

## **Statement to Go Public from Manulife**

We take the responsibility of protecting the privacy of our customers very seriously and cannot discuss specific details of any individual case.

While we strive to do everything within our power to serve our customers, there are times when claims are denied following a thorough investigation.

Manulife is proud of the work we do to support the health and wellbeing of Canadians through the products we offer, including mental health and short- and long-term absence and disability supports offered through our Group Benefits business.

Our Group Benefits solutions, offered to employers, provide support for many diagnoses, including Generalized Anxiety Disorder, Major Depressive Episodes, stress, fatigue, and insomnia.

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Manulife