past and future non-pecuniary losses resulting from the unlawful practices described above, including inconvenience, emotional pain and suffering, anxiety, stress, depression, loss of enjoyment of life, and humiliation, in amounts to be determined at trial.

F. Order Defendant to pay Render punitive damages for its malicious and reckless conduct described above, in amounts to be determined at trial.

G. Grant such further relief as the Court deems necessary and proper in the public interest.

H. Award the Commission its costs of this action.

JURY TRIAL DEMAND

The Commission requests a jury trial on all questions of fact raised by this Complaint.

Respectfully submitted,

**EQUAL EMPLOYMENT OPPORTUNITY
COMMISSION**

KARLA GILBRIDE
General Counsel

CHRISTOPHER LAGE

Deputy General Counsel

MARCUS G. KEEGAN
Regional Attorney

LAKISHA DUCKETT ZIMBABWE
Assistant Regional Attorney

/s/ Veronica R. Cox

Veronica R. Cox

Trial Attorney

Georgia Bar No. 712154

Veronica.rogusky.cox@eoc.gov

U.S. Equal Employment Opportunity Commission

Atlanta District Office

100 Alabama St. SW, Suite 4R30

Telephone: (470) 531-4837

Facsimile: (404) 562-6905

CIVIL COVER SHEET

The JS44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form is required for the use of the Clerk of Court for the purpose of initiating the civil docket record. (SEE INSTRUCTIONS ATTACHED)

I. (a) PLAINTIFF(S)

DEFENDANT(S)

(b) COUNTY OF RESIDENCE OF FIRST LISTED PLAINTIFF _____
(EXCEPT IN U.S. PLAINTIFF CASES)

COUNTY OF RESIDENCE OF FIRST LISTED DEFENDANT _____
(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED

(c) ATTORNEYS (FIRM NAME, ADDRESS, TELEPHONE NUMBER, AND E-MAIL ADDRESS)

ATTORNEYS (IF KNOWN)

II. BASIS OF JURISDICTION
(PLACE AN "X" IN ONE BOX ONLY)

- | | |
|-----------------------------|---|
| 1 U.S. GOVERNMENT PLAINTIFF | 3 FEDERAL QUESTION (U.S. GOVERNMENT NOT A PARTY) |
| 2 U.S. GOVERNMENT DEFENDANT | 4 DIVERSITY (INDICATE CITIZENSHIP OF PARTIES IN ITEM III) |

III. CITIZENSHIP OF PRINCIPAL PARTIES
(PLACE AN "X" IN ONE BOX FOR PLAINTIFF AND ONE BOX FOR DEFENDANT)
(FOR DIVERSITY CASES ONLY)

PLF	DEF	PLF	DEF
1	1 CITIZEN OF THIS STATE	4	4 INCORPORATED OR PRINCIPAL PLACE OF BUSINESS IN THIS STATE
2	2 CITIZEN OF ANOTHER STATE	5	5 INCORPORATED AND PRINCIPAL PLACE OF BUSINESS IN ANOTHER STATE
3	3 CITIZEN OR SUBJECT OF A FOREIGN COUNTRY	6	6 FOREIGN NATION

IV. ORIGIN (PLACE AN "X" IN ONE BOX ONLY)

- | | | | | | | |
|--|----------------------------|---------------------------------|--------------------------|--|---------------------------------------|---|
| 1 ORIGINAL PROCEEDING | 2 REMOVED FROM STATE COURT | 3 REMANDED FROM APPELLATE COURT | 4 REINSTATED OR REOPENED | 5 TRANSFERRED FROM ANOTHER DISTRICT (Specify District) | 6 MULTIDISTRICT LITIGATION - TRANSFER | 7 APPEAL TO DISTRICT JUDGE FROM MAGISTRATE JUDGE JUDGMENT |
| 8 MULTIDISTRICT LITIGATION - DIRECT FILE | | | | | | |

V. CAUSE OF ACTION (CITE THE U.S. CIVIL STATUTE UNDER WHICH YOU ARE FILING AND WRITE A BRIEF STATEMENT OF CAUSE - DO NOT CITE JURISDICTIONAL STATUTES UNLESS DIVERSITY)

(IF COMPLEX, CHECK REASON BELOW)

- | | |
|--|--|
| 1. Unusually large number of parties. | 6. Problems locating or preserving evidence |
| 2. Unusually large number of claims or defenses. | 7. Pending parallel investigations or actions by government. |
| 3. Factual issues are exceptionally complex | 8. Multiple use of experts. |
| 4. Greater than normal volume of evidence. | 9. Need for discovery outside United States boundaries. |
| 5. Extended discovery period is needed. | 10. Existence of highly technical issues and proof. |

