ØŚÖÖ G€GHÁÙÒÚÁGÎ ÆFKÍ HÁÚT SOÞÕÁÔUWÞVŸ ÙWÚÒÜQUÜÁÔUWÜVÁÔŠÒÜS ÒĒZŚŎÖ ÔOÈJÒÁNÁGHĒÐĒTÌIHÎ Ē∈ÁÙÒCE

IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON IN AND FOR THE COUNTY OF KING

BRUCE WOLF, as personal representative of the ESTATE OF TYLER JOSEPH SCHMIDT, a deceased individual; MICHELLE STICKLEY, an individual; and CHRISTIAN MICHAEL SCHMIDT, an individual,

No.

COMPLAINT FOR DAMAGES

Plaintiffs,

v.

AMAZON.COM, INC., a Delaware corporation; and AMAZON.COM SERVICES, LLC, a Delaware Limited Liability Company,

Defendants.

COME NOW Plaintiffs Bruce Wolf as the personal representative of the Estate of Tyler Schmidt, Michelle Stickley, and Christian Michael Schmidt, by and through their attorneys, Schroeter Goldmark & Bender, C.A. Goldberg, PLLC, and Corrie Yackulic Law Firm PLLC, and for causes of actions against Defendants Amazon.com, Inc. and Amazon.com Services, LLC, state:

INTRODUCTION

Amazon.com, Inc. and Amazon.com Services, LLC ("Amazon") profit from the sale of Sodium Nitrite—a suicide chemical with no ordinary household use—to vulnerable teenagers. One such product Amazon marketed is Loudwolf Sodium Nitrite that is 99.6% pure. Ingestion of only a trace amount causes unconsciousness within 20 minutes and death shortly thereafter.

At least since 2018, Amazon has been aware that individuals—including children—were buying high-purity Sodium Nitrite for suicide, because parents and others specifically notified Amazon of that fact. Despite Amazon's knowledge of this use of Sodium Nitrite, and knowledge that there is no ordinary household use for the product, Amazon continued to supply Sodium Nitrite without restriction—including any attempt at age verification.

In November 2020, 15-year-old Tyler Schmidt ordered and received Loudwolf Sodium Nitrite from Amazon, delivered to his home in Camas, Washington. On December 14, 2020, Tyler took the Amazon-supplied Loudwolf Sodium Nitrite to a wooded area near his home, mixed it in his water bottle, drank it, and died. His frantic parents, siblings, friends, and neighbors searched for two days, finding his body on December 16, 2020. His family then learned that, despite Amazon's knowledge of the use of high-purity Sodium Nitrite for suicide—specifically by minors—Amazon continued selling Sodium Nitrite, causing their son's tragic death.

I. PARTIES & JURISDICTION

1.1. Plaintiff Bruce Wolf is a resident of King County and was appointed Personal Representative of the Estate of Tyler Schmidt ("Decedent") by King County Superior Court

on September 13, 2023. He brings claims on behalf of the Estate and all statutory beneficiaries under RCW 4.20.010-020, RCW 4.20.046, and RCW 4.20.060.

- 1.2. Plaintiff Michelle Stickley is Decedent's mother and a resident of Camas, Washington.
 - 1.3. Plaintiff Christian Schmidt is Decedent's father and a resident of California.
- 1.4. Amazon.com Inc. is incorporated under the law of Delaware and maintains its principal place of business in King County, Washington.
- 1.5. Defendant Amazon.com Services LLC is a company registered in the State of Delaware with its headquarters and principal place of business in Seattle, Washington.
- 1.6. Venue is proper in King County, Washington because the Defendants reside here. RCW 4.12.020.

II. STATEMENT OF FACTS

Amazon's Business

- 2.1. Amazon is a global online marketplace whose primary source of revenue is selling a wide range of products and services.¹
- 2.2. To address issues impacting the profitability of Amazon's business, Amazon invests heavily in both time and resources to police the products sold on its platform. In 2022 alone, Amazon invested over \$1.2 billion and employed more than 15,000 people to safeguard the Amazon brand and prosperity of its marketplace, and protect its stores from fraud and abuse.

¹ Amazon.com, Inc., Annual Report (Form 10-K) (Feb. 2, 2023).



- 2.3. Amazon has no method of age verification to set up an account and, even if it did, does not hesitate to sell any product—regardless of dangerousness—to households or to children.
- 2.4. Amazon's online store is designed to sell hundreds of millions of unique products, to be sold by Amazon and third parties across dozens of product categories.²
- 2.5. Amazon is the world's most valuable retail company and has been for several years.³
 - 2.6. Amazon's net income in 2020 was \$21.3 billion on net sales of \$386.06 billion.⁴
- 2.7. Amazon's net income in 2021 was \$33.36 billion on net sales of \$469.82 billion.⁵
 - 2.8. Amazon's market capitalization currently exceeds \$1.3 trillion.⁶
- 2.9. A substantial and growing portion of Amazon's revenues are derived from "third-party sellers" who are sellers approved by Amazon to sell items through the Amazon marketplace.
- 2.10. The net sales of "third-party sellers" on Amazon was \$80.46 billion, \$103.36 billion, and \$117.72 billion for the years 2020 through 2022 respectively.⁷
 - 2.11. Third-party sellers presently account for more than 60% of Amazon sales.⁸

^{8 &}quot;Amazon Stats: Growth, Sales, and More," https://sell.amazon.com/blog/amazon-stats.



