
From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Wednesday, July 26, 2023 2:29 PM
To: ADA CHICA ESTRELLA
Subject: Re: Evidence submitted from Serve Robotics

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thank you 

On Wed, Jul 26, 2023 at 4:09 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:
same address, same time, different court room

Detective Chica
Hollywood Detectives
36371@LAPD.online
[REDACTED]

From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Wednesday, July 26, 2023 1:08 PM
To: ADA CHICA ESTRELLA <36371@lapd.online>
Subject: Re: Evidence submitted from Serve Robotics

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Confirming the exact details for arrival on August 25? Will it be the same 8:30am timing at 210 W. TEMPLE ST., ROOM 3-313, LOS ANGELES, CA 90012?

On Wed, Jul 26, 2023 at 4:05 PM, Aduke Thelwell <aduke@serverobotics.com> wrote:
Understood. We'll make sure someone is there. Thank you!

On Wed, Jul 26, 2023 at 3:39 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:
There will be another court date for 8-25-23. There should be a new subpoena issued. Please make sure someone is present.

Detective Chica
Hollywood Detectives
36371@LAPD.online
[REDACTED]

From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Wednesday, July 26, 2023 12:27 PM

To: ADA CHICA ESTRELLA <36371@lapd.online>
Subject: Re: Evidence submitted from Serve Robotics

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Ada, this email was hidden by my spam filter and I was not able to instruct Phan to show up at court. Is there a way we can find out the outcome of the court proceedings or next steps? You can reach me at [REDACTED] if easier to discuss.

On Tue, Jul 25, 2023 at 4:13 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:

Hello,

I never heard a response, regarding someone appearing in court yesterday. Did anyone show up?

Detective Chica
Hollywood Detectives
36371@LAPD.online
[REDACTED]

From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Tuesday, July 11, 2023 10:13 AM
To: ADA CHICA ESTRELLA <36371@lapd.online>
Subject: Re: Evidence submitted from Serve Robotics

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Perfect. We'll be in touch!

On Tue, Jul 11 2023 at 1:08 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:
I have everything I need. Thank you for all of your help.

Detective Chica
Hollywood Detectives
36371@LAPD.online
[REDACTED]

From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Tuesday, July 11, 2023 10:07 AM
To: ADA CHICA ESTRELLA <36371@lapd.online>
Subject: Re: Evidence submitted from Serve Robotics

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Okay thanks for the context. We'll wait to hear exact timing on next steps and see who is available to represent us then.

Did you need anything else from Serve? Want to be sure you have what you needed from this morning's outreach

On Tue, Jul 11 2023 at 12:52 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:
That was for this investigation.

As I understand it, she was the human operator behind the camera. If she isn't avail, hopefully one of the guys at scene could be there. It was a Jose Cordova (I believe) and an Ellis. I don't have the case in front of me, but one of the three would be great.

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From: Aduke Thelwell <aduke@serverrobotics.com>
Sent: Tuesday, July 11, 2023 9:48:04 AM
To: ADA CHICA ESTRELLA <36371@lapd.online>
Subject: Re: Evidence submitted from Serve Robotics

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks Detective. In the event that Phan had vacation coming up, do you need her specifically or could someone else represent the company?

I also see that you reaching out via email this morning regarding help with an investigation? Tried to give you a call. Please let me know if I can be of help with that also. I'm at [REDACTED]

Best,
Aduke

On Mon, Jul 10 2023 at 10:59 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:
The District Attorney filed the case, therefore she is charging both suspects with the crime of attempt grand theft. So, the next step is court. Therefore, Phan will have to represent the company in court. It'll probably be a week or two from now. Hopefully, she makes herself available.

Thank you for all of your efforts,
Det. Chica

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From: Aduke Thelwell <aduke@serverrobotics.com>
Sent: Monday, July 10, 2023 4:41:58 PM
To: ADA CHICA ESTRELLA <36371@lapd.online>
Subject: Re: Evidence submitted from Serve Robotics

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Perfect 

On Mon, Jul 10, 2023 at 7:40 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:
Hi, yes thank you! Received it all

Get [Outlook for iOS](#)

From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Monday, July 10, 2023 4:39:09 PM
To: ADA CHICA ESTRELLA <36371@lapd.online>
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Hi Detective Estrella, confirming that we have uploaded the robot camera footage and a letter confirming the cost of the robot using the link you provided.

Please let us know if you need anything else.

Best,
Aduke



Aduke Thelwell
Head of Communications
Serve Robotics

[Website](#) | [Twitter](#) | [LinkedIn](#) | [Our Story](#)



From: ADA CHICA ESTRELLA
Sent: Monday, July 24, 2023 6:48 AM
To: Aduke Thelwell
Subject: Re: Evidence submitted from Serve Robotics

Good morning,
Just a reminder of court this morning.

Detective Chica
Hollywood Detectives
36371@LAPD.online

From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Tuesday, July 11, 2023 10:13 AM
To: ADA CHICA ESTRELLA <36371@lapd.online>
Subject: Re: Evidence submitted from Serve Robotics

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Perfect. We'll be in touch!