CONTINUED ON REVERSE

FOR OFFICE USE ONLY

RECEIPT # _____	AMOUNT \$ _____	APPLYING IFP _____	MAG. JUDGE (IFP) _____
JUDGE _____	MAG. JUDGE _____ (Referral)	NATURE OF SUIT _____	CAUSE OF ACTION _____

VI. NATURE OF SUIT (PLACE AN "X" IN ONE BOX ONLY)

CONTRACT - "0" MONTHS DISCOVERY TRACK
 150 RECOVERY OF OVERPAYMENT & ENFORCEMENT OF JUDGMENT
 152 RECOVERY OF DEFAULTED STUDENT LOANS (Excl. Veterans)
 153 RECOVERY OF OVERPAYMENT OF VETERAN'S BENEFITS

CIVIL RIGHTS - "4" MONTHS DISCOVERY TRACK
 440 OTHER CIVIL RIGHTS
 441 VOTING
 442 EMPLOYMENT
 443 HOUSING/ ACCOMMODATIONS
 445 AMERICANS with DISABILITIES - Employment
 446 AMERICANS with DISABILITIES - Other
 448 EDUCATION

SOCIAL SECURITY - "0" MONTHS DISCOVERY TRACK
 861 HIA (1395f)
 862 BLACK LUNG (923)
 863 DIWC (405(g))
 863 DIWW (405(g))
 864 SSID TITLE XVI
 865 RSI (405(g))

CONTRACT - "4" MONTHS DISCOVERY TRACK
 110 INSURANCE
 120 MARINE
 130 MILLER ACT
 140 NEGOTIABLE INSTRUMENT
 151 MEDICARE ACT
 160 STOCKHOLDERS' SUITS
 190 OTHER CONTRACT
 195 CONTRACT PRODUCT LIABILITY
 196 FRANCHISE

IMMIGRATION - "0" MONTHS DISCOVERY TRACK
 462 NATURALIZATION APPLICATION
 465 OTHER IMMIGRATION ACTIONS

FEDERAL TAX SUITS - "4" MONTHS DISCOVERY TRACK
 870 TAXES (U.S. Plaintiff or Defendant)
 871 IRS - THIRD PARTY 26 USC 7609

REAL PROPERTY - "4" MONTHS DISCOVERY TRACK
 210 LAND CONDEMNATION
 220 FORECLOSURE
 230 RENT LEASE & EJECTMENT
 240 TORTS TO LAND
 245 TORT PRODUCT LIABILITY
 290 ALL OTHER REAL PROPERTY

PRISONER PETITIONS - "0" MONTHS DISCOVERY TRACK
 463 HABEAS CORPUS- Alien Detainee
 510 MOTIONS TO VACATE SENTENCE
 530 HABEAS CORPUS
 535 HABEAS CORPUS DEATH PENALTY
 540 MANDAMUS & OTHER
 550 CIVIL RIGHTS - Filed Pro se
 555 PRISON CONDITION(S) - Filed Pro se
 560 CIVIL DETAINEE: CONDITIONS OF CONFINEMENT

OTHER STATUTES - "4" MONTHS DISCOVERY TRACK
 375 FALSE CLAIMS ACT
 376 Qui Tam 31 USC 3729(a)
 400 STATE REAPPORTIONMENT
 430 BANKS AND BANKING
 450 COMMERCE/ICC RATES/ETC.
 460 DEPORTATION
 470 RACKETEER INFLUENCED AND CORRUPT ORGANIZATIONS
 480 CONSUMER CREDIT
 485 TELEPHONE CONSUMER PROTECTION ACT
 490 CABLE/SATELLITE TV
 890 OTHER STATUTORY ACTIONS
 891 AGRICULTURAL ACTS
 893 ENVIRONMENTAL MATTERS
 895 FREEDOM OF INFORMATION ACT 899
 899 ADMINISTRATIVE PROCEDURES ACT / REVIEW OR APPEAL OF AGENCY DECISION
 950 CONSTITUTIONALITY OF STATE STATUTES

