



City of Dallas Office of Emergency Management
Operational Period Situation Report EOC—03

Incident Name:		Situation Report #:	Report Date:
INC 24-001; May Severe Weather		4	5/29/2024
For Operational Period:	OP Period From (Date/Time):	OP Period To (Date/Time):	
2	5/29/2024, 0800	5/29/2024, 2000	
Person/Department Submitting Report:			
Office of Emergency Management			
To:			
Honorable Mayor and Members of the City Council			

Current Situation:
Severe storms with large hail and high winds impacted the City of Dallas. Currently, the city is receiving many calls for service related to downed trees, blocked roadways, and downed power lines. There are a large number of people in the city without power due to the storms. Oncor is working on restoring power, estimates that a majority of outages will be restored by Friday, but several heavily damaged areas may not be restored until Saturday.

Areas Affected:
Citywide

Responding Departments/Agencies:
PKR, LIB, OHS, DFR, DPD, OEM, MSH, DWU, PBW, DAS, BSD, CCS, SAN, DDOT, EFM, AVI, COM, ITS, 311, OGA, DBI

Casualties:	# of Injuries:	# of Fatalities:	# of Missing:
	N/A	N/A	N/A

		Damaged:	Destroyed:
Damages:	Homes:	Unknown	Unknown
	Businesses:	Unknown	Unknown
	Govt. Facilities:	Unknown	Unknown
	Other:	Unknown	Unknown

Estimated # of Evacuees:	N/A		
Shelters:	Number of Shelters Open:	N/A	
	Estimated # of Occupants:	N/A	

**OEM****Road Closures:**

There are road closures due to flooding and debris. However, no exact list has been generated.

Utility Outages:

126,130 customers in Dallas without power.


Additional Updates:

- A Debris Removal Incident Management Team (IMT) has been activated to conduct and lead debris removal efforts over the next few days. This is a collaborative team of city departments led by Dallas Fire-Rescue. Crews from Public Works, Dallas Water Utilities, and Sanitation will be in the field clearing debris.
- The focus today will be addressing the city's mass care strategy and identifying unmet needs.
- A virtual press conference is scheduled for 11am this morning.
- OCC – two WIC clinics are closed today due to power outages. All Community Centers are open.




Community Lifeline Status


	Stable
	Ongoing Response
	Response Needed
	Unknown / No Report

LIFELINE	FOOD, HYDRATION, SHELTER		 <p>Food, Hydration, Shelter</p>
PARTNERS	PKR, LIB		
STATUS			
Partner Reports			
PKR	Impact:	3 Recreation Centers without power. Two aquatic facilities with storm damage.	
	Actions:	<ul style="list-style-type: none"> ➤ Assessing facilities, parks, and trails ➤ Clearing downed trees in parks ➤ Activating water pumps in golf courses to preserve the courts. 	
	Limiting Factors:	Several facilities without power. Damage to aquatic facilities.	
	Completed:	N/A	
LIB	Impact:	Several facilities without power.	
	Actions:	➤ All libraries are open today as scheduled.	
	Limiting Factors:	Several facilities without power.	
	Completed:	N/A	




LIFELINE	SAFETY & SECURITY		
PARTNERS	DFR, DPD, OEM, MSH, DWU, PBW, DAS, BSD, CCS, SAN		
STATUS			
Partner Reports			
DFR	Impact:	No major damage reported at stations or facilities. Slight increase in downed wire calls today.	
	Actions:	➤ Running calls.	
	Limiting Factors:	N/A	
	Completed:	N/A	
DPD	Impact:	North Central and Northwest Stations have damages. Northeast Patrol Station is without power. Back up 9-1-1 on generators. Jack Evans currently has leaks. 131 9-1-1 calls holding.	
	Actions:	➤ N/A	
	Limiting Factors:	Power outages at DPD facility.	
	Completed:	All high-water locations have been addressed with barricades or have receded. Power has been restored to North Central Patrol Station.	
OEM	Impact:	Weather monitoring, more storms to be expected throughout the week	
	Actions:	<ul style="list-style-type: none"> ➤ Pushing out messaging about iSTAT and Respite Centers. ➤ A list of Respite Centers can be found at: Respite Centers 	
	Limiting Factors:	N/A	
	Completed:	N/A	
DWU	Impact:	All 3 water plants are up and running. No impact on water quality. Several pumps without power and crews are operating manually.	
	Actions:	➤ N/A	
	Limiting Factors:	Power outages at Pumps.	