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Best,
Aduke

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Please let us know if you need anything else.

Best,
Aduke



Aduke Thelwell
Head of Communications
Serve Robotics

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From: Vignesh Ganapathy <vignesh@serverobotics.com>
Sent: Tuesday, July 18, 2023 10:54 AM
To: JASON AZPEITIA;JENYFFER ORTEGA DEL RIO
Cc: David Assini;Aaron Skiles
Subject: Reconnecting

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Sergeant Azpeitia,

I hope your summer is starting off well! I wanted to reach out as we had an attempted theft occur of one of our robots and LAPD was able to apprehend the suspects. Evidence #: 230707002767 (grand theft ██████████)

The officers assigned to the case were Cho (44607) and Adevalo (42789). They were incredibly helpful through the process.

We've generally been seeing an uptick in the number of incidents and I wanted to brainstorm with you all on how we can best tackle these without flooding your phone lines. Is there a good time to connect?

Thanks so much,

Vignesh

--

Vignesh (Viggy) Ganapathy
Vice President, Public Policy
[Serve Robotics](#)

[Calendar time with me!](#)
[TED Talk](#), [Time Magazine](#), [Bloomberg](#), [Wired](#)



From: ADA CHICA ESTRELLA
Sent: Wednesday, July 12, 2023 2:45 PM
To: Aduke Thelwell
Subject: Re: Evidence submitted from Serve Robotics
Attachments: [REDACTED]

Hello,

Here is the subpoena and info sheet for Phan. Please see that she gets it and she is in court.

***Detective Chica
Hollywood Detectives
36371@LAPD.online***
[REDACTED]

From: Aduke Thelwell <aduke@serverobotics.com>
Sent: Tuesday, July 11, 2023 10:13 AM
To: ADA CHICA ESTRELLA <36371@lapd.online>
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Perfect. We'll be in touch!

On Tue, Jul 11 2023 at 1:08 PM, ADA CHICA ESTRELLA <36371@lapd.online> wrote:
I have everything I need. Thank you for all of your help.

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36371@LAPD.online***
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Did you need anything else from Serve? Want to be sure you have what you needed from this morning's outreach

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That was for this investigation.

As I understand it, she was the human operator behind the camera. If she isn't avail, hopefully one of the guys at scene could be there. It was a Jose Cordova (I believe) and an Ellis. I don't have the case in front of me, but one of the three would be great.

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I also see that you reaching out via email this morning regarding help with an investigation? Tried to give you a call. Please let me know if I can be of help with that also. I'm at [REDACTED]

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Thank you for all of your efforts,
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Aduke Thelwell
Head of Communications
Serve Robotics

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From: ADA CHICA ESTRELLA
Sent: Tuesday, July 11, 2023 10:15 AM
To: Aduke Thelwell
Subject: Re: Evidence submitted from Serve Robotics

sure thing

***Detective Chica
Hollywood Detectives
36371@LAPD.online***
[REDACTED]

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36371@LAPD.online***
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Please let us know if you need anything else.

Best,
Aduke



Aduke Thelwell
Head of Communications
Serve Robotics

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From: Tee Phan <kristie@serverobotics.com>
Sent: Friday, March 10, 2023 5:18 PM
To: Aldo Ruiz
Subject: Re: Serve Robotics Incident on Thurs March 09 2023

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

 [Screen Recording 2023-03-10 at 11.27.22 AM.mov](#) 



Kristie Phan (Tee)
Operations Supervisor

On Fri, Mar 10, 2023 at 5:16 PM Tee Phan <kristie@serverobotics.com> wrote:



Kristie Phan (Tee)
Operations Supervisor

----- Forwarded message -----

From: Tee Phan <kristie@serverobotics.com>
Date: Fri, Mar 10, 2023 at 5:14 PM
Subject: Serve Robotics Incident on Thurs March 09 2023
To: 44214@lapd.online <44214@lapd.online>

Attached are all evidence for this incident.

 [Screen Recording 2023-03-10 at 11.27.22 AM.mov](#)

From: Tee Phan <kristie@serverobotics.com>
Sent: Friday, March 10, 2023 5:16 PM
To: Aldo Ruiz
Subject: Fwd: Serve Robotics Incident on Thurs March 09 2023
Attachments: [REDACTED]
[REDACTED]
[REDACTED]

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Kristie Phan (Tee)
Operations Supervisor

----- Forwarded message -----

From: Tee Phan <kristie@serverobotics.com>
Date: Fri, Mar 10, 2023 at 5:14 PM
Subject: Serve Robotics Incident on Thurs March 09 2023
To: 44214@lapd.online <44214@lapd.online>

Attached are all evidence for this incident.