² *Id*.

³ See "Amazon is world's most valuable retailer," https://www.retaildetail.eu/news/general/amazon-worlds-most-valuable-brand,"
https://www.bizjournals.com/bizwomen/news/latest-news/2017/03/retail-amazon-named-most-valuable-brand.html?page=all; "Amazon extends lead as top retail brand in Kantar/WPP survey,"
https://www.fashionnetwork.com/news/Amazon-extends-lead-as-top-retail-brand-in-kantar-wpp-survey,1098547.html.

⁴ Amazon.com, Inc., Annual Report (Form 10-K) (Feb. 2, 2021).

⁵ Amazon.com, Inc., Annual Report (Form 10-K) (Feb. 3, 2022).

⁶https://companiesmarketcap.com/amazon/marketcap/#:~:text=Market%20cap%3A%20%241.360%20Trillion,cap%20according%20to%20our%20data.

⁷ Amazon.com, Inc., Annual Report (Form 10-K) (Feb. 2, 2023).

2.12. Amazon has developed its status as the most valuable retailer by expanding the selection of its products at its store and creating services for affiliated retailers that control almost all aspects of how goods are bought and sold over the internet. The more services it offers to those sellers, the larger Amazon's commission. Sellers frequently pay over 50% of the proceeds of a sale to Amazon.⁹

Amazon Controls the Products Sold on its Site and the Sellers Who Utilize the Amazon Marketplace

- 2.13. To list products for sale in the Amazon store, Sellers must assent to Amazon's standardized Services Business Solutions Agreement ("BSA" or "Agreement"). This Agreement governs Amazon's total control over the sales on its platform and the products it sells.¹⁰
- 2.14. Through the BSA, Amazon reserves the right to, at any time, cease providing any or all of the services it offers sellers at its sole discretion and without notice, including suspending, prohibiting, or removing any listing.
- 2.15. Through the BSA, Amazon can require Sellers to stop or cancel orders of any product. If Amazon determines that a Seller's actions or performance may result in risks or hazards, it may in its sole discretion withhold any payments to the Seller.
- 2.16. Amazon controls what products can be sold on its marketplace. It bans certain products and requires that others obtain approval. Amazon requires sellers to obtain its prior approval of controlled goods, medical devices, automotive products, films and DVDs, and pre-

The current version of the Amazon Services Business Solutions Agreement is available here: https://sellercentral.amazon.com/help/hub/reference/external/1791. On information and belief, the current Amazon Services Business Solutions Agreement is substantially similar to the Amazon Services Business Solutions Agreement that was in effect in December 2020 in relevant parts.



⁹ Soper, Spencer, "Amazon is Taking Half of Each Sale From Its Merchants," Bloomberg (Feb. 13, 2023, 10:00 AM EST), https://www.bloomberg.com/news/articles/2023-02-13/amazon-amzn-takes-half-of-each-sale-from-2-million-small-businesses#xj4y7vzkg/.

packaged/processed food containing meat. Many of these products require approval from Amazon through its "Seller Central." To obtain approval, Amazon proclaims that its "approval process may include document requests, performance checks, and other qualifications."¹¹

- 2.17. Amazon offers Sellers a host of other services they can use in conjunction with listing their product on Amazon's website. For example, Amazon offers "Amazon Clicks," an advertising service in which Amazon highlights and promotes the vendor's product to customers.
- 2.18. Amazon controls how products are displayed in its store, stating "[w]hen multiple sellers offer the same product, Amazon combines data from those various offers on a single detail page. Sellers who offer the product can contribute detail page information—or request detail page reviews if the information displayed is incorrect."¹²
- 2.19. Amazon controls the price Sellers can list items in its store for. Through its "Fair Pricing Policy," Amazon monitors the prices Sellers charge and may take action such as terminating selling privileges of Sellers that are charging a lower rate on other websites, including their own website. 13
- 2.20. To manage customer concerns and complaints Amazon offers Amazonsponsored 24/7 customer service through Amazon's Seller Messaging Assistant. 14

¹⁴"The Buyer-Seller Messaging Service," https://www.amazon.com/gp/help/customer/display.html?nodeId=G3JQ9V9LQ8FFMR7W.



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¹¹ https://sellercentral.amazon.com/help/hub/reference/external/200333160

^{12 &}quot;How to Start Selling on Amazon," https://sell.amazon.com/sell.