LIFELINE	SAFETY & SECURITY		
PARTNERS	DFR, DPD, OEM, MSH, DWU, PBW, DAS, BSD, CCS, SAN		
STATUS			
Partner Reports			
		Expecting additional rainfall, expecting additional pumps operating.	
	Completed:	N/A	
PBW	Impact:	Responding to over 600 downed tree calls.	
	Actions:	➤ Crews are working calls.	
	Limiting Factors:	N/A	
	Completed:	N/A	
DAS	Impact:	No delayed calls. Operations as normal.	
	Actions:	➤ N/A	
	Limiting Factors:	N/A	
	Completed:	N/A	
BSD	Impact:	24 city facilities with minor damage. Multiple facilities without power. Report issues with city buildings to BSD Dispatch.	
	Actions:	➤ Addressing issues with city buildings.	
	Limiting Factors:	N/A	
	Completed:	N/A	
CCS	Impact:	24 emergency calls, mainly A/C out calls.	
	Actions:	➤ Crews are available to assist with debris removal.	
	Limiting Factors:	N/A	
	Completed:	N/A	
SAN	Impact:	Collection suspended yesterday. Anticipating that many areas will be inaccessible for collections today and the rest of this week.	




LIFELINE	SAFETY & SECURITY		
PARTNERS	DFR, DPD, OEM, MSH, DWU, PBW, DAS, BSD, CCS, SAN		
STATUS			
Partner Reports			
	Actions:	<ul style="list-style-type: none"> ➤ Landfield operational. ➤ Suspending enforcement of early set out rules. ➤ Allowing residents to have up to 20 cubic yards of brush for collection. This will be allowed for at least 15 days. ➤ Messaging to customers about collections suspended yesterday, that areas may be inaccessible which will cause further delays, and that customers can also use private contractors for debris pickup. 	
	Limiting Factors:	N/A	
	Completed:	N/A	



LIFELINE	TRANSPORTATION		
PARTNERS	DDOT, EFM, AVI		
STATUS			
Partner Reports			
DDOT	Impact:	182 signals out, 139 on flash.	
	Actions:	<ul style="list-style-type: none"> ➤ Focusing on damaged signals and damaged poles. ➤ Putting out stop signs for certain city intersections where signals are still out. 	
	Limiting Factors:	N/A	
	Completed:	N/A	
EFM	Impact:	N/A	
	Actions:	<ul style="list-style-type: none"> ➤ Any facility that needs diesel fuel for generators needs to contact Jeff Glover or Vincent Olsen for fuel delivery. ➤ Crews working 12-hour shifts. 	
	Limiting Factors:	N/	
	Completed:	Power has been restored to Northeast and Central Service Centers.	
AVI	Impact:	No current impacts.	
	Actions:	➤ N/A	
	Limiting Factors:	N/A	
	Completed:	N/A	



LIFELINE	ENERGY		
PARTNERS	Oncor, Atmos		
STATUS			
Partner Reports			
Oncor	Impact:	126,130 customers without power in Dallas. Estimating that a majority of outages will occur by Friday, but heavily damaged areas may not be restored until Saturday.	
	Actions:	<ul style="list-style-type: none"> ➤ Continuing work on power restoration. ➤ Mutual assistance teams have arrived from neighboring states to assist. 	
	Limiting Factors:	N/A	
	Completed:	N/A	
Atmos	Impact:	Responding to service calls as appropriate.	
	Actions:	➤ N/A	
	Limiting Factors:	N/A	
	Completed:	N/A	



LIFELINE	COMMUNICATIONS		
PARTNERS	COM, ITS, 311, DBI		
STATUS			
Partner Reports			
COM	Impact:	No impacts.	
	Actions:	<ul style="list-style-type: none"> ➤ Sharing safety messaging on social media. ➤ Posting updates to DallasCityNews.net ➤ Public alert banner posted to City of Dallas website homepage. ➤ Supporting virtual press conference. 	
	Limiting Factors:	N/A	
	Completed:	N/A	
311	Impact:	600 open calls.	
	Actions:	➤ Receiving and working calls.	
	Limiting Factors:	N/A	
	Completed:	N/A	
DBI	Impact:	No impacts.	
	Actions:	➤ Providing GIS support to the EOC and the IMT.	
	Limiting Factors:	N/A	
	Completed:	N/A	
ITS	Impact:	5 towers on backup power.	
	Actions:	➤ N/A	
	Limiting Factors:	N/A	
	Completed:	N/A	



LIFELINE	WATER SYSTEMS		
PARTNERS	DWU		
STATUS			
Partner Reports			
DWU	Impact:	All 3 water plants are up and running. No impact on water quality. Several pumps without power, operating manually.	
	Actions:	<ul style="list-style-type: none"> ➤ Expecting additional pumps being operational with additional rain. ➤ Manually operating pumps without power. 	
	Limiting Factors:	N/A	
	Completed:	N/A	

END OF REPORT