[Screen Recording 2023-03-10 at 11.27.22 AM.mov](#)

From: David Assini <dave@serverrobotics.com>
Sent: Wednesday, January 11, 2023 11:53 AM
To: Francisco Lopez
Subject: Re: Invoice request
Attachments: [REDACTED]

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Lopez,

I've attached invoices for the cost to:

1. Board the window (\$80)
2. Repair Glass (\$665.00)

Total= \$745

Thank you,

On Wed, Jan 11, 2023 at 10:23 AM Vignesh Ganapathy <vignesh@serverrobotics.com> wrote:

The Sergeant and Captain are both aware of both incidents and have committed to prioritizing any issues that come up with us. Let me know if any blockers show up

On Wed, Jan 11, 2023 at 10:22 AM David Assini <dave@serverrobotics.com> wrote:

FYI on this ask. I'll need to follow up with our property management, as they did the repair.

On Wed, Jan 11, 2023 at 8:33 AM Francisco Lopez <31670@lapd.online> wrote:

Mr. Assini, I am following up on a crime report that was file with LAPD for felony vandalism that occurred at your business ([REDACTED]) on 12/20/2022. Case No. [REDACTED]

We are requesting the invoice or estimate for damages and or repairs for the property (Window). Your help in this matter is greatly appreciated.

Detective Lopez, F.J. #31670
LAPD / Wilshire Division.
Burglary Section.
Desk: (213) 922-8256.

--

David Assini
Operations, Serve Robotics
[REDACTED]

--

David Assini
Operations, Serve Robotics

From: PIO
Sent: Wednesday, September 21, 2022 4:30 PM
To: Raymond Valois
Cc: Yasir Gillani
Subject: Fw: WIRED questions about Serve Robotics operating near police activity

Good Afternoon,

Please see the below request and advise if there is a comment we can provide.

Norma Eisenman

Los Angeles Police Department
Media Relations Division
100 West 1st Street
Los Angeles, CA 90012
[http://tel:2134865910](213) 486-5910

[http://tel:2134865925](213) 486-5925
fax
pio@lapd.lacity.org

From: Johnson, Khari <khari_johnson@wired.com>
Sent: Monday, September 19, 2022 11:09 AM
To: PIO <pio@lapd.online>
Subject: Re: WIRED questions about Serve Robotics operating near police activity

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi,

My name is Khari Johnson and I'm a senior writer at WIRED. I'm reaching out because I'm writing a story about a delivery robot after I saw this video.

<https://twitter.com/FilmThePoliceLA/status/1569758479149334530>

My colleagues at [TechCrunch reported](#) a few days ago that the robot was operated remotely by a human employee for the company Serve Robotics who chose to cross through the scene and I have a few questions:

Who or what is police tape intended to limit from entering an area? Cars? Pedestrians? Press?

Does LAPD have any comment on how or whether delivery robots should operate near police operations?

Does LAPD have any comment on whether automated software or a human operator decides to cross a police tape?

Has LAPD documented any other instances where a delivery robot crossed police tape?

--

Khari Johnson

Senior Writer, AI
WIRED



@kharijohnson

From: Jason Azpeitia
Sent: Monday, August 22, 2022 4:44 PM
To: Raymond Valois
Cc: Jenyffer Ortega Del Rio
Subject: Re: LAPD Introduction

Will do.

From: Raymond Valois <30129@lapd.online>
Sent: Monday, August 22, 2022 4:34 PM
To: Jason Azpeitia <35504@lapd.online>; Jenyffer Ortega Del Rio <43022@lapd.online>
Subject: FW: LAPD Introduction

Please schedule

From: Vignesh Ganapathy <vignesh@serverrobotics.com>
Sent: Monday, August 15, 2022 4:36 PM
To: Raymond Valois <30129@lapd.online>
Cc: David Meraz <dmeraz@pacificcovestrategies.com>; John Barkley <32428@lapd.online>; andy@serverrobotics.com; s.aaron@serverrobotics.com; dave@serverrobotics.com
Subject: Re: LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Valois,

We'd love to find time to chat about our sidewalk delivery robots and how we can work with your staff. What does your schedule look like this week or next?

Cheers,

Vignesh

On Mon, Aug 15, 2022 at 1:48 PM Raymond Valois <30129@lapd.online> wrote:

Good Afternoon Everyone.

From: David Meraz <dmeraz@pacificcovestrategies.com>
Sent: Monday, August 15, 2022 11:58 AM
To: Raymond Valois <30129@lapd.online>
Cc: John Barkley <32428@lapd.online>; andy@serverrobotics.com; Vignesh Ganapathy <vignesh@serverrobotics.com>; s.aaron@serverrobotics.com; dave@serverrobotics.com
Subject: Re: LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good Afternoon Captain Valois,

Thank you so much for your follow up. I wanted to connect you to the following people from Serve Robotics, Andy Perry, Aaron Skiles, Dave Assini and Vigggy Ganapathy. The Serve Robotics team wanted to start a dialogue with the LAPD captains in which the Serve Robotics PDD operates in. We recently had an incident with one of our Personal Delivery Devices, which prompted us to being our outreach with the LAPD.

Serve Robotics team please meet LAPD Captain Ray Valois of the Hollywood area.

Thanks,

David M.