¹³ https://fingfx.thomsonreuters.com/gfx/legaldocs/zjyqjndgnpx/Frame-Wilson-opinion-2023-03-24.pdf; https://fingfx.thomsonreuters.com/gfx/legaldocs/xmvjkbqxjpr/2022-04-11%20Frame-Wilson%20Second%20Amended.pdf

- 2.21. Amazon is in charge of accepting payment and issuing refunds for the products sold in the Amazon store. This is done through a "secure transaction" where the purchaser's credit card information will not be turned over to the Seller.
- 2.22. In the event of a product recall, Amazon sends out a notice to the purchaser of a product, as Amazon is the only entity with knowledge of who bought and sold a product on its platform.

Amazon Touts its Accountability for Product Safety to Promote Sales

- 2.23. Amazon is aware that customers rely upon Amazon for the assurance of safety and security in product purchase-and-sale transactions through the Amazon platform: "Customers trust that they can always buy with confidence on Amazon." ¹⁵
- 2.24. Amazon actively encourages customer reporting of dangerous products or safety concerns, promising that Amazon "will investigate each report thoroughly and take appropriate action." Amazon further vows that it will respond to customer reports to prevent "unsafe products from reaching our marketplace." Amazon claims that "our product safety team investigates and acts on reported safety complaints and incidents to protect customers from risks of injury related to products sold on Amazon.com."16
- 2.25. Amazon claims it also proactively "monitor[s] the products sold on our website for product safety concerns," and in "concerning situations" may discontinue product sales.
- 2.26. Amazon also provides for visibility of customer product reviews to promote product sales. "Every day, millions of customers who shop in Amazon's stores use customer product reviews to assist with purchasing decisions. ... Customers rely on these reviews to

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¹⁵ "Restricted Products," https://sellercentral.amazon.com/help/hub/reference/external/200164330.

¹⁶ "Product Safety and Recalls,"

https://www.amazon.com/gp/help/customer/display.html?nodeId=GLD7VXFKV4AWU78X.

make informed purchasing decisions. Customers trust that these reviews will be honest, authentic, and unbiased."17

- 2.27. Amazon boasts an "industry-leading safety and compliance program." 18 "Once a product is available in our store, we continuously scan our product listings and updates to find products that might present a concern. Every few minutes, our tools review the hundreds of millions of products, scan the more than five billion attempted daily changes to product detail pages, and analyze the tens of millions of customer reviews that are submitted weekly for signs of a concern and investigate accordingly. Our tools use natural language processing and machine learning, which means new information is fed into our tools daily so they can learn and constantly get better at proactively blocking suspicious products."
- 2.28. Amazon tells customers it "monitor[s] the products sold on [its] website for product safety concerns."19

Amazon Exercises Control Over Product Display and Warnings Visible to Customers

2.29. Amazon has strict visual requirements for products sold on its site.²⁰ Amazon says it takes a hardline when images do not comply with the policy. ("[I]f the images on your Amazon product listings are found to be non-compliant with Amazon's image content requirements, the product listings will be removed from search until a compliant image is provided.").

²⁰ "Product Image Requirements," https://sellercentral.amazon.com/gp/help/external/G1881?language=en US&ref=efph G1881 cont 16881 (last visited September 25, 2023).



¹⁷ Complaint, Amazon.com, Inc. v. Does 1-5, King County Sup. Ct. No. 23-2-10452-8 SEA.

^{18 &}quot;Product Safety and Compliance in Our Store," https://www.aboutamazon.com/news/company-news/productsafety-and-compliance-in-our-store.

^{19 &}quot;Product Safety and Recalls," https://www.amazon.com/gp/help/customer/display.html?ref =help_search_1-8&nodeId=GLD7VXFKV4AWU78X&qid=1685985303648&sr=1-8.

- 2.30. Amazon has particularly strict requirements for industrial and scientific products.²¹ Amazon requires there be adequate information, so purchasers fully understand the product. "Sellers must submit product titles, bullets, and product descriptions that are clearly written and assist the customer in understanding the product."
- 2.31. Amazon does not rigorously enforce the visual requirements or the consumer safety requirements for industrial and scientific product it sells. This non-enforcement is true both for the industrial and scientific products it sells for manufacturers like Loudwolf, as well as the brands where Amazon possesses the products wholesale, and is itself in charge of describing and photographing the product.

Amazon Cultivates Comprehensive Data About Customers to Maximize Sales

- 2.32. Upon information and belief, Amazon's state-of-the-art data collection and analytics and marketing tactics are explicitly designed to empower Amazon to predict and influence how people will shop and what they will buy. Amazon is in possession of vast information about who its customers are and what drives their purchasing habits.²²
- 2.33. Amazon knew or should have known that minors, compared to their adult counterparts, are particularly vulnerable to internet marketing tactics and are also more susceptible to risk-taking behavior. Youth is a time of "immaturity, irresponsibility, impetuousness and recklessness," *Miller v. Alabama*, 567 U.S. 460 (2012)—a truth well-

²¹"Selling Industrial & Scientific Products,"

 $https://sellercentral.amazon.com/gp/help/external/G201847780?language=en_US\&ref=efph_G201847780_cont_200332540~(last visited September 25, 2023).$

²² See, e.g., "Improving complementary-product recommendations," https://www.amazon.science/blog/improving-complementary-product-recommendations; "The history of Amazon's recommendation algorithm," https://www.amazon.science/the-history-of-amazons-recommendation-algorithm.

established by juvenile psychology and neuroscience regarding adolescent brain development.

