

Memorandum



CITY OF DALLAS

DATE December 9, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- November 2022**

Dallas Fire-Rescue (DFR) experienced a slight decrease in overall call volume in November (22,743 as opposed to 23,835 in October). We have had 259,902 dispatched incidents so far this calendar year. We were below our EMS response within 9 minutes metric and met our 5:20 Structure Fire Response metric at 84% and 90% respectively. We had 9 significant fires for the month, up from 6 in October. In addition, there was one fire fatality during November. Our UHU numbers have stayed relatively flat due to operational adjustments in rescue locations.

There is a total of 164h recruits in various stages of training at this time, the first of which will be assigned to the field in April. We are planning two new recruit classes that will begin in mid-March.

For your quick reference, you can access DFR's Dashboard using the following link:

<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallasfire.gov.

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
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Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: November 2022



259,902

Total 911 DFR Incidents
Incidentes totales de 911 DFR

84%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

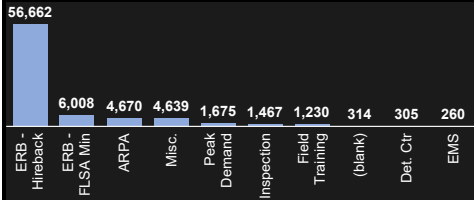
38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

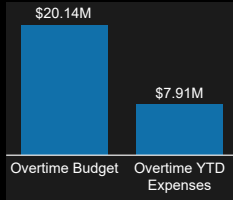
90%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

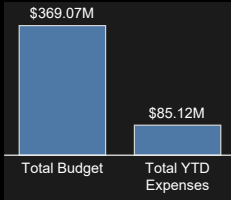
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



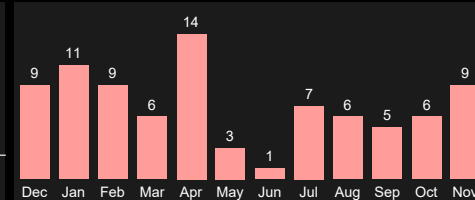
Sworn Overtime Presupuesto de Horas Extras



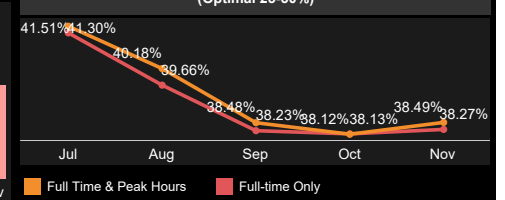
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

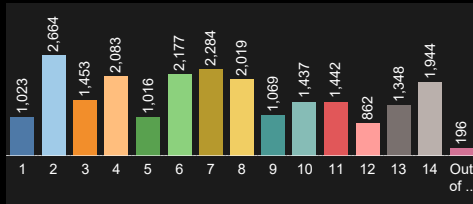


Sworn Staffing & Hiring Categorías de Personal

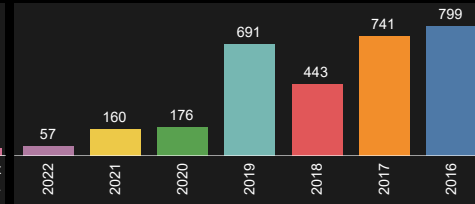
	2020	2021	2022
EMS & Emergency Respo..	1,670	1,650	1,615
Dispatch Comms & GIS	61	63	61
Fire Prevention & Inspecti..	94	85	93
Training & Recruitment	104	147	186
Arson Investigation EOD	20	22	26
Aircraft Rescue Fire Fight..	37	35	45
Total Staff	1,986	2,002	2,026

Number of Frontline Paramedics	795
Total Number of Active Paramedics	1,438

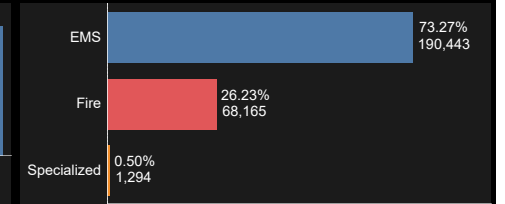
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



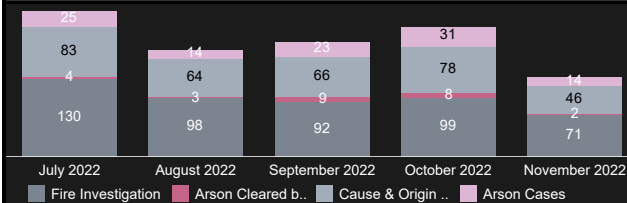
Smoke Detector Installs Instalaciones de Alarma de Humo



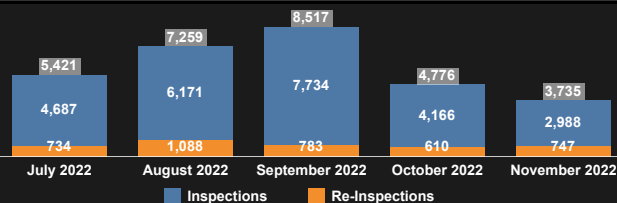
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	17	17	14	16	24	25	26	25
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Feb-24	Feb-24

* YTD-Exp - Do Not Include Encumbrances

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SUBJECT: **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is -6.2% Year to Date (YTD). Total Crime is -0.5% YTD by -528 offenses. DPD is seeing an increase in Hate Crimes, 41 offenses YTD, with only 1 Hate Crime in November. DPD has been focusing on increasing awareness for citizens to report hate crimes as well as supplemental training for officers about hate crimes. DPD believes the increased citizen and officer awareness are contributing to the increase in reporting of hate crimes.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.