From: Raymond Valois <30129@lapd.online>
Date: Thursday, August 11, 2022 at 1:15 PM
To: David Meraz <dmeraz@pacificcovestrategies.com>
Cc: John Barkley <32428@lapd.online>
Subject: Introduction

Good Afternoon Mr. Meraz, I am Captain Ray Valois the LAPD Hollywood Area Commanding Officer. I was asked to reach out and open a dialogue regarding possible vandalism of your Personal Delivery Devices. Please feel free to contact me at [REDACTED]

Respectfully,

Captain Ray Valois
Hollywood Area

From: John Barkley
Sent: Thursday, August 18, 2022 8:36 PM
To: Sonia Monico
Cc: Kate Luna;Jonathan Pinto;Raymond Valois;Yasir Gillani;Jerry Chaney
Subject: Re: Serve Robotics LAPD Introduction

Thank you Ma'am.

Get [Outlook for iOS](#)

From: Sonia Monico <30364@lapd.online>
Sent: Thursday, August 18, 2022 4:36:46 PM
To: John Barkley <32428@lapd.online>
Cc: Kate Luna <35589@lapd.online>; Jonathan Pinto <32592@lapd.online>; Raymond Valois <30129@lapd.online>; Yasir Gillani <35215@lapd.online>; Jerry Chaney <34055@lapd.online>
Subject: RE: Serve Robotics LAPD Introduction

Lieutenant Barkley,

I spoke with Mr. Meraz on Monday, August 15, 2022 and he put me in contact with Mr. Aaron Skiles, Head of Operations, Serve Robotics. Mr. Skiles and I discussed where their Robots make deliveries and he asked that we visit their facility in Wilshire. Additionally, he advised that the vandalism to one of their robots occurred in Hollywood Division. I put Mr. Skiles in contact with Hollywood Command and he will have his staff file a vandalism report . Wilshire will be visiting their facility to get a demonstration on their operations. We will continue to work in partnership.

Respectfully,

Captain Sonia Monico
Commanding Officer
Wilshire Area
(213) 473-0558

From: John Barkley
Sent: Thursday, August 11, 2022 12:55 PM
To: Raymond Valois <30129@lapd.online>; Yasir Gillani <35215@lapd.online>; Sonia Monico <30364@lapd.online>; Jerry Chaney <34055@lapd.online>
Cc: Kate Luna <35589@lapd.online>
Subject: FW: Serve Robotics LAPD Introduction

Good Afternoon,

Please reach out to Mr. David Meraz (dmeraz@pacificcovestrategies.com) regarding an issue with a vandalism that occurred. Mr. Meraz works for a company that uses drones for delivery in Hollywood and Wilshire Area. He reached out to Police Commissioner Calanche to address his concerns with the vandalism. Chief Marino directed that Hollywood and Wilshire reach out to him. After you have made contact with Mr. Meraz, please send an email confirmation.

Respectfully,

Lt. Barkley

From: Lisa Ruvalcaba
Sent: Thursday, August 11, 2022 12:43 PM
To: John Barkley <32428@lapd.online>; Kate Luna <35589@lapd.online>
Cc: Juan Chavez <36204@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

John,
Please see attached. Please ensure that the captains from Hollywood and Wilshire reach out TODAY and advise that they have made contact to set up a meeting. Thank you.

Lisa

Lisa C. Ruvalcaba, Lieutenant II

Los Angeles Police Department

Adjutant to the Director, Office of Operations

100 W. First Street, Room No.1077

Los Angeles, CA 90012

Office: (213) 486-0100

35777@lapd.online

From: Robert Marino <27226@lapd.online>
Sent: Thursday, August 11, 2022 11:08 AM
To: Lisa Ruvalcaba <35777@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

Can you have OWB-Wilshire and Hwd make contact with him today. Please have them advise once they made contact.

Thanks

Robert E. Marino, Assistant Chief

Director, Office of Operations

Los Angeles Police Department

From: [REDACTED]
Sent: Thursday, August 11, 2022 8:13 AM
To: David Meraz <dmeraz@pacificcovestrategies.com>; Robert Marino <27226@lapd.online>
Cc: Vignesh Ganapathy <vignesh@serverobotics.com>
Subject: Re: Serve Robotics LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Chief Marino,
Good Morning! Can you please connect Mr. Ganapathy from Serve Robotics and Mr. Meraz from Pacific COve Strategies to the Division Captains that represent the areas they indicate in their email. They are looking to establish relationships with those divisions.

Thank you so much!!

Lou

----- Forwarded message -----
From: David Meraz <dmeraz@pacificcovestrategies.com>
Date: Tue, Aug 9, 2022 at 12:45 PM
Subject: Serve Robotics LAPD Introduction
To: Lou Calanche [REDACTED]
Cc: Vignesh Ganapathy <vignesh@serverobotics.com>

Hi Commissioner,

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- Hollywood
- Park La Brea
- Mid-City
- Fairfax
- Hancock Park

Thanks,
David M.
David Meraz
[REDACTED]

E. dmeraz@pacificcovestrategies.com

--

Sincerely,
Lou Calanche



From: De'Antraye Dantzler
Sent: Thursday, August 18, 2022 6:25 PM
To: Wesley Sarno; Timothy Estevez; Sparkle Williams
Subject: Re: Serve Robotics

Just FYI,
I called and left a message in an attempt to set something up.

