

Ferguson, Juna

From: [REDACTED]
Sent: Monday, April 3, 2023 12:49 PM
To: insurance, cid
Subject: Health benefits not being paid

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I work for Beacon Brook which is an Athena managed building. I carry my husband on my insurance plan and have money taken from my check weekly . This past Friday I received a collection notice. According to Medxoom they were covering a portion of the bill. My husband's copay was paid by him. Apparently, the payment did not happen by the insurance company. I have spoken to HR, who is reaching out to corporate. Regardless, I am beyond frustrated with the negligence that is going on. All bills should be paid.

Sincerely,

[REDACTED]

Sent from my iPhone