The Surgeon General recently summarized that:

Adolescents, ages 10 to 19, are undergoing a highly sensitive period of brain development. This is a period when risk-taking behaviors reach their peak, when well-being experiences the greatest fluctuations, and when mental health challenges such as depression typically emerge. Furthermore, in early adolescence, when identities and sense of self-worth are forming, brain development is especially susceptible to social pressures, peer opinions, and peer comparison. Frequent social media use may be associated with distinct changes in the developing brain in the amygdala (important for emotional learning and behavior) and the prefrontal cortex (important for impulse control, emotional regulation, and moderating social behavior), and could increase sensitivity to social rewards and punishments. As such, adolescents may experience heightened emotional sensitivity to the communicative and interactive nature of social media.²³

- 2.34. Amazon influences the mental states that compel people to purchase specific goods. Amazon's 2021 Consumer Behavior Report begins with: "To win in this era, especially on Amazon and other e-marketplaces, brands and retailers will need to take a hard look at factors that drive consumers to make a purchase, paying close attention to personalization, convenience, value, and product assortment."²⁴
- 2.35. During the coronavirus pandemic, the trust in Amazon—and its influence in causing purchases—grew as more people, stuck in their homes quarantining, relied on Amazon for safe home deliveries of the essentials of life.²⁵
- 2.36. Amazon strives to eliminate any friction in the creation of accounts and in sales transactions to maximize sales through its store.

²⁵ *Id.* ("As consumer's comfortability and reliance on e-marketplaces accelerates amid the pandemic, Amazon has emerged as the biggest beneficiary from the growing trend of online shopping.")



U.S. Surgeon General's Advisory, "Social Media and Youth Mental Health," available at https://www.hhs.gov/sites/default/files/sg-youth-mental-health-social-media-advisory.pdf.

²⁴ The 2021 Amazon Consumer Behavior Report: Based on a Survey of 2,000+ U.S. Shoppers, Feedvisor (2021) (emphasis added).

- 2.37. Although in possession of tremendous amounts of data regarding its users, Amazon has no age verification requirement triggered at any point in the account creation process.
- 2.38. This is despite the fact that Amazon sells products, the sale of which is restricted by age under various state and federal laws.

Amazon Sold Loudwolf Sodium Nitrite, Among Several Other Brands

- 2.39. Loudwolf, Inc. was one of the high-purity Sodium Nitrite brands sold by Amazon.
- 2.40. Upon information and belief, Loudwolf is a mom-and-pop store for hobbyists run mainly from their modest home by Paul Fullwood and his two sons. At most, it had four employees.
- 2.41. Loudwolf has sold a variety of chemical reagents for non-medical purposes under the Loudwolf brand since 2011.²⁶
- 2.42. Upon information and belief, Amazon sold Loudwolf Sodium Nitrite starting in June 2017.
- 2.43. Amazon sold Loudwolf Sodium Nitrite at 99.6% purity—a purity level for which there is no non-institutional or household use.



²⁶ Loudwolf, Reg. No. 5,584,496.



- 2.44. Sodium Nitrite is a white to slightly yellowish crystalline powder.
- 2.45. Once Sodium Nitrite is administered intravenously, it takes about 12 minutes to generate about 40% methemoglobin. Methemoglobinemia impairs oxygen transport in blood, which causes hypoxia. As in this case, most people who use Sodium Nitrite for suicide consume it orally after mixing it with water. Sodium Nitrite is highly soluble when mixed with water.
- 2.46. Besides its legitimate uses in laboratories for research purposes and in medical facilities for highly specific treatments, Sodium Nitrite can be used as a meat preservative to prevent the growth of toxins. However, even in food preservation, Sodium Nitrite is not used in pure form. Instead, it is only one of many ingredients included in curing salts.
- 2.47. Curing salts are available for purchase by restaurant owners, meat distributors, home food preservers, and common consumers. Curing salts typically contain only about 6% Sodium Nitrite—compared to the 99.6% pure Loudwolf Sodium Nitrite.²⁷

²⁷ See, e.g., Ebay (UK) Limited Letter to JR Leslie, Hamilton, Jan. 8, 2021 (noting "[i]t is worth clarifying that sodium nitrite does occur as a legal ingredient in other products, such as meat curing salts. These were highlighted in recent press articles as being available on eBay. The amount of sodium nitrite in such products, at about 6%, is a small proportion of the overall product compared to the amount of sodium chloride, which is itself injurious to health if consumed in large quantities..")



