

Out of scope

From: Terry MedWorx (new) <medworx@xtra.co.nz>
Sent: Tuesday, 6 December 2022 5:44 pm
To: Out of scope
Subject: Fwd: SDHB Trailers Rego U729 P U4984L

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Hi [redacted],

thank you for your time today.

[redacted] indicated to you that he was 'not aware' of the 2017 wheel detachment in Cromwell, below is an email from [redacted] the transport operator for Southern District Health Board (SDHB), sent to myself, [redacted] the WDHB operator, and [redacted] in July 2017.

[redacted] not only updates [redacted] on the detachment but also tells him they inspected another similar trailer a month later and found cracks developing in the rims.

[redacted] advised me that at the same time he sent [redacted] the SGG Consulting report.

[redacted] knew in 2017 something was wrong, he has always known and still knows exactly what is going on.

Cheers,
Terry

----- Original Message -----

From: [redacted] <[redacted]@dentmed.co.nz>
To: dentmed@xtra.co.nz, medworx@xtra.co.nz, [redacted] <[redacted]@cimunro.co.nz>
CC: [redacted] [redacted]@southerndhb.govt.nz
Date: 08/07/2017 2:19 PM NZST
Subject: Trailers U729 P (T17) U4984L (T16)

Hi [redacted], Terry & [redacted]

Interim & confidential warning

Following our incident with SDHB Trailer rego U729P which lost a wheel 15-06-2017.

The independent engineers came back with a general dislike of the hub, axle & wheel system when used on these size trailers. Obviously the trailer component supply company on examining the hub believe that wheel nuts had come loose, but no evidence of this was found on pre travel check.

Last Thursday 06-07-2017 a different trailer U4984L was brought back from Invercargill to Dunedin for service, before leaving Invercargill the wheel nuts were retorqued to the manufacturers specs nothing abnormal was noted.

When checked the next day Friday in Dunedin a wheel rim was found to have a crack in it.

When all the other rims were investigated two other rims on this trailer were found to have developing cracks.

I believe this cracking is what happened when we lost the wheel on our first trailer, as it happened in a catastrophic way without any warning.

It also relates to a sharp turn onto Highway 8 and the wheel came off about 900m from this point. I believe our SDHB trailers are showing these issues of cracking first because of the condition of our roads and distance travelled in Otago –Southland .Anecdotal evidence has also shown from engineers ,body builders and transport service mechanics in our region that other transport companies who have used this version of trailer suspension in transport have also experienced failures after several years . This I believes gives us clear indication what happened and what needs to be done .

I believe you should all ,very carefully get these suspensions checked with special reference to cracks in the wheel rims and torque of wheelnuts .

I will get photographs of the cracking in the next week.

Thanks s 9(2)(a)

s 9(2)(a)

Dental & Medical Equipment Ltd

::Free Phone 0800 11 44 99

::Cell Phone s 9(2)(a)

::Web www.dentmed.co.nz

::Unit 1-11 Glenelg Street, Bradford

::Dunedin 9011 New Zealand.

::Email s 9(2)(a) [s 9\(2\)\(a\)@dentmed.co.nz">@dentmed.co.nz](mailto:<span style=)

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Out of scope

From: s 9(2)(a) s 9(2)(a) @lakesdhb.govt.nz>
Sent: Friday, 3 February 2023 3:24 pm
To: Out of scope
Cc: s 9(2)(a) 'Terry MedWorx (new)'
Subject: RE: Lakes dental mobile units

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Kia Ora s 9(2)(a)

I hope you are fine. Thank you for this information, I really appreciate your support with this matter. I take the news as promising and give me some hope that we will have a solution soon.

Have a nice weekend.

s 9(2)(a) (he/him)

Pou-Whakahaere Niho

s 9(2)(a) Community Oral Health Services

Te Whatu Ora Lakes

waea pūkoro: s 9(2)(a) | Imēra: s 9(2)(a) @lakesdhb.govt.nz
Pukeroa St., Rotorua Hospital | PO Box 3023, Rotorua 3046
Reach us in our local channels: lakesdhb.govt.nz



Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

From: Out of scope Out of scope @nzta.govt.nz>
Sent: Friday, 3 February 2023 3:11 PM
To: s 9(2)(a) s 9(2)(a) @lakesdhb.govt.nz>
Cc: s 9(2)(a) <s 9(2)(a) @lakesdhb.govt.nz>; 'Terry MedWorx (new)'
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Subject: RE: Lakes dental mobile units

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Kia ora s 9(2)(a)

Thank you for your patience awaiting a reply from me.

I have been away attending a hui this week and am now following up on this.

My understanding is that the Manufacturer has advised the various DHB's that own dental trailers, that they have a solution for these trailers.

I believe they have replacement parts arriving within the next two weeks. They have advised that further communication with DHB's will follow.

They are aware that this matter and resolution is urgent.

I will follow up and give you an update as soon as I am able.

