

EXHIBIT

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From: [Kristen Sellers](#)
To: [Hudson, Jacqueline \(OST\)](#)
Subject: RE: DOT OST FOIA Request # OST-2023-0132
Date: Friday, July 28, 2023 1:38:26 PM
Attachments: [1647886788182013_2078926759.png](#)
[1.png](#)

Good afternoon,

Could you please provide a status update/ estimated completion date for this request?

Please let me know if you have any questions.

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiapprofessionalservices.com
Email: kristen@foiapprofessionalservices.com



----- On Fri, 02 Jun 2023 06:12:35 -0500 **Hudson, Jacqueline (OST)**
<Jacqueline.Hudson@dot.gov> wrote ---

Good morning Ms. Sellers

I have been on leave, and I do apologize for the delay in responding to your FOIA request. I will need to see if the program office has completed their search for responsive records and get back to you later today.

Sincerely,

Jacqueline D.S. Hudson
Government Information Specialist
U.S. Department of Transportation

Office of General Counsel – FOIA
1200 New Jersey Avenue, SE
Washington, DC 2059
Phone: (202) 366-8184
Email: Jacqueline.Hudson@dot.gov

From: Kristen Sellers <kristen@foiaprofessionalservices.com>
Sent: Thursday, June 1, 2023 12:26 PM
To: Hudson, Jacqueline (OST) <Jacqueline.Hudson@dot.gov>
Subject: RE: DOT OST FOIA Request # OST-2023-0132

CAUTION:

Good morning,

I am just checking back in to see if you have received any information on this request?

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiaprofessionalservices.com
Email: kristen@foiaprofessionalservices.com



----- On Fri, 05 May 2023 06:27:56 -0500 **Hudson, Jacqueline (OST)**
<Jacqueline.Hudson@dot.gov> wrote ---

Good morning Ms. Sellers,

I reached out to my point-of-contact within the program office for a status inquiry. However, they are on leave today until Monday, May 8th. I sent him an email for a status update and will follow-up with him on Monday. I do apologize for the delay and hope to have the records to you as soon as possible.

Sincerely,

Jacqueline D.S. Hudson
Government Information Specialist
U.S. Department of Transportation
Office of General Counsel – FOIA
1200 New Jersey Avenue, SE
Washington, DC 2059
Phone: (202) 366-8184
Email: Jacqueline.Hudson@dot.gov

From: Kristen Sellers <kristen@foiaprofessionalservices.com>
Sent: Thursday, May 4, 2023 3:45 PM
To: Hudson, Jacqueline (OST) <Jacqueline.Hudson@dot.gov>
Subject: RE: DOT OST FOIA Request # OST-2023-0132

CAUTION:

Good afternoon,

Have you received any further update on this request?

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiapprofessionalservices.com
Email: kristen@foiapprofessionalservices.com



----- On Tue, 04 Apr 2023 06:23:29 -0500 **Hudson, Jacqueline (OST)**
<Jacqueline.Hudson@dot.gov> wrote ---

Good morning Ms. Sellers,

I heard back from the program office regarding your FOIA request. They are in the process of searching their files for the responsive records and will give me an update soon. Again, I apologize for the delay in responding to your FOIA request.

Sincerely,

Jacqueline D.S. Hudson
Government Information Specialist
U.S. Department of Transportation
Office of General Counsel – FOIA
1200 New Jersey Avenue, SE
Washington, DC 2059
Phone: (202) 366-8184
Email: Jacqueline.Hudson@dot.gov

From: Kristen Sellers <kristen@foiaprofessionalservices.com>
Sent: Thursday, March 30, 2023 5:42 PM
To: Hudson, Jacqueline (OST) <Jacqueline.Hudson@dot.gov>
Subject: RE: DOT OST FOIA Request # OST-2023-0132

CAUTION:

Good afternoon,

Have you been able to receive a status update/ estimated completion date for this request?

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
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Email: kristen@foiaprofessionalservices.com



----- On Tue, 28 Feb 2023 12:15:21 -0600 **Hudson, Jacqueline (OST)**
<Jacqueline.Hudson@dot.gov> wrote ----

You welcome.

Have a great day!

From: Kristen Sellers <kristen@foiaprofessionalservices.com>
Sent: Tuesday, February 28, 2023 1:14 PM
To: Hudson, Jacqueline (OST) <Jacqueline.Hudson@dot.gov>
Subject: Re: DOT OST FOIA Request # OST-2023-0132

CAUTION:

Good afternoon,

Thank you for this update and your assistance. I look forward to hearing from you soon.

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382
Daphne, AL 36526
877-264-8462
foiaprofessionalservices.com
Email: kristen@foiaprofessionalservices.com



---- On Tue, 28 Feb 2023 12:10:37 -0600 **Hudson, Jacqueline (OST)**
<Jacqueline.Hudson@dot.gov> wrote ---

Good afternoon, Ms. Sellers

I have been assigned to process your FOIA request. Since I have not received the responsive documents from the program office, I will reach out to them for a status update.

Thank you for your patience,

Jacqueline D.S. Hudson
Government Information Specialist
U.S. Department of Transportation
Office of General Counsel – FOIA
1200 New Jersey Avenue, SE
Washington, DC 2059
Phone: (202) 366-8184
Email: Jacqueline.Hudson@dot.gov

From: Kristen Sellers <kristen@foiaprofessionalservices.com>
Sent: Tuesday, February 28, 2023 11:45 AM
To: Wallace, Darlene (OST) <Darlene.A.Wallace@dot.gov>
Subject: Re: DOT OST FOIA Request # OST-2023-0132

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Could you please provide a status update/ estimated completion date for this request?

Please let me know if you have any questions.

Kind regards,

Kristen Sellers
FOIA Professional Services
2200 US Hwy 98, Suite 4 - #382

Daphne, AL 36526
877-264-8462
foiapprofessionalservices.com
Email: kristen@foiapprofessionalservices.com



----- On Mon, 12 Dec 2022 12:05:04 -0600 <Darlene.A.Wallace@dot.gov> wrote -----

Good Afternoon,

Attached you will find the acknowledgement to your FOIA Request to the Department of Transportation, Office of the Secretary, which we received on December 12, 2022. For request number OST-2023-0132, you asked for all complaints regarding airline ancillary fees submitted by individuals to the U.S. Department of Transportation ("DOT") from January 1, 2019-December 31, 2021.

Please let us know if you have any questions.

Sincerely,

The DOT/OST FOIA Office
ost.foia@dot.gov
202-366-4542