- 2.48. Typing "Sodium Nitrite" into Amazon's search engine yields product results for powders that range anywhere between 6% and 99.6% Sodium Nitrite concentration, risking consumer confusion between the two vastly different products.
- 2.49. Upon information and belief, Amazon violated Food and Drug Administration federal regulations by supplying Loudwolf Sodium Nitrite on its marketplace because Sodium Nitrite was an unapproved "drug," as defined by 21 U.S.C. § 321(g)).²⁸
- 2.50. The Food and Drug Administration has a special category of regulation for Sodium Nitrite (21 CFR 172.175) mandating its only intended use as a food preservative. All retail packing requires labeling with "adequate instructions for use to provide a final food product" and which complies with strict federal limits on the amount of the dangerous compound used. Federal law requires labels provide safety warnings for kids: "[T]he label of the additive, or of a mixture containing the additive, shall bear the statement 'Keep out of the reach of children."
 - 2.51. There is no ordinary household or recreational use for pure Sodium Nitrite.
- 2.52. At all relevant times, Amazon supplied directly or indirectly Loudwolf Sodium Nitrite in violation of federal regulations issued by the FDA for Sodium Nitrite. CFR 172.175(b)(3) provides Sodium Nitrite must, at minimum, bear a clear label stating: "KEEP OUT OF REACH OF CHILDREN." The actual label fails to include this language, yet falsely boasts "hundreds of known uses" and that it is "suitable for most experimental and analytical applications, as well as many technical and household purposes."

²⁸ Compare Rhian B. Cope, Acute Cyanide Toxicity and its Treatment: The Body is Dead and May Be Red but Does Not Stay Red for Long, in Handbook of Toxicology of Chemical Warfare Agents, §25.8.4 (3d ed. 2014), https://www.sciencedirect.com/topics/pharmacology-toxicology-and-pharmaceutical-science/sodium-nitrite.



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- 2.53. Starting in or before 2019, news articles and studies by medical researchers and the National Poison Data System began reporting a spike in suicides caused by Sodium Nitrite.
- 2.54. In 2019, the California Poison Control System (CPCS) was consulted on five patients who intentionally ingested Sodium Nitrite between May and November 2019. In all cases, the patients acquired the product from online vendors.²⁹
- 2.55. Upon information and belief, Amazon's own data demonstrates an increase in private individual purchases of Sodium Nitrite starting in or about 2019, especially by those who also viewed and/or purchased products like Tagamet acid reducer to prevent life-saving vomiting, scales, and suicide instruction books.
- 2.56. Upon information and belief, Amazon received complaints about Loudwolf Sodium Nitrite killing their loved ones prior to December 2020. Specifically, Amazon reflected the following "top" product reviews of the Loudwolf Sodium Nitrite it sold:

My father committed suicide

Reviewed in the United States on May 24, 2020

Verified Purchase

My father bought this from this seller and he is now dead from overdosing. This should not be sold on Amazon.

Reviewed in the United States on July 12, 2020

Verified Purchase

What a shame. I just read someone saying that this product wasnt dangerous. It was one of the main ingredients that my son used to end his battle with severe depression after 10 years. Just wish i knew he placed the order. And Amazon knew this combination should've threw up a red glag

2.57. On September 15, 2020, Amazon's customer service department exchanged 56 messages with Meredith Mitchel, the mother of Ayden—a 16-year-old who died in August of

²⁹ Matin, Adiba M. "Survival after self-poisoning with sodium nitrite: a case report" J Am Coll Emerg Physicians Open. 2022 Apr; 3(2): e12702. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC8931305/#emp212702-bib-0005



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2020 following ingestion of Sodium Nitrite sold by Amazon. Meredith alerted Amazon to her fear, later proven accurate, that others could purchase Sodium Nitrite for suicide and have it delivered to their doorsteps. She showed Amazon the pro-suicide website that introduced young people to Sodium Nitrite and directed them to purchase it from Amazon. "Shane" responded not to "worry" and that he would immediately escalate her complaint and get the product banned. Meredith replied that it wasn't just a single product, but several brands. On September 21, 2020, Amazon's "Executive Customer Service" department responded assuring Meredith they were undertaking a "product safety investigation."

- 2.58. Amazon proceeded to sell several brands of high-purity Sodium Nitrite to suicidal individuals for at least 25 months.
- 2.59. The pro-suicide website, sanctioned-suicide.net ("Sanctioned Suicide"), directed individuals to Amazon to purchase Sodium Nitrite because it was "sold without regulation" on Amazon.³⁰
- 2.60. Amazon was commonly referred to in online forums as an easy, quick, and accessible option for the purchase of Sodium Nitrite.
- 2.61. Amazon had reason to know as of November 2020 that Sodium Nitrite supplied directly or indirectly through its website was being used for suicide.
- 2.62. Amazon was legally required to control sales of Sodium Nitrite in other countries because of its use for suicide. For instance, Sodium Nitrite is a "reportable substance" in the UK. As such, Amazon must report "any suspicious transaction (business to consumer

³⁰ The website Sanction Suicide used to be hosted at sanctionedsuicide.com.



and business to business) of Sodium Nitrite."³¹ However, it does not provide the same care to its customers outside those countries.

