



DP WORLD

Media Statement: Update on Cybersecurity Incident and Operational Response

Sydney, Australia, 12 November 2023: DP World Australia issues the following update regarding a recent cybersecurity incident identified on Friday, 10 November.

The company, in collaboration with cybersecurity experts, has worked tirelessly, making significant progress in re-establishing landside freight operations at its ports.

Business Continuity Efforts

DP World Australia's top priority is the secure and safe restoration of its terminal operations. To facilitate the flow of some freight, the company has activated its robust business continuity plan and is collaborating with industry partners, including other ports and terminal operators. DP World Australia is working closely with government and private sector stakeholders to identify and retrieve sensitive inbound freight.

Operational Restoration Progress

In collaboration with cybersecurity experts, DP World Australia has made significant strides in addressing the recent cybersecurity incident.

Currently, DP World Australia teams are testing key systems crucial for the resumption of normal operations and regular freight movement. A further update will be provided once this testing phase is complete.

Ongoing Investigation

A key line of inquiry in this ongoing investigation is the nature of data access and data theft. DP World Australia appreciates this development may cause concern for some stakeholders. DP World Australia is working hard to assess whether any personal information has been impacted and has taken proactive steps to engage the Office of the Australian Information Commissioner.



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DP World's Commitment

The resumption of DP World Australia's terminal operations does not signify the conclusion of the company's efforts.

The company is committed to continuing its investigation and remediation work to ensure the security and integrity of our customers, partners, employees, operations, and data.

DP World Australia remains resolute in its commitment to restoring normal operations as quickly and safely as possible. The company is dedicated to ensuring the continuous flow of goods and services that support Australia's economy.

If you have any immediate questions, please contact Blake Tierney, Senior Director, Corporate Affairs – 0447 006 261 or blake.tierney@dpworld.com.au.

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About DP World

Trade is the lifeblood of the global economy, creating opportunities and improving the quality of life for people around the world. DP World exists to make the world's trade flow better, changing what's possible for the customers and communities we serve globally.

With a dedicated, diverse and professional team of more than 106,500 employees spanning 73 countries on six continents, DP World is pushing trade further and faster towards a seamless supply chain that's fit for the future. In Asia Pacific, DP World employs more than 7,000 people, and has ports and terminals in 18 locations.

We're rapidly transforming and integrating our businesses -- Ports and Terminals, Marine Services, Logistics and Technology -- and uniting our global infrastructure with local expertise to create stronger, more efficient end-to-end supply chain solutions that can change the way the world trades.

What's more, we're reshaping the future by investing in innovation. From intelligent delivery systems to automated warehouse stacking, we're at the cutting edge of disruptive technology, pushing the sector towards better ways to trade, minimising disruptions from the factory floor to the customer's door.

**WE MAKE TRADE FLOW
TO CHANGE WHAT'S POSSIBLE FOR EVERYONE.**