Get [Outlook for iOS](#)

From: Wesley Sarno <37264@lapd.online>
Sent: Thursday, August 18, 2022 4:50:24 PM
To: De'Antraye Dantzler <40675@lapd.online>; Timothy Estevez <36886@lapd.online>; Sparkle Williams <44694@lapd.online>
Subject: Fwd: Serve Robotics

Info only. Thank you

Respectfully,

WESLEY SARNO, Sergeant
Senior Lead Coordinator
Wilshire Area
37264@lapd.online
Desk: [REDACTED]
Mail Stop: 419

From: Sonia Monico <30364@lapd.online>
Sent: Thursday, August 18, 2022 4:42:32 PM
To: Wesley Sarno <37264@lapd.online>
Cc: A Kirby <27136@lapd.online>
Subject: Serve Robotics

Sergeant Sarno,

Can you please have Officer Dantzler visit the Serve Robotics facility on Formosa and get a tour on their facility, to include building a partnership with the staff at the location. The contact information is listed below.

Aaron Skiles
Head of Operations, Serve Robotics
[REDACTED]

Respectfully,

Captain Sonia Monicoaa
Commanding Officer
Wilshire Area
(213) 473-0558

From: Sonia Monico
Sent: Thursday, August 18, 2022 10:39 AM
To: Raymond Valois
Subject: FW: Serve Robotics LAPD Introduction

Ray,

I spoke with Mr. Skiles yesterday and he informed me that his robot was struck with a baseball bat at Santa Monica/La Brea. I provided him with your Area Office number to contact you. He would like to build a partnership with the Area Commanding Officers. Can you please contact him, his information is listed below:

Aaron Skiles
Head of Operations, Serve Robotics
[REDACTED]

Please call me if you would like to discuss before you call him. Take care.

Respectfully,

Captain Sonia Monico
Commanding Officer
Wilshire Area
(213) 473-0558

From: Aaron Skiles <s.aaron@serverobotics.com>
Sent: Monday, August 15, 2022 3:34 PM
To: Sonia Monico <30364@lapd.online>
Subject: Re: Serve Robotics LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thank you and I will give you a call Wednesday at 9AM.

--

Aaron Skiles
Head of Operations, Serve Robotics
[REDACTED]

On Mon, Aug 15, 2022 at 2:48 PM Sonia Monico <30364@lapd.online> wrote:

Ms. Skiles,

Sure, we can discuss on Wednesday.

Respectfully,

Captain Sonia Monico

Commanding Officer

Wilshire Area

(213) 473-0558

From: Aaron Skiles <s.aaron@serverrobotics.com>

Sent: Monday, August 15, 2022 12:10 PM

To: Sonia Monico <30364@lapd.online>

Cc: andy@serverrobotics.com; dave@serverrobotics.com; David Meraz <dmeraz@pacificcovestrategies.com>; Vignesh Ganapathy <vignesh@serverrobotics.com>

Subject: Re: Serve Robotics LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello Captain Monico, it's a pleasure to be introduced to you. I was wondering if we might be able to set up a call at 9AM on Wednesday, 8/17? I'd be happy to call you at your number listed if that works for you.

Please let me know.

Thank you,

--

Aaron Skiles

Head of Operations, Serve Robotics

██████████

On Mon, Aug 15, 2022 at 11:55 AM David Meraz <dmeraz@pacificcovestrategies.com> wrote:

Good Morning Captain Sonia,

Thank you so much for your follow up. I wanted to connect you to the following people from Serve Robotics, Andy Perry, Aaron Skiles, Dave Assini and Vigggy Ganapathy. The Serve Robotics team wanted to start a dialogue with the LAPD captains in which the Serve Robotics PDD operates in. We recently had an incident with one of our Personal Delivery Devices, which prompted us to being our outreach with the LAPD.

Serve Robotics team please meet LAPD Captain Sonia Monico of the Wilshire area.

Thanks,

David M.

From: Sonia Monico <30364@lapd.online>
Date: Monday, August 15, 2022 at 11:36 AM
To: David Meraz <dmeraz@pacificcovestrategies.com>
Cc: Sonia Monico <30364@lapd.online>
Subject: FW: Serve Robotics LAPD Introduction

Mr. Meraz,

Tried calling this morning at approximately 0940 hours and was not able to leave you a message. You can also reach me on my cell [REDACTED]

Respectfully,

Captain Sonia Monico

Commanding Officer

Wilshire Area

(213) 473-0558

From: Sonia Monico
Sent: Thursday, August 11, 2022 1:27 PM
To: dmeraz@pacificcovestrategies.com
Subject: Serve Robotics LAPD Introduction

Mr. Meraz,

I am reaching out to you to discuss some of the concerns you had on a vandalism that occurred, involving your Serve Robotics. Please give me a call at your convenience.

