

# EXHIBIT Q

## Torres, Christopher

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**From:** Holland, Angelica (CMS/OSORA) <Angelica.Holland@cms.hhs.gov>  
**Sent:** Monday, November 6, 2023 5:27 PM  
**To:** Torres, Christopher  
**Subject:** RE: Florida Medicaid redeterminations

Dear Ms. Torres:

The Centers for Medicaid and CHIP Services located records for your FOIA request on September 15, 2023. However, these records may contain a high amount of PII and PHI which needs to be redacted. So, They need to be assigned to a FOIA specialist for these redactions. Unfortunately, your case does not have an analyst assigned yet. I will ask my supervisor if he can give any information regarding your request.

Thank you.

### **Angelica Holland**

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**From:** Torres, Christopher <Christopher.Torres@ahca.myflorida.com>  
**Sent:** Monday, November 6, 2023 4:59 PM  
**To:** Holland, Angelica (CMS/OSORA) <Angelica.Holland@cms.hhs.gov>  
**Cc:** Sheeran, Andrew <Andrew.Sheeran@ahca.myflorida.com>  
**Subject:** RE: Florida Medicaid redeterminations

Good afternoon, Ms. Holland,

We don't understand the sudden change of CMS' willingness to expedite our request. You advised on Monday, October 16, 2023, that our requested records had already been located and assigned to an analyst for review. This indicates that, at a bare minimum, the items requested were already properly identified and were being processed. Now, we understand that it is CMS' position that no records can be timely released simply because of a backlog. We specifically requested expedited processing of this request because of pending litigation; such requests would logically require CMS' priority, i.e. the assignment of additional personnel necessary to ensure that federal law is complied with to ensure a timely response. Instead, we are told that our request, expedited or otherwise, will simply have to wait more time than federal law allows. This is unacceptable. Please advise when we may expect these documents in compliance with the applicable federal FOIA laws.

Thank you,  
Christopher C. Torres