

EXHIBIT

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From: [Kristen Sellers](#)
To: [Hudson, Jacqueline \(OST\)](#)
Subject: RE: FW: Update needed OST-2023-0132 FW: FOIA Request [INT_#23085]
Date: Tuesday, January 2, 2024 12:28:54 PM
Attachments: [1647886788182013_2078926759.png](#)
[1.png](#)

Good morning,

Happy New Year! Could you please provide an estimated fulfillment date for this request? I appreciate your assistance.

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiapprofessionalservices.com
Email: kristen@foiapprofessionalservices.com



----- On Fri, 03 Nov 2023 10:57:48 -0500 **Hudson, Jacqueline (OST)** <Jacqueline.Hudson@dot.gov> wrote ---

Good morning Ms. Sellers,

I am still processing your FOIA request. There are over 3,000 pages of records and I am halfway through processing these records. I hope to be done before Thanksgiving or the week after. Please note – my supervisor will need time to review as well.

I appreciate your patience and again, sorry for the delay.

From: Kristen Sellers <kristen@foiapprofessionalservices.com>
Sent: Friday, November 3, 2023 11:49 AM
To: Hudson, Jacqueline (OST) <Jacqueline.Hudson@dot.gov>
Subject: Re: FW: Update needed OST-2023-0132 FW: FOIA Request [INT_#23085]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless

you recognize the sender and know the content is safe.

Good morning Ms. Hudson,

Is there now an estimated completion date on this? Thank you for your assistance.

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiapprofessionalservices.com
Email: kristen@foiapprofessionalservices.com



----- On Tue, 03 Oct 2023 12:12:38 -0500 **Hudson, Jacqueline (OST)**
<Jacqueline.Hudson@dot.gov> wrote ---

Good afternoon, Ms. Sellers

I received the responsive records last week. Currently, I am processing these records. Please note – the responsive records have a totaled of 1,887 pages. So, please allow me a few weeks to complete. I will give you another update within 2 weeks, if not before.

Sincerely,

Jacqueline D.S. Hudson
Government Information Specialist
U.S. Department of Transportation (OST)
1200 New Jersey Ave., S.E. - Rm. W94-126
Washington, DC 20590
Email: Jacqueline.Hudson@dot.gov
Office: (202) 366-8184
Mobile: (202) 731-8627

From: Kristen Sellers <kristen@foiapprofessionalservices.com>
Sent: Tuesday, October 3, 2023 11:33 AM
To: OST.FOIA (OST) <ost.foia@dot.gov>
Subject: RE: FOIA Request [INT_#23085]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Could you please provide an estimated completion date for this request?

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiapprofessionalservices.com
Email: kristen@foiapprofessionalservices.com



----- On Wed, 20 Sep 2023 14:43:15 -0500 **Kristen Sellers**
<kristen@foiaprofessionalservices.com> wrote ---

Good afternoon,

Thank you for update. I look forward to hearing from you next week.

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiaprofessionalservices.com
Email: kristen@foiaprofessionalservices.com



----- On Wed, 20 Sep 2023 11:04:24 -0500 **OST.FOIA (OST)** <ost.foia@dot.gov> wrote -
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Good afternoon, Ms. Sellers. The FOIA Analysis that is working on your request, has sent

out an up-date statics report for the records. We should have an answer for you sometimes next week. I hope you find this information useful.

Sincerely,

Darlene A. Wallace
Office of the Secretary
FOIA Program Assistant

From: Kristen Sellers <kristen@foiaprofessionalservices.com>
Sent: Tuesday, September 19, 2023 4:22 PM
To: OST.FOIA (OST) <ost.foia@dot.gov>; Hudson, Jacqueline (OST) <Jacqueline.Hudson@dot.gov>; Wallace, Darlene (OST) <Darlene.A.Wallace@dot.gov>
Subject: RE: FOIA Request [INT_#23085]
Importance: High

CAUTION:

Good afternoon,

Could you please provide a status update/ estimated completion date for OST-2023-0132?

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiaprofessionalservices.com
Email: kristen@foiaprofessionalservices.com



----- On Mon, 12 Dec 2022 11:45:17 -0600 **Kristen Sellers**
<kristen@foiapprofessionalservices.com> wrote ---

Michael Bell
OST FOIA Officer
Office of the Secretary
Departmental FOIA Office
U.S. Department of Transportation
1200 New Jersey Ave. SE, W94-122
Washington, DC 20590

Re: FOIA Request

Dear Mr. Bell:

This is a request under the Freedom of Information Act ("FOIA"), 5 U.S.C. § 522 *et seq.* I request copies of the following records:

- A copy of all complaints regarding airline ancillary fees submitted by

individuals to the U.S. Department of Transportation ("DOT") from January 1, 2019-December 31, 2021.

Please redact all personally identifiable information from the above requested complaints before sending the results. If the Department believes all or part of the information requested cannot be released because the data is covered by a FOIA exemption, we ask that the Department explain why it believes the FOIA exemption applies.

To help determine my status to assess fees, you should know that I fall in the "commercial use" category.

I request that DOT provide the records in electronic form.

I request a waiver of fees because the disclosure of the requested information is in the public interest because it is likely to contribute significantly to public understanding of the DOT's rulemaking activity titled *Enhancing Transparency of Airline Ancillary Service Fees* (RIN 2105-AF10). However, if the DOT determines that a fee waiver is unavailable for this request, please notify us if the cost of this request will exceed \$750.00.

If you have any questions regarding this request, please contact me.

Sincerely,

Kristen Sellers
FOIA Professional Services
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Email: kristen@foiapprofessionalservices.com