Respectfully,

Captain Sonia Monico

Commanding Officer

Wilshire Area

(213) 473-0558

--

Aaron Skiles


--

Aaron Skiles

From: Lou Calanche [REDACTED]
Sent: Thursday, August 11, 2022 4:18 PM
To: Robert Marino
Subject: Re: Fw: Serve Robotics LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Wonderful!

Thanks!

On Thu, Aug 11, 2022 at 3:46 PM Robert Marino <27226@lapd.online> wrote:

Hi Commissioner,

Both commands left voicemail messages with Mr. Meraz. I will follow up with them next week to see if they made contact.

Thanks

Rob

Robert E. Marino, Assistant Chief
Director, Office of Operations
Los Angeles Police Department

From: Lisa Ruvalcaba <35777@lapd.online>
Sent: Thursday, August 11, 2022 3:32 PM
To: Robert Marino <27226@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

Lisa C. Ruvalcaba, Lieutenant II
Los Angeles Police Department
Adjutant to the Director, Office of Operations
100 W. First Street, Room No.1077
Los Angeles, CA 90012
Office: (213) 486-0100
35777@lapd.online

From: John Barkley <32428@lapd.online>
Sent: Thursday, August 11, 2022 3:25 PM
To: Lisa Ruvalcaba <35777@lapd.online>
Cc: Kate Luna <35589@lapd.online>
Subject: Serve Robotics LAPD Introduction

Good Afternoon Lisa,

Captain Ray Valois, Hollywood Area Commanding Officer, and Captain Sonia Monico, Wilshire Area Commanding Officer, have both reached out to Mr. Meraz.

Captain Valois at 1316 hours (left an email with his contact information)

Captain Monico at 1320 hours (left a telephonic message and email with her contact information)

Respectfully,

John

JOHN BARKLEY, Lieutenant II

Operations-West Bureau

Direct Line: [REDACTED]

Cell Phone: [REDACTED]

--

**Sincerely,
Lou Calanche**

[REDACTED]



From: Sonia Monico
Sent: Thursday, August 11, 2022 3:15 PM
To: John Barkley
Cc: Kate Luna; Jerry Chaney
Subject: RE: Serve Robotics LAPD Introduction

Lt Barkley,

I called Mr. Meraz cell phone and left him a message today, at approximately 1320 hours. I also e-mailed him introducing myself and asking him to call me to discuss his concerns with the vandalism of the serve robotics.

Respectfully,

Captain Sonia Monico
Commanding Officer
Wilshire Area
(213) 473-0558

From: John Barkley
Sent: Thursday, August 11, 2022 12:55 PM
To: Raymond Valois <30129@lapd.online>; Yasir Gillani <35215@lapd.online>; Sonia Monico <30364@lapd.online>; Jerry Chaney <34055@lapd.online>
Cc: Kate Luna <35589@lapd.online>
Subject: FW: Serve Robotics LAPD Introduction

Good Afternoon,

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Respectfully,

Lt. Barkley

From: Lisa Ruvalcaba
Sent: Thursday, August 11, 2022 12:43 PM
To: John Barkley <32428@lapd.online>; Kate Luna <35589@lapd.online>
Cc: Juan Chavez <36204@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

John,

Please see attached. Please ensure that the captains from Hollywood and Wilshire reach out TODAY and advise that they have made contact to set up a meeting. Thank you.

Lisa

Lisa C. Ruvalcaba, Lieutenant II

Los Angeles Police Department

Adjutant to the Director, Office of Operations

100 W. First Street, Room No.1077

Los Angeles, CA 90012

Office: (213) 486-0100

35777@lapd.online

From: Robert Marino <27226@lapd.online>
Sent: Thursday, August 11, 2022 11:08 AM
To: Lisa Ruvalcaba <35777@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

Can you have OWB-Wilshire and Hwd make contact with him today. Please have them advise once they made contact.

Thanks

Robert E. Marino, Assistant Chief

Director, Office of Operations

Los Angeles Police Department

From: Lou Calanche [REDACTED]
Sent: Thursday, August 11, 2022 8:13 AM
To: David Meraz <dmeraz@pacificcovestrategies.com>; Robert Marino <27226@lapd.online>
Cc: Vignesh Ganapathy <vignesh@serverobotics.com>
Subject: Re: Serve Robotics LAPD Introduction

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Chief Marino,
Good Morning! Can you please connect Mr. Ganapathy from Serve Robotics and Mr. Meraz from Pacific COve Strategies to the Division Captains that represent the areas they indicate in their email. They are looking to establish relationships with those divisions.

Thank you so much!!