- 2.63. Similarly, other countries, such as The Netherlands, have organized actions to try to stop sales of Sodium Nitrite to private individuals.³²
- 2.64. Indeed, Amazon Netherlands is a member of Thuiswinkel.org—a signatory of Dutch national legislation that was enacted in 2019 in the wake of Sodium Nitrite suicides to prohibit the sales of suicide chemicals to individuals.
- 2.65. Despite Amazon's knowledge that Sodium Nitrite is considered too dangerous to sell in other nations, Amazon continued to sell it to individuals in the United States—its home country.
- 2.66. Amazon knew or should have known about the research and global trends surrounding Sodium Nitrite because the Amazon Product Safety Investigation global procedure Level II requires that investigators research marketplace research, external trends, and open-source information about products where, as with Loudwolf Sodium Nitrite, they receive complaints of customer injuries.

Suicide by Sodium Nitrite

2.67. While Sodium Nitrite is not a new chemical compound, it has become a highly recommended suicide method on websites.

³² Suppliers of Suicidal Drug: No Sale to Private Individuals, Algemeen Dagblad, https://www.ad.nl/politiek/leveranciers-zelfmoordmiddel-geen-verkoop-aan-particulier~a70b9e 15/?referrer=https%3A%2F%2Fsuicide.wiki%2Fw%2FSodium Nitrite.



Guidance: Supplying Explosives Precursors and Poisons, Gov.uk Guidance (June 25, 2021), https://www.gov.uk/government/publications/supplying-explosives-precursors/supplying-explosives-precursors-and-poison.

- 2.68. Sanctioned Suicide and its "suicide.wiki" have recommended that members purchase Sodium Nitrite specifically from Amazon, even providing links to Amazon for particular products.
- 2.69. The Centers for Disease Control and Prevention report that, since 2009, suicide has increased by 45% among 15–24-year-olds and over 30% among 25-34-year-olds.
- 2.70. The American Academy of Pediatrics reports that "[r]ates of childhood mental health concerns and suicide rose steadily between 2010 and 2020 and by 2018 suicide was the second leading cause of death for youth ages 10-24. The [COVID-19] pandemic has intensified this crisis..."
- 2.71. Experts say that, for most people—and particularly minors—suicidal thoughts will eventually pass. Treatment, support from loved ones, and detailed plans to keep safe can help prevent suicide.
- 2.72. Indeed, recent data from the CDC on teenage suicide underscore that completion of suicide is rare. On February 13, 2023 the CDC issued the results of the Youth Risk Behavior Survey ("YRBS"), a ten-year study from 2011 to 2021 measuring risk faced by American high school students, revealing the ubiquity of suicidal ideation and attempts. The data collected biennially pertains to incidents in the prior 12 months. The percentage of girls in 2021 who had seriously considered suicide (30%), made a plan (23.5%), attempted (13.3%), required medical attention from an attempt (3.9%) was much higher than the percentage who died from suicide: 0.004%. The percentage of boys in 2021 who had seriously considered suicide (13.3%), made a plan (11.3%), attempted (6.6%), required medical attention from an

³³ AAP-AACAP-CHA Declaration of a National Emergency in Child and Adolescent Mental Health, Am. Acad. Pediatrics (Oct. 19, 2021).



attempt (1.7%) was much higher than the percentage who died from suicide: .011%.³⁴ Clinicians and researchers have found that people are much more likely to attempt suicide if they learn about methods, have the means, and the ability to readily acquire the necessary product.

- 2.73. It is well recognized among suicide experts that having access to lethal means (e.g., a readily available, highly effective method like Sodium Nitrite) significantly increases the risk of death by suicide. If a suicidal person obtains the means to effectuate their suicide, it can change their mental state and cause them to hone in on the method they possess and to stop considering alternatives to suicide such as therapy, confiding in a trusted person, or developing other coping strategies. Having access to lethal means is often the difference between surviving a suicide attempt, and death.
- 2.74. Amazon provides the lethal means. Sanctioned Suicide provides instructions about the method (including direction to Amazon for purchasing Sodium Nitrite) and a community that encourages and normalizes suicide.
- 2.75. With Amazon's fast and unrestricted delivery feature, individuals can obtain Sodium Nitrite (and the additional products it recommends—Tagamet acid reducer to prevent life-saving vomiting, a scale, and an "Amazon edition" how-to manual with a chapter on death via Sodium Nitrite) within days of learning about it.
 - 2.76. Through its recommendation features, Amazon creates veritable suicide kits.
- 2.77. Upon information and belief, Amazon was the number one vendor of Sodium Nitrite used for suicides prior to December 14, 2020.

³⁴ According to the CDC's searchable database, WISQARS, in 2020 (the most recent year available) there were 12,287,244 girls in the US age 13-18 and 12,807,579 boys. In that year, 546 girls and 1,451 boys died from suicide.



