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Electronically FILED by
Superior Court of California,
County of Los Angeles
3/12/2024 8:04 PM
David W. Slayton,
Executive Officer/Clerk of Court,
By G. Robinson, Deputy Clerk

6 *Attorneys for Plaintiffs*
7 *United Talent Agency, LLC & Media Link, LLC*

8 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**

9 **COUNTY OF LOS ANGELES**

10 UNITED TALENT AGENCY, LLC, a
Delaware limited liability company; MEDIA
11 LINK, LLC, a California limited liability
company,

12 Plaintiffs,

13 vs.

14 MICHAEL E. KASSAN, an individual;
MICHAEL KASSAN, INC., a California
15 corporation; and DOES 1 through 50,
inclusive

16 Defendants.
17

CASE No. **24STCV06178**

COMPLAINT FOR:

- (1) CONSTRUCTIVE FRAUD
- (2) BREACH OF PARTNER SERVICES AGREEMENT
- (3) BREACH OF FIDUCIARY DUTY
- (4) BREACH OF DUTY OF LOYALTY

DEMAND FOR JURY TRIAL

18 Plaintiffs United Talent Agency, LLC (“UTA”) and Media Link, LLC (“MediaLink”)
19 (UTA and MediaLink are, collectively, “Plaintiffs”), hereby complain and alleges against
20 Defendants Michael E. Kassan (“Kassan”), Michael Kassan, Inc. (“MKI”), and DOES 1 through
21 50, inclusive, (Kassan, MKI, and DOES 1 through 50 are, collectively, “Defendants”) as follows:
22

23 **INTRODUCTION**

24 1. In utter disregard for his fiduciary obligations as a partner of UTA, media and
25 advertising executive Michael Kassan has run rampant with his business expense accounts –
26 wasting millions of UTA’s dollars on his lavish personal lifestyle. In 2003, Kassan founded the
27 strategic advisory firm MediaLink. MediaLink was later acquired by UK-based Ascential PLC in
28 2016. In December 2021, following an aggressive solicitation effort by Kassan, UTA acquired

1 MediaLink from Ascential. As part of that transaction, Kassan remained CEO of MediaLink (now
2 wholly-owned by UTA) and became a UTA partner subject to the terms and conditions of his
3 Partner Services Agreement. In order to secure UTA’s investment, Kassan presented himself as a
4 trustworthy businessman, who had operated within the stringent controls and regulations of a
5 publicly traded company. That turned out not to be the case.

6 2. Almost immediately, Kassan abused his title and authority by circumventing or
7 failing to maintain standard control processes to ensure that company funds were used to pay for
8 his extravagant personal expenses, without question, and with the goal of not leaving any trace
9 behind. For instance, not only did Kassan require a personal driver – he surreptitiously used
10 UTA’s money to pay for his driver’s apartment. Not only did Kassan use a company credit card
11 for his personal expenses - he allowed his wife to have a company credit card, despite the fact she
12 had no affiliation with MediaLink or UTA, so she could shop for extravagant luxury goods. Not
13 only did Kassan insist on private flights – he spent a small fortune of UTA’s dollars on luxury
14 travel, including hundreds of thousands on private airfare for his entire family for trips that Kassan
15 acknowledges were personal in nature and had no rational business purpose. Kassan even used
16 company monies to pay for his personal housekeeper. In 2023, Kassan went so far as to use
17 nearly \$500,000 in company funds to pay off his personal credit card debt, despite multiple
18 warnings from MediaLink’s top finance executive. In 2022, Kassan had over \$700,000 in
19 company funds wired to his personal S-Corporation. In short, Kassan erased any line between his
20 personal and business expenses.

21 3. Kassan further fostered a toxic culture at MediaLink, in which employees were
22 beholden to him personally, rather than to MediaLink or UTA, and were discouraged from
23 disclosing certain matters to UTA. Kassan used his influence to hide his misconduct from UTA
24 for over a year. However, once UTA uncovered the scale of Kassan’s financial misconduct, it
25 promptly confronted him about it. Kassan was unrepentant, and could offer no documentation or
26 receipts to substantiate many of his outlandish “business” expenses – for the obvious reason that
27 they were clearly improper personal expenses. As a result, following an investigation, Kassan was
28 terminated for cause.