Thank you

Ngā mihi / Kind regards

Out of scope

Manager Heavy Vehicle Certification

Te Roopu Waeture | Regulatory Services

Email: **Out of scope** @nzta.govt.nz

Phone: **s 9(2)(a)**

Mobile: **s 9(2)(a)**

Waka Kotahi NZ Transport Agency

Hamilton, Level 1, Deloitte Building, 24 Anzac Parade

PO Box 973, Waikato Mail Centre, Hamilton 3240, New Zealand

[Facebook](#) | [Twitter](#) | [LinkedIn](#)



From: **s 9(2)(a)** **s 9(2)(a)** @lakesdhb.govt.nz>

Sent: Wednesday, 1 February 2023 11:14 AM

To: **Out of scope** **Out of scope** @nzta.govt.nz>

Cc: **s 9(2)(a)** <**s 9(2)(a)** @lakesdhb.govt.nz>; 'Terry MedWorx (new)'

<medworx@xtra.co.nz>

Subject: Lakes dental mobile units

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Morena **Out of scope**

I hope you are fine. With great concern I received the following email where our contractor notifies us that he is not willing to move any more mobile units with wheels problems, because he does not want to risk being responsible for an accident that could have fatal consequences.

Lakes' position is no different, we have been doing everything possible to minimize risk, assuming extra costs in our operation and additionally limiting the schools visited due to the size of the truck that we must use to move them now.

With this news, what happens is that we have to stop the operation of these units, which implies that our children will not be able to receive care until the problem is resolved. Which, of course, will have consequences for their oral health, and this is very serious for us and it should be for everyone.

Unfortunately, in this process we have contributed all the elements to find a solution through the government institutions in charge of regulating the operation of these mobile units, such as NZTA, which is the entity that you represent, with unsuccessful results.

The situation of our service with these news is now critical, because the health of our patients is compromised.

Could you please tell me when I will have an answer from you or from the entity you represent, to help us solve the problem with our dental mobile units.

I hope you understand my position and help us with this request for the good of our patients and our service.

I'll look forward for your answer.

s 9(2)(a) (he/him)

Pou-Whakahaere Niho

s 9(2)(a) **Community Oral Health Services**

Te Whatu Ora Lakes

waea pūkoro: s 9(2)(a) | imēra: s 9(2)(a) @lakesdhb.govt.nz

Pukeroa St., Rotorua Hospital | PO Box 3023, Rotorua 3046

Reach us in our local channels: lakesdhb.govt.nz



Te Whatu Ora – Health New Zealand

TeWhatuOra.govt.nz

From: Terry MedWorx (new) <medworx@xtra.co.nz>

Sent: Wednesday, 25 January 2023 7:59 PM

To: s 9(2)(a) <s 9(2)(a) @lakesdhb.govt.nz>

Cc: s 9(2)(a) s 9(2)(a) @lakesdhb.govt.nz; Out of scope @nzta.govt.nz

Subject: Estoy terminado Senior

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Hi s 9(2)(a) and s 9(2)(a)

It's 7 weeks since I met with Out of scope from NZTA and I've heard nothing, not even the courtesy of an update.

s 9(2)(a), I know you have scheduled your clinics and staff to be back in service in the next few days, however I am no longer going to move these mobiles.

I apologise for the short notice and I understand the resource and clinical implications for your service but after 18 months and hundreds of hours, none of which I have been paid for, there is no more I can, or want to do.

This matter now sits entirely with Te Whata Ora and NZTA.

Estoy terminado Senior, (I'm finished, Sir)

Saludo,

Terry Williams

M: 027 3266 123 | P: 07 985 6280 | A: 182 Fraser Street, Tauranga | www.medworx.co.nz

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Out of scope

From: Terry MedWorx (new) <medworx@xtra.co.nz>
Sent: Friday, 3 February 2023 5:25 pm
To: Out of scope s 9(2)(a)
Cc: s 9(2)(a)
Subject: RE: Lakes dental mobile units

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Hello [redacted]

As a contractor I can speak for myself and say things that the Lakes team probably can't.

I ponder if [redacted] had not contacted you just when you would have replied, notwithstanding unless the hui lasted 7 weeks this also doesn't excuse the lack of informed communication for the last 18m.

It has taken 18 grueling, time consuming and expensive months to reach this point, which is simply that you now agree there is a problem, so at last we are on first base.

Despite your understanding, there has been no contact with anyone here from AMB, nothing.

As [redacted] said after 18m the situation for him is serious, I understand that is not your concern, but please provide your formal report ASAP, ideally within a week, so they can negotiate a way forward.

I also look forward to NZTA's retraction of the media statement that the transport operators contributed to the detachments.

Thank you,

Terry

On 03/02/2023 3:10 PM NZDT Ivan Torstonson <ivan.torstonson@nzta.govt.nz> wrote:

Kia ora [redacted]

Thank you for your patience awaiting a reply from me.

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s 9(2)(a) Community Oral Health Services

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