2.78. Upon information and belief, other large online retailers, including eBay and Etsy, discontinued Sodium Nitrite sales in 2019 or 2020.³⁵

Amazon Provided Loudwolf Sodium Nitrite to Tyler Schmidt, Causing His Death

- 2.79. In December 2020, 15-year-old Tyler Schmidt, a trans boy, was living with his mother, stepfather, and half-brother in Camas, Washington. His sister lived nearby.
- 2.80. Tyler was fascinated by science, especially unusual animals, and was a devoted artist, drawing constantly. He also enjoyed cooking with his mother, brother, and sister. He was loving and sensitive with his family and friends. He had regular contact with his father, with whom he had lived until late 2019 in California.
 - 2.81. In July 2020, Tyler discovered multiple suicide websites.
- 2.82. The suicide websites directed him to Amazon.com to purchase Loudwolf Sodium Nitrite.
- 2.83. On or about November 30, 2020, Tyler's Amazon account—which Amazon allowed him to create without parental authorization—reflects he received a purchase of Loudwolf Sodium Nitrite.
- 2.84. On information and belief, Amazon made no attempt to determine or verify Tyler's age at the time of purchase—or at any point prior.
- 2.85. On information and belief, Amazon made no attempt to determine or verify Tyler's age at the delivery of the Loudwolf Sodium Nitrite.

³⁵ See Ebay (UK) Limited Letter to JR Leslie, Hamilton, Jan. 8, 2021 (noting how "in 2019 eBay took the voluntary decision to prohibit globally the sale of sodium nitrite as a chemical, after receiving a report of potential use of the substance for suicide attempts.")



- 2.86. On December 14, 2020, Tyler's mother picked him up at school. Tyler told her he wanted to go for a walk.
- 2.87. Tyler did not return in time for a scheduled appointment with his psychologist, and indeed did not return that evening at all.
- 2.88. Tyler's parents and friends started unsuccessfully searching the neighborhood. The police were notified.
- 2.89. On December 16, 2020, at approximately 10:14 pm, Tyler's body was located in a wooded area near his home. An empty vial of Loudwolf Sodium Nitrite was found next to him and subsequently determined to be the cause of death.
- 2.90. Tyler's family searched his computer and phone data, identifying the purchase of Loudwolf from Amazon, as detailed above.
 - 2.91. Tyler's family has been devastated by his death.

Amazon Caused Plaintiffs' Harm

- 2.92. Amazon is liable for promoting and aiding in Tyler Schmidt's suicide.
- 2.93. Washington law and public policy are clear and demonstrate that there is liability—even criminal accountability via RCW 9A.36.060—for promoting or aiding another person to attempt suicide.
- 2.94. Amazon knew or should have known that it was profiting off vulnerable minors contemplating self-harm.
- 2.95. Had Amazon applied the standard of care imposed by law in the Netherlands and the U.K., it would have determined Tyler Schmidt had no user history of purchasing meat preservatives, or other purchase history related to laboratory equipment or supplies indicating a non-suicide use of Sodium Nitrite.



- 2.96. Had Amazon applied the standard of care of others in the industry, including eBay, it would have stopped selling Sodium Nitrite the moment it learned of its popular use for suicide.
- 2.97. Had Sodium Nitrite not been available on Amazon.com for purchase by a minor—without parental permission or age verification, and with prompt delivery—Tyler Schmidt would not have died by suicide on or about December 14, 2020.
 - 2.98. Instead, Amazon sold the lethal product.

III. LIABILITY

3.0 Amazon is liable for its negligent and affirmative conduct in supplying Loudwolf Sodium Nitrite, resulting in harm to Plaintiffs. Plaintiffs' claims against Amazon asserted herein do not arise out of Amazon's publication of content provided by another "information content provider." Plaintiffs' claims do not treat Amazon as a publisher or speaker of information. Accordingly, Plaintiffs' claims and Amazon's liability are not subject to 47 U.S.C. § 230.

NEGLIGENCE

- 3.1. Amazon was negligent in many respects under Washington law, including but not limited to, acting contrary to the Restatement (Second) of Torts §§ 321, 390, 302A, and 302B in that it:
- a. Supplied directly or indirectly a product that created an unreasonable risk of harm to minors.
- b. Supplied directly or indirectly a dangerous product to a person it knew or should have known was a minor and, by virtue of youth, inexperience, or otherwise, was likely to use the product to cause harm to himself or others.



- c. Supplied directly or indirectly a product Amazon knew was being used by recipients to attempt and to die by suicide.
- d. Failed to protect a person from the foreseeable harms of the product it supplied directly or indirectly.
- e. Violated state and federal law by supplying an unapproved euthanasia "drug" to consumers and without meeting minimum labeling requirements for Sodium Nitrite.
- f. Promoted suicide by minors in contravention of state policy reflected in RCW 9A.36.06; RCW 70.245.010(1), 70.245.020 (Death with Dignity Act, request for lifeending medication available only to adults, defined as over the age of 18).