1 taken steps to conceal the relationship between his personal business activities and MKI; and (xi)
2 Kassan uses MKI to procure labor, services, and merchandise for himself. As such, Kassan is
3 MKI's alter ego.

4 11. The true names and capacities, whether individual or corporate, of the defendants
5 named herein as Does 1 through 50, inclusive, are unknown to Plaintiffs, who therefore sue said
6 defendants by such fictitious names.

7 12. Each of the Defendants, including those designated as a Doe, are responsible for
8 the events alleged herein and the damages caused thereby as a principal, agent, co-conspirator or
9 aider and abettor. Plaintiffs will seek leave of this Court to amend this Complaint to allege the
10 true names and capacities of such Defendants when the same have been ascertained.

11 13. The Defendants at all times relative to this action were the agents, servants,
12 partners, joint venturers and employees of each of the other Defendants and, in doing the acts
13 alleged herein, were acting with the knowledge and consent of each of the other Defendants in this
14 action.

15 **JURISDICTION AND VENUE**

16 14. Jurisdiction for this action in this Court is proper pursuant to California Code of
17 Civil Procedure sections 410.10, 410.50 and 428.10, *et seq.* The value of the amount in
18 controversy exceeds \$35,000, exclusive of costs and interest.

19 15. Venue is proper in this County pursuant to California Code of Civil Procedure
20 sections 428.10, *et seq.*, and pursuant to California Code of Civil Procedure section 395.5 because
21 the principal place of business or residence of each party is in Los Angeles County and a
22 substantial portion of the operative facts described herein occurred in this County.

23 **FACTUAL ALLEGATIONS**

24 16. In December 2021, UTA completed its acquisition of MediaLink from Ascential
25 PLC. As a result, UTA became the sole member of MediaLink, its wholly-owned subsidiary.

26 17. In connection with the acquisition, UTA, MediaLink and Kassan entered into a
27 written Partner Services Agreement, dated as of December 15, 2021 (the "Agreement"). Pursuant
28

1 to the Agreement, for an initial term ending on December 31, 2026, Kassan agreed to serve as the
2 Chairman and Chief Executive Officer of MediaLink, as well as a UTA partner.

3 18. Pursuant to the Agreement, Kassan expressly agreed to report to, and be subject to
4 the direction of, UTA's Board of Directors and UTA's Chief Executive Officer.

5 19. Paragraph 3(h) of the Agreement is entitled "Expenses" and provides as follows:

6 [MediaLink] recognizes that in connection with [Kassan]'s performance of
7 [Kassan]'s duties and obligations hereunder, [Kassan] will incur certain ordinary
8 and necessary expenses of a business character. [MediaLink] shall reimburse
9 [Kassan] for all such reasonable out-of-pocket business expenses upon presentation
10 of appropriate documentation in accordance with UTA's rules and regulations
11 (including with respect to timing of reimbursement) as in effect from time to time
12 for UTA partners other than members of UTA's Board of Directors, and consistent
with the applicable annual [MediaLink] budget. Nothing in this Section 3(h) is
intended to require UTA's prior approval of any commercially reasonable business
expenses incurred by [Kassan], so long as such commercially reasonable businesses
expenses are consistent with the applicable annual [MediaLink] budget and the past
business practices of the [MediaLink].

13 20. Paragraph 3(i) of the Agreement is entitled "Special Expenses" and provides as
14 follows:

15 During the Term, [Kassan] shall be permitted to include in the annual [MediaLink]
16 budget up to Nine Hundred Fifty Thousand Dollars (\$950,000) of special expenses
17 consistent with past [MediaLink] practice; provided, that the amount of such
18 special expenses (if any) must conform to an annual budgeted EBITDA that does
19 not exceed the applicable Annual Target EBITDA for such year provided, further,
that the amount of any such permitted special expenses paid in any fiscal year shall
reduce the MediaLink EBITDA in such fiscal years.

