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September 29, 2023

**VIA EMAIL (JOHN.NEUMON@CT.GOV AND
JONATHAN.BLAKE@CT.GOV)**

Office of the Connecticut Attorney General
Consumer Protection Division
165 Capitol Ave
Hartford, CT 06106

Re: Supplemental Incident Notification (PR-2309944)

Dear Mr. Blake and Mr. Neumon:

We are writing on behalf of our client, Prospect Medical Holdings, Inc. ("Prospect Medical"), to provide you with an update on the August 2023 data security incident that we previously notified your office of.

As you are aware, on August 1, 2023, Prospect Medical learned of a data security incident that disrupted the operations of some of its Information Technology ("IT") systems. Prospect Medical immediately took steps to secure its systems, contain the incident, and notify law enforcement. Additionally, a third-party forensic firm was engaged to conduct an investigation.

Through its ongoing investigation, on September 13, 2023, Prospect Medical determined that an unauthorized party gained access to its IT network between the dates of July 31, 2023 and August 3, 2023. While in Prospect Medical's IT network, the unauthorized party accessed and/or acquired files that contain information pertaining to certain current and former employees and dependents of Prospect Medical's Eastern Connecticut Health Network ("ECHN") and Waterbury HEALTH facilities. In addition, the unauthorized party accessed and/or acquired files that contain information pertaining to certain patients of Prospect Medical's hospitals located in California. For Prospect Medical employees and dependents, the information involved may have included their names and Social Security numbers. For patients, the information varied, but included: patient names, addresses, dates of birth, diagnosis, lab results, medications, and other treatment information, health insurance information, provider / facility name, dates of treatment, and

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financial information. For some patients, this information may have included their Social Security and/or driver's license numbers.

On September 29, 2023, Prospect Medical mailed notification letters via United States Postal Service First-Class mail to individuals whose information may have been involved, including to 24,130 Connecticut residents, in accordance with the Health Insurance Portability and Accountability Act (45 CFR § 160.404) and Conn. Gen. Stat. Ann. §36a-701b. A copy of the notification letter is enclosed. Prospect Medical is offering Connecticut residents whose Social Security and/or driver's license numbers were involved two-years of complimentary credit monitoring and identity protection services through IDX. Prospect Medical also established a dedicated, toll-free incident response line to answer questions that individuals may have about the incident.

Please note, to date, Prospect Medical's ongoing investigation has **not** identified unauthorized access to or acquisition of information pertaining to Prospect Health Services CT, Inc. Prospect Medical will continue to provide notification to individuals whose information is determined to be involved in the incident in accordance with applicable law.

To help prevent something like this from happening again, Prospect Medical has implemented, and will continue to adopt, additional safeguards and technical security measures to further protect and monitor its systems.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in cursive script that reads "Sara Goldstein".

Sara M. Goldstein
Partner

Enclosure