

Excerpt of statement to Go Public from Service Alberta

AMVIC has a variety of enforcement tools. A good regulator uses a variety of tools in response to different situations. Sometimes it's important to focus on education and prevention, while sometimes stronger enforcement is necessary to change bad behaviour. AMVIC is aware of this serious issue, and they are adjusting accordingly.

Service Alberta and Red Tape Reduction is closely watching the consumer protection situation and is in regular communication with AMVIC.

Andrew Hanon
Communications Director, Service Alberta and Red Tape Reduction
Communications and Public Engagement
Government of Alberta