



A message from

**Sasha Johnson**

Vice President, Corporate Safety



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## **Strengthening our commitment to safety**

United Team:

We have a strong safety culture at United. Still, the number of safety-related events in recent weeks have rightfully caused us to pause and evaluate whether there is anything we can and should do differently. After all, safety is foundational to the success of our airline and we can never take it for granted.

As you'd expect, we've stepped up our interactions with the FAA recently and they echoed these sentiments. They agree that we need to take an even closer look at multiple areas of our operation to ensure we are doing all we can to promote and drive safety compliance.

Over the next several weeks, we will begin to see more of an FAA presence in our operation as they begin to review some of our work processes, manuals and facilities. We welcome their engagement and are very open to hear from them about what they find and their perspective on things we may need to change to make us even safer. As part of this effort, the FAA will also pause a variety of certification activities for a period of time. Those activities will differ depending on the work group and we will learn more from the FAA about that soon.

Aviation safety is about learning and continuous improvement. At United, we will always remain open to ways we can further strengthen what we do for safety.

**Sasha Johnson**  
**Vice President, Corporate Safety**  
**United Airlines**