20 21. The Agreement's "Special Expenses" cap of \$950,000 was intended to serve as
21 reimbursement for business expenses actually incurred by Kassan, over and beyond a normal
22 business expense, such as private jet travel flights. Moreover, as evidenced by the inclusion of the
23 phrase "(if any)" after the phrase "the amount of any such permitted special expenses", Kassan
24 was entitled to these special expenses only with respect to a budget that meets certain EBITDA
25 goals.

26 22. In clear violation of the Agreement, Kassan began directing large sums of
27 MediaLink and UTA money to himself, without providing any contemporaneous documentation
28 to demonstrate such payments were proper business expenses.

1 23. Kassan’s breaches began almost immediately upon signing the Agreement. In and
2 around December 2021, a mere two weeks after the closing of UTA’s acquisition, Kassan wrote
3 checks to himself from MediaLink’s business checking account which amounted to approximately
4 \$155,000. When confronted about these payments, Kassan claimed these amounts were
5 reimbursements from UTA for charitable donations he made individually. Further, Kassan could
6 not provide any rational explanation regarding how such charitable donations constituted proper
7 business expenses.

8 24. In 2022, Kassan engineered a scheme to divert MediaLink funds to his personal
9 corporation. Specifically, Kassan abused his position as MediaLink CEO by ordering
10 MediaLink’s most senior finance executive to pay what Kassan described as “bi-monthly
11 installments” of the \$950,000 “Special Expenses” budget to MKI, his S-Corporation.

12 25. Ultimately, Kassan received four payments between April 2022 and October 2022
13 totaling \$712,499.99. MediaLink’s top finance executive ceased making these payments to
14 Kassan following October 2022 when she evidently realized that the Agreement did not permit
15 such lump sum payments. Most disturbingly, that executive, when reporting to UTA on usage of
16 the \$950,000, failed to disclose the \$712,000 payments to UTA due to the toxic, intimidating
17 culture created by Kassan.

18 26. UTA later confronted Kassan about the \$712,499.99 worth of payments in
19 December 2023, but he was unable to provide any detail as to what this extraordinary amount of
20 money was spent on. Kassan was unable (or unwilling) to provide documentation credibly
21 demonstrating these funds were spent on proper business expenses.

22 27. Kassan further abused his position as MediaLink CEO by failing to adhere to
23 proper controls and by fostering a culture where personal loyalty to himself was promoted over
24 loyalty to MediaLink or UTA. A clear consequence of the toxic culture Kassan created occurred
25 in 2022, when UTA requested MediaLink’s seniormost finance executive to provide a breakdown
26 of Kassan’s expenses, including how such expenses tracked against the \$950,000 “Special
27 Expenses” cap. That executive then provided a spreadsheet that purported to reflect Kassan’s
28 expenses to date, but failed to disclose that Kassan had paid \$712,499.99 to himself. When UTA

1 later confronted the executive about her failure to include these amounts, she was unable to
2 articulate a principled reason; a consequence of Kassan requiring that personal loyalty to himself
3 be placed above loyalty to MediaLink and UTA.

4 28. Kassan further breached the Agreement by using MediaLink funds to pay his
5 personal credit card debt. In 2023, Kassan used MediaLink’s Wells Fargo account to pay off
6 approximately \$486,469.96 for his personal credit cards. Notwithstanding that other UTA
7 accounts require “dual authorization” (e.g., separation between a party that can initiate a wire and
8 one that can release a wire) Kassan was the sole signatory for this MediaLink Wells Fargo account
9 and (contrary to proper controls) was singularly able to both initiate and release funds.

10 29. This Well Fargo account had previously been used by MediaLink to deposit client
11 funds. After UTA acquired MediaLink in December 2021, it was incumbent upon Kassan to
12 ensure that client funds were deposited in a UTA-managed business account. Kassan inexplicably
13 failed to cause MediaLink clients to deposit checks in a UTA account, and instead allowed them to
14 continue to be deposited in MediaLink’s Wells Fargo account. In addition, on multiple occasions
15 (despite MediaLink’s robust administrative and finance staff) Kassan took it upon himself to
16 personally deposit paper checks sent by clients to the MediaLink Wells Fargo account via his
17 mobile app, instead of allowing such checks to be deposited by his finance team to an approved
18 UTA-managed business account. Kassan then blatantly converted these company funds to cover
19 his own personal debts. In short, Kassan treated these company funds and this bank account as a
20 personal slush fund.