Jon Fortune
Deputy City Manager
[Attachments]

cc:

T.C. Broadnax, City Manager
Chris Caso, City Attorney
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CITY WIDE SUMMARY OF CRIME STATISTICS

2022

Total Crimes

Total crimes counted according to NIBRS rules

100,611 crimes in 2022 YTD

101,139 crimes in 2021 YTD

-528 (-0.5%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

10,315 crimes in 2022 YTD

10,991 crimes in 2021 YTD

-676 (-6.2%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	7,144	7,579	-5.7%	-435
ROBBERY	2,338	2,331	0.3%	7
RAPE	318	409	-22.2%	-91
MURDER & NONNEGLIGENT MANSLAUGHTER	203	209	-2.9%	-6
FONDLING	193	242	-20.2%	-49
SODOMY	81	156	-48.1%	-75
SEXUAL ASSAULT WITH AN OBJECT	35	65	-46.2%	-30
INCEST	3	0		3

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

14,181 crimes in 2022 YTD

14,937 crimes in 2021 YTD

-756 (-5.1%) change year-over-year

Hate Crimes

41 crimes in 2022 YTD

18 crimes in 2021 YTD

23 (127.8%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2022 to December 7, 2022)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2021 to December 7, 2021)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year



Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas

Summary of crime data

Select Year 2022

View Summary

DARK MODE ?

Select Page

100,611

Total Crimes
Crimenes Totales

10,315

Violent Crimes
Crimenes Violentos

14,181

Family Violence Crimes
Crimenes por Violencia Familiar

41

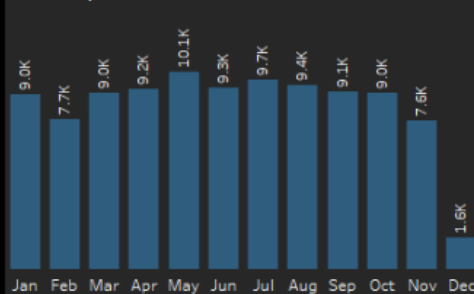
Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

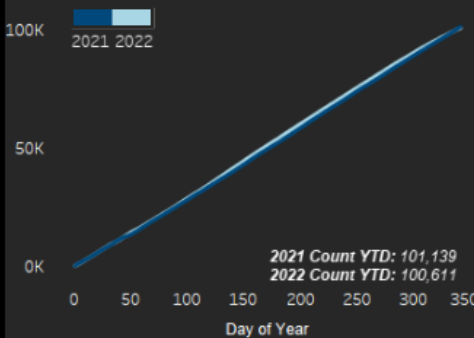
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that have occurred year-to-date (January 1, 2022 through December 7, 2022)