Lou

----- Forwarded message -----

From: **David Meraz** <dmeraz@pacificcovestrategies.com>

Date: Tue, Aug 9, 2022 at 12:45 PM

Subject: Serve Robotics LAPD Introduction

To: Lou Calanche [REDACTED]

Cc: Vignesh Ganapathy <vignesh@serverobotics.com>

Hi Commissioner,

Thank you so much for meeting with us last month to open a dialogue between our business and the Los Angeles Police Department. Currently, Serve Robotics operates within the City of West Hollywood and surrounding areas. A Serve Robotics Personal Delivery Device (PDD) encountered a hostile resident that damaged one of our devices when it was on a delivery recently. As a result, we want to open a line of communication between the local LAPD divisions and the Serve Robotics team to address any issues that might occur in the future.

The Serve Robotics PDD's are expensive to manufacture and it's valuable to our bottom-line for these devices to operate within safe corridors within the city. However, we care deeply about ensuring that our neighbors feel safe and we are not provoking responses among local residents. If you don't mind, we would love an introduction to the LAPD divisions for the following areas:

- Hollywood
- Park La Brea
- Mid-City
- Fairfax
- Hancock Park

Thanks,
David M.
David Meraz

E. dmeraz@pacificcovestrategies.com



--
Sincerely,
Lou Calanche



From: Lou Calanche [REDACTED]
Sent: Thursday, August 11, 2022 2:59 PM
To: Robert Marino
Subject: Re: Serve Robotics LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Awesome! Thanks!!

Oh, BTW I did get a call from the HOBK Captains back on August 1st. We agreed that they would reach out to set up a meeting. Still haven't heard back from them. But it's fine. I know there's a lot going on. Just want to update you. I don't want to get them in trouble. :)

Talk to you soon!

Lou

On Thu, Aug 11, 2022 at 2:50 PM Robert Marino <27226@lapd.online> wrote:
Commissioner,
I don't mind. You can either send me an email or text.

Robert E. Marino, Assistant Chief
Director, Office of Operations
Los Angeles Police Department

From: Lou Calanche [REDACTED]
Sent: Thursday, August 11, 2022 2:40 PM
To: Robert Marino <27226@lapd.online>
Subject: Re: Serve Robotics LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thank you so much!

I'm wondering if this is your preferred way for me to communicate concerns as I meet with folks or do you prefer that I go directly to Captains, etc. Or do you have a point person I should contact in your office? Not many of these come up but sometimes people request meetings with me that then lead to me asking the department to support.

Let me know your preference.

Thanks again!

Lou

On Thu, Aug 11, 2022 at 11:07 AM Robert Marino <27226@lapd.online> wrote:

Good Morning Commissioner,
I will have them reach out today. Thank you for the referral.
Rob

Robert E. Marino, Assistant Chief
Director, Office of Operations
Los Angeles Police Department

From: Lou Calanche [REDACTED]
Sent: Thursday, August 11, 2022 8:13 AM
To: David Meraz <dmeraz@pacificcovestrategies.com>; Robert Marino <27226@lapd.online>
Cc: Vignesh Ganapathy <vignesh@serverobotics.com>
Subject: Re: Serve Robotics LAPD Introduction

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Chief Marino,
Good Morning! Can you please connect Mr. Ganapathy from Serve Robotics and Mr. Meraz from Pacific COve Strategies to the Division Captains that represent the areas they indicate in their email. They are looking to establish relationships with those divisions.

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- Hollywood
- Park La Brea
- Mid-City
- Fairfax
- Hancock Park

Thanks,

David M.

David Meraz

██████████

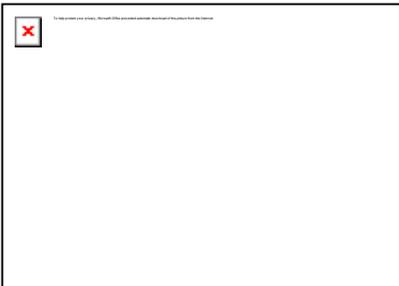
E. dmeraz@pacificcovestrategies.com



--

Sincerely,
Lou Calanche

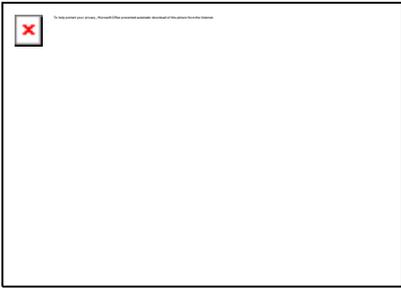
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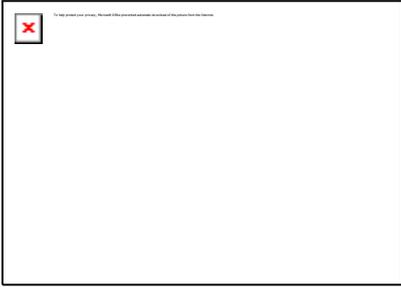
Sincerely,
Lou Calanche

████████████████████



--

**Sincerely,
Lou Calanche**



From: Raymond Valois
Sent: Thursday, August 11, 2022 1:12 PM
To: John Barkley
Subject: RE: Serve Robotics LAPD Introduction

Good Afternoon John, I have reached out to Mr. Meraz. He did not answer his cell and I left a voice mail.