21 30. Kassan’s first payment from the Wells Fargo account occurred on January 1, 2023
22 and consisted of \$160,000 to pay for his personal credit cards. MediaLink’s seniormost finance
23 executive noticed this unusual payment and questioned Kassan about it via email on January 26,
24 2023, asking him if it was a mistake or if it related to a MediaLink, expense in which case she
25 would require a receipt. Kassan did not respond to this email.

26 31. Kassan flagrantly continued his unlawful use of company funds, despite being
27 notified of the issue by MediaLink’s most seniormost finance executive. On February 6, 2023, a
28 mere 11 days after being warned by MediaLink’s seniormost finance executive, Kassan used

1 another \$160,000 from MediaLink’s Wells Fargo account to pay his personal credit cards. That
2 finance executive emailed Kassan again on February 9, 2023 after this second payment was made,
3 noting she was “slightly concerned as we are about to go into audit” and again on February 21,
4 March 21, 2023 and April 6, 2023, reiterating the “need to resolve th[e] two payments out of
5 Wells Fargo for \$160k: This needs to get resolved. Can you get this refunded back?” and “this
6 really needs to get paid back.” She further noted that receipts would be required to verify these
7 payments as true business expenses.

8 32. Undeterred, on May 9, 2023, Kassan used MediaLink’s Wells Fargo account to
9 make *another* payment of \$166,460.96 for his personal credit cards. Following this payment,
10 MediaLink’s seniormost finance executive sent another email to Kassan stating: “Vickie just
11 flagged another \$166,460.96. Given this is now almost half a million dollars, I am not sure how
12 you want me to handle ... I cannot explain this balance in the balance sheet to UTA.” Again,
13 Kassan failed to respond to the executive.

14 33. UTA’s CFO subsequently requested that MediaLink’s seniormost finance
15 executive provide a breakdown of Kassan’s 2023 expenses and an assessment of whether they
16 were within the \$950,000 “Special Expenses” cap. That executive provided a list of special
17 expenses that failed yet again to disclose the \$486,469.96 used to pay Kassan’s personal credit
18 card debt. Ultimately, UTA uncovered these payments through its own diligence and began
19 inquiring about their purpose.

20 34. In an October 2023 email to Kassan, MediaLink’s seniormost finance executive
21 wrote that, “I had hoped to advise you to pay this back ahead of sharing this summary but given
22 [UTA] has found this themselves we have to declare as it is.”

23 35. As a licensed California attorney with a background specializing in tax law, Kassan
24 knew or should have known that his actions were not in line with IRS requirements.

25 36. When UTA confronted Kassan about the \$486,469.96 amount, Kassan admitted
26 that these company funds were used to pay his personal credit card bills. Incredibly, Kassan
27 claimed that he had “mistakenly” made these payments, despite the multiple and increasingly
28 urgent ignored warnings from MediaLink’s top finance executive.

1 37. Kassan engaged in further flagrant breaches of his obligations to MediaLink and
2 UTA. For instance, Kassan permitted a MediaLink credit card to be issued to his wife, Ronnie
3 Kassan, despite the fact that she is not an employee of MediaLink or UTA. Mrs. Kassan used her
4 MediaLink credit card to purchase numerous luxury goods. While these luxury goods were
5 purportedly “business gifts” for clients and UTA colleagues, Kassan provided no receipts for these
6 purchases (contemporaneously or otherwise) and no rationale for his non-employee wife making
7 the purchases rather than a member of his large administrative staff. In addition, not only has
8 Kassan used MediaLink funds to pay for his personal driver, but improperly utilized company
9 monies to pay the rent for his driver’s apartment. Similarly, Kassan used company funds to
10 compensate the housekeeper for his New York residence.