PRODUCT LIABILITY: RCW 7.72

- 3.2 In the alternative, Amazon is liable under the Washington Product Liability Act (WPLA), Chapter 7.72 RCW, for harm caused by the sale of Sodium Nitrite.
- 3.3 Amazon, at all relevant times, was engaged in the business of selling Sodium Nitrite products, and was a seller, wholesaler, distributor, or retailer of Loudwolf Sodium Nitrite.
- 3.4 Plaintiffs assert product liability claims against Amazon pursuant to WPLA, including but not limited to: claims pursuant to RCW 7.72.040 for harm caused by Amazon's negligence in selling Sodium Nitrite and for Amazon's intentional misrepresentation of facts and/or intentional concealment of information about Loudwolf Sodium Nitrite; and any other applicable theories of liability available under WPLA.

OUTRAGE

- 3.5 Amazon engaged in outrageous conduct by selling a known suicide chemical to a minor at his residential address.
- 3.6 Amazon, by its outrageous conduct, intentionally and/or recklessly caused Tyler severe emotional distress, excruciating physical pain, and death by suicide.
- 3.7 Amazon, by its outrageous conduct, intentionally and/or recklessly caused Plaintiffs Michelle Stickley and Christian Schmidt severe emotional distress.

VIOLATION OF THE CONSUMER PROTECTION ACT

- 3.8 Amazon is liable for its unfair or deceptive acts or practices in the conduct of trade or commerce, in violation of the Consumer Protection Act, RCW 19.86.
- 3.9 Amazon's marketing of Sodium Nitrite and other recommended products to complete suicide, as well as its concealment of information around Sodium Nitrite-caused suicide deaths from purchasers and third-party sellers, constitutes unfair and deceptive conduct under the Consumer Protection Act, in that:
 - a. Amazon knew Sodium Nitrite it sold to non-commercial, child consumers was frequently purchased for use in attempting suicide;
 - b. Amazon withheld from consumers and third-party sellers information confirming Sodium Nitrite was being purchased for suicide;
 - c. Amazon's unfair and deceptive acts and practices in concealing and withholding information about Sodium Nitrite occurred in the conduct of Amazon's trade or commerce;



- d. Under RCW 9A.36.060, promoting a suicide attempt is a class C felony. A person is guilty of promoting a suicide attempt when he or she knowingly causes or aids another person to attempt suicide.
- e. Amazon's unfair and deceptive acts and practices in concealing and withholding information about Sodium Nitrite affects the public interest and violates Washington public policy reflected in RCW 9A.36.060, criminalizing the promotion of suicide;
- f. Plaintiffs were injured as result of Amazon's unfair or deceptive acts or practices with respect to Sodium Nitrite;
- g. Amazon's unfair or deceptive acts or practices were a proximate cause of Plaintiffs' injuries;
- h. Amazon's unfair or deceptive acts or practices injured other persons by causing their death and had the capacity to injure other persons.
- 3.10 Plaintiffs seek actual damages, treble damages up to the maximum extent allowed by law, declaratory and injunctive relief, attorney fees, and any other equitable relief that the Court deems appropriate as allowed by the Consumer Protection Act. RCW 19.86.090.

IV. DAMAGES

4.1. As a direct and proximate result of the aforesaid liability of Amazon, the Estate of Tyler Schmidt suffered economic and non-economic damages, including all damages allowed pursuant to RCW 4.20.010-20, RCW 4.20.046 and RCW 4.20.060, in amounts to be proven at the time of trial. These damages include, but are not limited to, health care and funeral expenses; net accumulations lost to the Estate; and the pain, suffering, anxiety, emotional distress, humiliation, and fear experienced by Tyler Schmidt prior to death.

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4.2. As a direct and proximate result of the aforesaid liability of Amazon, Christian Schmidt and Michelle Stickley have suffered non-economic damages, individually and as wrongful death statutory beneficiaries, in amounts to be proven at the time of trial. These damages include, but are not limited to, loss of love and companionship, emotional support, and for destruction of the parent-child relationship, including the loss of the mutual society and protection of decedent to his parents as well as loss of the care, comfort, and support of the decedent, pursuant to RCW 4.24.010.

V. PRAYER FOR RELIEF

Plaintiffs pray for judgment and relief against Defendants as follows:

- 5.1. For special damages in an amount to be proven at the time of trial;
- 5.2. For an award of economic damages and non-economic damages in an amount to be proven at trial;
- 5.3. For a permanent injunction banning Amazon from supplying Sodium Nitrite directly or indirectly to minors;
 - 5.4. For a judgment of liability against Amazon;
 - 5.5. For general damages in an amount to be proven at the time of trial;
 - 5.6. For costs and disbursements herein;
 - 5.7. For pre- and post-judgment interest as allowed by law;
 - 5.8. For reasonable attorney fees and costs; and
 - 5.9. For such other and further relief as this Court deems just and equitable.

1	DATED this 25th day of September, 2023.
2	SCHROETER GOLDMARK & BENDER
3	Sanit - Ca
4	REBEECA J. ROE, WSBA# 7560
5	KAITLIN T. CHERF, WSBA# 4/5241
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20	s/ Carrie Goldberg
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