BMO Statement to Go Public

It is an extremely difficult situation for anyone to fall victim to criminal scams and we're here to support our customers. We are always open to reviewing cases of victimized customers as new information becomes available.

Confidentiality clauses are consistent with industry practices and are used to prevent situations where inadvertent promotion of goodwill gestures, where applicable, have the unintended effect of encouraging further criminal activity.

Scams are a public safety threat to Canadians and we are determined to keep working with our partners in the financial community, law enforcement and across industries and government to fill the gaps that lead to increased exploitation.

Jeff Roman Director, Enterprise Media Relations BMO Financial Group