11 38. As the Chief Executive Officer of MediaLink, Kassan had the "responsibility to
12 manage the long-term strategy, day-to-day operations and staff of [MediaLink] and UTA
13 Marketing, and oversee the financial affairs of [MediaLink], consistent with and subject to the
14 applicable annual [MediaLink] budget mutually agreed upon by [Kassan] and UTA.” Despite
15 being charged with overseeing the financial affairs of MediaLink, Kassan failed to adhere to any
16 appropriate "control environment" to monitor expenses contemporaneously, which created
17 significant risk, and created an environment that discouraged transparency by MediaLink
18 employees in communications with UTA.

19 39. During the pendency of UTA’s review of Kassan’s expenses, Kassan’s subordinate
20 instructed a MediaLink employee to paper an arrangement whereby Kassan would (individually or
21 via MKI) receive \$200,000 of equity in a startup entity in exchange for \$150,000 of free
22 MediaLink services and \$50,000 of cash from Kassan individually. Kassan’s subordinate
23 subsequently instructed the employee that the “equity component is being removed for simplicity”
24 or words to that effect - yet the free services were still going to be provided. While Kassan now
25 claims “no transaction occurred” with respect to the startup, the fact that Kassan would attempt to
26 utilize MediaLink services as “currency” for equity to be kept for himself or MKI – during an
27 ongoing review of his conduct – underscores Kassan’s tendency to operate within “gray areas” and
28 to usurp corporate opportunities and resources for his own personal gain.

1 benefit but were, in truth, personal expenses for the benefit of Kassan personally. Plaintiffs also
2 reasonably relied on Kassan's representations and omissions by allowing him to continue his
3 partner services for Plaintiffs when, had it known the true facts that Kassan misrepresented and
4 omitted, it would have terminated his partner services.

5 51. As a result of Kassan's fraudulent misrepresentations and omissions, Plaintiffs
6 were harmed and damaged in an amount not yet fully determined and to be proved at trial and in
7 excess of the jurisdictional minimum of this Court.

8 52. Defendant Kassan's conduct was fraudulent, willful, oppressive, and malicious.

9 53. Plaintiffs seek compensatory damages in an amount to be proven at trial and
10 punitive damages in an amount to be determined by the jury.

11 **SECOND CAUSE OF ACTION FOR BEACH OF PARTNER SERVICES**

12 **AGREEMENT**

13 (By Plaintiffs Against all Defendants)

14 54. Plaintiffs re-allege and incorporate herein by reference the allegations contained in
15 the preceding paragraphs with the same force and effect as though fully set forth herein.

16 55. On or about December 15, 2021, Kassan entered into the Agreement, a valid and
17 binding contract enforceable in accordance with its terms.

18 56. Plaintiffs have done all, or substantially all, of the significant things required of
19 them pursuant to those contracts.

20 57. To the extent, if any, that Plaintiffs have failed to fulfill any duty under the
21 Agreement, that failure was and is excused by Kassan's misconduct and/or failure to perform his
22 contractual obligations.

23 58. All conditions required by the Agreement for Kassan's performance under the
24 Agreement have been satisfied, waived, or excused by Kassan's own misconduct and/or failure to
25 perform his obligations under Agreement.

26 59. Kassan has breached the Agreement in the manner alleged above.

27 60. Kassan's breaches have caused Plaintiffs to suffer damage and harm, and Plaintiffs
28 seek compensatory damages in an amount to be proved at trial.

1 **PRAYER FOR RELIEF**

2 WHEREFORE, Plaintiffs pray for judgment against Defendants as follows:

3 On All Causes of Action:

- 4 1. For compensatory damages in favor of Plaintiffs in an amount in excess of the
5 minimum jurisdiction of this Court, to be determined at trial;
- 6 2. For consequential damages in favor of Plaintiffs in an amount in excess of the
7 minimum jurisdiction of this Court, to be determined at trial;
- 8 3. For punitive damages and exemplary in favor of Plaintiffs in an amount in excess
9 of the minimum jurisdiction of this Court, to be determined at trial;
- 10 3. For pre-judgment interest on any recovery by Plaintiffs;
- 11 4. For expenses of suit incurred herewith;
- 12 5. For such other relief as the Court may deem just and proper.

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14 Dated: March 12, 2024

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