



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, DC 20580

September 6, 2023

Sent via E-Mail

Matthew Topic
MuckRock News
DEPT MR 151237
263 Huntington Avenue
Boston, MA 02115
151237-59348585@requests.muckrock.com

Re: FOIA-2023-01701

Dear Matthew Topic:

This is in response to your Freedom of Information Act (“FOIA”) request dated August 22, 2023, seeking access to consumer complaints regarding “bonewah” from August 29, 2018 to August 29, 2023. In accordance with the FOIA and agency policy, we have searched our records on September 1, 2023.

Our search of the FTC’s records did not identify any record that would respond to your request. If you believe that you have additional information that may help locate responsive records or if you would like to amend your request, please submit a new FOIA request with further details.

Your request did not indicate an agreement to pay any fees associated with the processing of your request. However, the Commission’s fee regulations specify that fees less than \$25 will be waived. *See* 16 C.F.R. § 4.8(b)(4). Because the fees associated with the processing of your request did not exceed \$25, we have processed your request free of charge. In the future, please provide a fee agreement to facilitate the processing of your request.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Denise Greene at dgreene2@ftc.gov. If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580, or via email at FOIAAppeal@ftc.gov, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at 202-326-3355 or via e-mail at rgold@ftc.gov; or from the Office of Government Information Services via email at ogis@nara.gov, via fax at 202-741-5769, or via mail at National Archives and Records Administration, 8601 Adelphi Road, Office of Government Information Services, College Park, MD 20740. Please note that the FOIA Public Liaison’s role relates to comments, questions, or concerns that a FOIA Requester may have with

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or about the FOIA Response. The FOIA Public Liaison's role does not relate to taking action in matters of private controversy nor can they resolve individual complaints.

Sincerely,

Burke W. Kappler

Burke W. Kappler
Acting Assistant General Counsel