TORTS - PERSONAL INJURY - "4" MONTHS DISCOVERY TRACK
 310 AIRPLANE
 315 AIRPLANE PRODUCT LIABILITY
 320 ASSAULT, LIBEL & SLANDER
 330 FEDERAL EMPLOYERS' LIABILITY
 340 MARINE
 345 MARINE PRODUCT LIABILITY
 350 MOTOR VEHICLE
 355 MOTOR VEHICLE PRODUCT LIABILITY
 360 OTHER PERSONAL INJURY
 362 PERSONAL INJURY - MEDICAL MALPRACTICE
 365 PERSONAL INJURY - PRODUCT LIABILITY
 367 PERSONAL INJURY - HEALTH CARE/ PHARMACEUTICAL PRODUCT LIABILITY
 368 ASBESTOS PERSONAL INJURY PRODUCT LIABILITY

PRISONER PETITIONS - "4" MONTHS DISCOVERY TRACK
 550 CIVIL RIGHTS - Filed by Counsel
 555 PRISON CONDITION(S) - Filed by Counsel

FORFEITURE/PENALTY - "4" MONTHS DISCOVERY TRACK
 625 DRUG RELATED SEIZURE OF PROPERTY 21 USC 881
 690 OTHER

OTHER STATUTES - "8" MONTHS DISCOVERY TRACK
 410 ANTITRUST
 850 SECURITIES / COMMODITIES / EXCHANGE

TORTS - PERSONAL PROPERTY - "4" MONTHS DISCOVERY TRACK
 370 OTHER FRAUD
 371 TRUTH IN LENDING
 380 OTHER PERSONAL PROPERTY DAMAGE
 385 PROPERTY DAMAGE PRODUCT LIABILITY

LABOR - "4" MONTHS DISCOVERY TRACK
 710 FAIR LABOR STANDARDS ACT
 720 LABOR/MGMT. RELATIONS
 740 RAILWAY LABOR ACT
 751 FAMILY and MEDICAL LEAVE ACT
 790 OTHER LABOR LITIGATION
 791 EMPL. RET. INC. SECURITY ACT

OTHER STATUTES - "0" MONTHS DISCOVERY TRACK
 896 ARBITRATION (Confirm / Vacate / Order / Modify)

BANKRUPTCY - "0" MONTHS DISCOVERY TRACK
 422 APPEAL 28 USC 158
 423 WITHDRAWAL 28 USC 157

PROPERTY RIGHTS - "4" MONTHS DISCOVERY TRACK
 820 COPYRIGHTS
 840 TRADEMARK
 880 DEFEND TRADE SECRETS ACT OF 2016 (DTSA)

PROPERTY RIGHTS - "8" MONTHS DISCOVERY TRACK
 830 PATENT
 835 PATENT-ABBREVIATED NEW DRUG APPLICATIONS (ANDA) - a/k/a Hatch-Waxman cases

*** PLEASE NOTE DISCOVERY TRACK FOR EACH CASE TYPE. SEE LOCAL RULE 26.3**

VII. REQUESTED IN COMPLAINT:

CHECK IF CLASS ACTION UNDER F.R.Civ.P. 23 DEMAND \$ _____

JURY DEMAND YES NO (CHECK YES ONLY IF DEMANDED IN COMPLAINT)

VIII. RELATED/REFILED CASE(S) IF ANY

JUDGE _____ DOCKET NO. _____

CIVIL CASES ARE DEEMED RELATED IF THE PENDING CASE INVOLVES: (CHECK APPROPRIATE BOX)

1. PROPERTY INCLUDED IN AN EARLIER NUMBERED PENDING SUIT.
2. SAME ISSUE OF FACT OR ARISES OUT OF THE SAME EVENT OR TRANSACTION INCLUDED IN AN EARLIER NUMBERED PENDING SUIT.
3. VALIDITY OR INFRINGEMENT OF THE SAME PATENT, COPYRIGHT OR TRADEMARK INCLUDED IN AN EARLIER NUMBERED PENDING SUIT.
4. APPEALS ARISING OUT OF THE SAME BANKRUPTCY CASE AND ANY CASE RELATED THERETO WHICH HAVE BEEN DECIDED BY THE SAME BANKRUPTCY JUDGE.
5. REPETITIVE CASES FILED BY PRO SE LITIGANTS.
6. COMPANION OR RELATED CASE TO CASE(S) BEING SIMULTANEOUSLY FILED (INCLUDE ABBREVIATED STYLE OF OTHER CASE(S)):

7. EITHER SAME OR ALL OF THE PARTIES AND ISSUES IN THIS CASE WERE PREVIOUSLY INVOLVED IN CASE NO. _____, WHICH WAS DISMISSED. This case IS IS NOT (check one box) SUBSTANTIALLY THE SAME CASE.

9/16/2024

SIGNATURE OF ATTORNEY OF RECORD

DATE