From: John Barkley <32428@lapd.online>
Sent: Thursday, August 11, 2022 12:55 PM
To: Raymond Valois <30129@lapd.online>; Yasir Gillani <35215@lapd.online>; Sonia Monico <30364@lapd.online>; Jerry Chaney <34055@lapd.online>
Cc: Kate Luna <35589@lapd.online>
Subject: FW: Serve Robotics LAPD Introduction

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Respectfully,

Lt. Barkley

From: Lisa Ruvalcaba
Sent: Thursday, August 11, 2022 12:43 PM
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Cc: Juan Chavez <36204@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

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Lisa C. Ruvalcaba, Lieutenant II

Los Angeles Police Department

Adjutant to the Director, Office of Operations

100 W. First Street, Room No.1077

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Office: (213) 486-0100

35777@lapd.online

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Director, Office of Operations

Los Angeles Police Department

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Thanks,
David M.
David Meraz

E. dmeraz@pacificcovestrategies.com



--
Sincerely,
Lou Calanche



From: Raymond Valois
Sent: Thursday, August 11, 2022 1:09 PM
To: Jonathan Pinto
Subject: FW: Serve Robotics LAPD Introduction

FYI

From: John Barkley <32428@lapd.online>
Sent: Thursday, August 11, 2022 12:55 PM
To: Raymond Valois <30129@lapd.online>; Yasir Gillani <35215@lapd.online>; Sonia Monico <30364@lapd.online>; Jerry Chaney <34055@lapd.online>
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Subject: Fw: Serve Robotics LAPD Introduction

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Lisa C. Ruvalcaba, Lieutenant II

Los Angeles Police Department

Adjutant to the Director, Office of Operations

100 W. First Street, Room No.1077

Los Angeles, CA 90012

Office: (213) 486-0100

35777@lapd.online

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Lou

----- Forwarded message -----

From: David Meraz <dmeraz@pacificcovestrategies.com>
Date: Tue, Aug 9, 2022 at 12:45 PM
Subject: Serve Robotics LAPD Introduction
To: Lou Calanche [REDACTED]
Cc: Vignesh Ganapathy <vignesh@serverobotics.com>

Hi Commissioner,

Thank you so much for meeting with us last month to open a dialogue between our business and the Los Angeles Police Department. Currently, Serve Robotics operates within the City of West Hollywood and surrounding areas. A Serve Robotics Personal Delivery Device (PDD) encountered a hostile resident that damaged one of our devices when it was on a delivery recently. As a result, we want to open a line of communication between the local LAPD divisions and the Serve Robotics team to address any issues that might occur in the future.

The Serve Robotics PDD's are expensive to manufacture and it's valuable to our bottom-line for these devices to operate within safe corridors within the city. However, we care deeply about ensuring that our neighbors feel safe and we are not provoking responses among local residents. If you don't mind, we would love an introduction to the LAPD divisions for the following areas:

- Hollywood
- Park La Brea
- Mid-City
- Fairfax
- Hancock Park

Thanks,
David M.
David Meraz

E. dmeraz@pacificcovestrategies.com



--
Sincerely,
Lou Calanche



From: John Barkley
Sent: Thursday, August 11, 2022 12:56 PM
To: Blake Chow;Jonathan Pinto
Cc: Kate Luna
Subject: FW: Serve Robotics LAPD Introduction

For awareness. I reached out to Wilshire and Hollywood on this matter.

From: Lisa Ruvalcaba
Sent: Thursday, August 11, 2022 12:43 PM
To: John Barkley <32428@lapd.online>; Kate Luna <35589@lapd.online>
Cc: Juan Chavez <36204@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

John,
Please see attached. Please ensure that the captains from Hollywood and Wilshire reach out TODAY and advise that they have made contact to set up a meeting. Thank you.

Lisa

Lisa C. Ruvalcaba, Lieutenant II

Los Angeles Police Department

Adjutant to the Director, Office of Operations

100 W. First Street, Room No.1077

Los Angeles, CA 90012

Office: (213) 486-0100

35777@lapd.online

From: Robert Marino <27226@lapd.online>
Sent: Thursday, August 11, 2022 11:08 AM
To: Lisa Ruvalcaba <35777@lapd.online>
Subject: Fw: Serve Robotics LAPD Introduction

Can you have OWB-Wilshire and Hwd make contact with him today. Please have them advise once they made contact.

Thanks

Robert E. Marino, Assistant Chief

Director, Office of Operations

Los Angeles Police Department

From: Lou Calanche [REDACTED]
Sent: Thursday, August 11, 2022 8:13 AM
To: David Meraz <dmeraz@pacificcovestrategies.com>; Robert Marino <27226@lapd.online>
Cc: Vignesh Ganapathy <vignesh@serverobotics.com>
Subject: Re: Serve Robotics LAPD Introduction

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Chief Marino,
Good Morning! Can you please connect Mr. Ganapathy from Serve Robotics and Mr. Meraz from Pacific COve Strategies to the Division Captains that represent the areas they indicate in their email. They are looking to establish relationships with those divisions.

Thank you so much!!

Lou

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Sincerely,
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