We have not met. My name is Heather Hoffman. Myself and my wife Lauren Nguyen are the owners of Propagation 895 Post St. We are a LGBTQ owned and operated plant bar with over 100 live plants inside! I am writing to you today to ask for your help in the safety and beauty of Hyde and Post st.

We would like to request the removal of the new garbage can that was placed directly in front of our bar's entrance. This can is a safety concern as well as a human health one. Due to the traffic of those bins there have been multiple altercations between our patrons and unhoused people. I am requesting removal of this terrible nuisance. We have already had 4 break ins and everyday I am reporting to 311 about the poor condition it is in. Upon our investigation these altercations are related to 2 of the break ins.

The can was placed DIRECTLY in front of our entrance without any notice and leaves little room for people to use the sidewalk. Across the street would be a much better location for such a can. There is a city building with city employees able to assist with the nuisance. We are only open 5pm-12am and we do not have the bandwidth to manage this constant disturbance. We have invested thousands of dollars in beautifying our neighborhood both outside and in. We hope we can work together on this matter, because doing it alone is not working.

In addition to the garbage can in front of <u>895 POST st</u>, we have multiple lights on Hyde street south of Post that are either out or currently blocked by large branches. There are also several empty tree basins which are completely empty and sad looking. Almost 2 years ago, we watched as an unhoused person pull 3 grown trees out of those basins and they remain bare.

On Hyde st between Post and Geary there is CONSTANT drug use and criminal activity due to the conveniently unlit block. I put a request in about a month ago and have yet to see or hear anything being done. We have had several customers leave our establishment and have run-ins with all this activity. We are working hard to change the narrative that SF has had as of recent.

We hope you and your family have a wonderful Thanksgiving. Please help us in beautifying the neighborhood.

All the best,

Heather Hoffman

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