Crime Map

Heat Map
Mapa de Área Críticas

Select Map Type

Heat Map

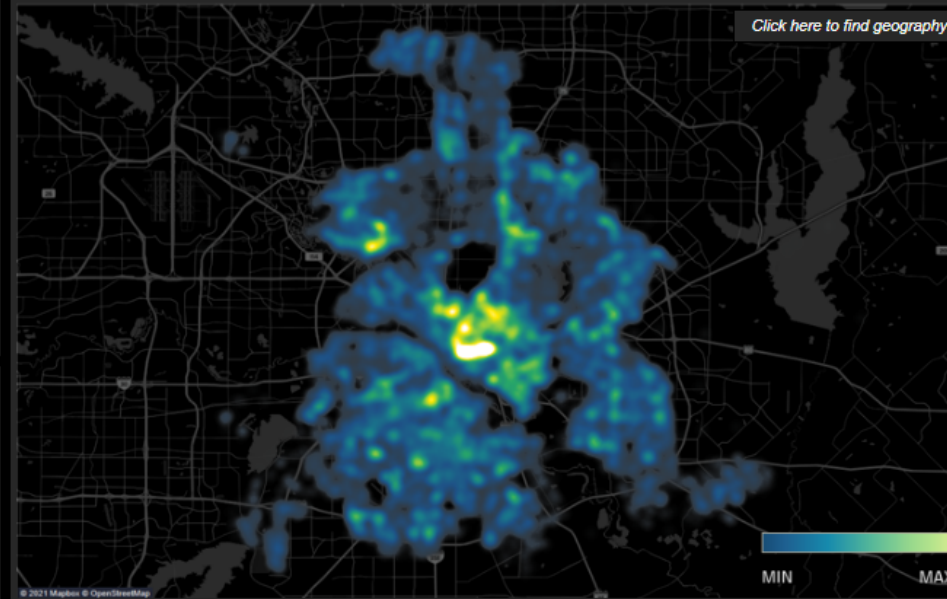
Select Geography

Division

Select Metric

Count

Click here to find geography



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crimenes por División



Crimes Against

Crimenes por Víctima

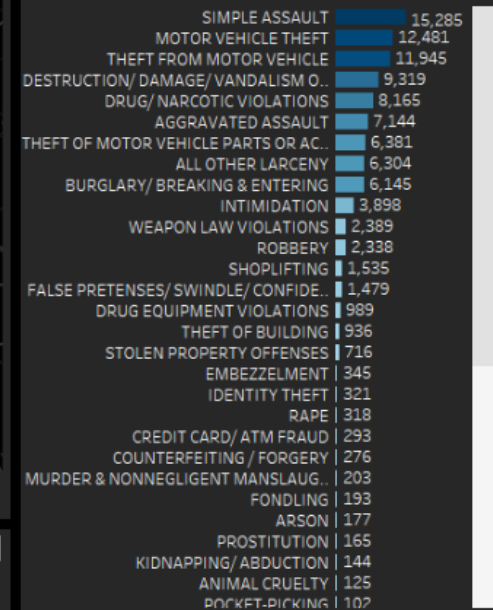


Crimes

Crimenes

Select Crime Category

(All)



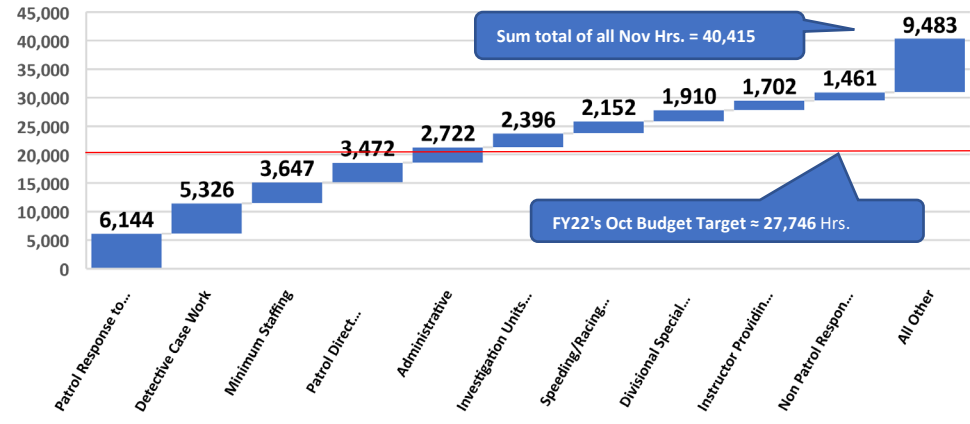
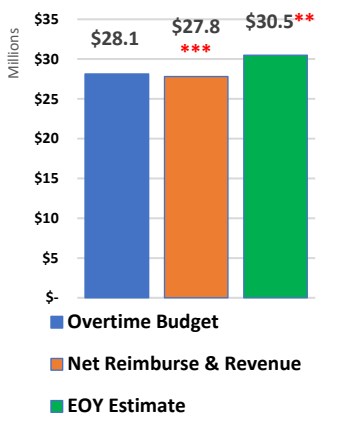
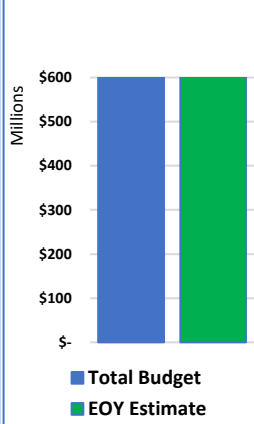
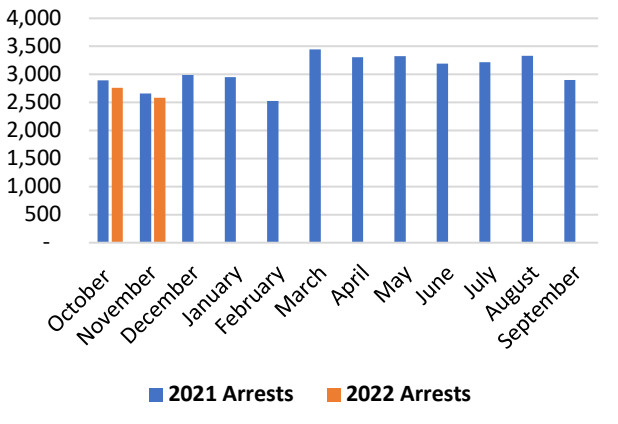
Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

15.56 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 12/7/2022

Dallas Police Department Dashboard November 2022

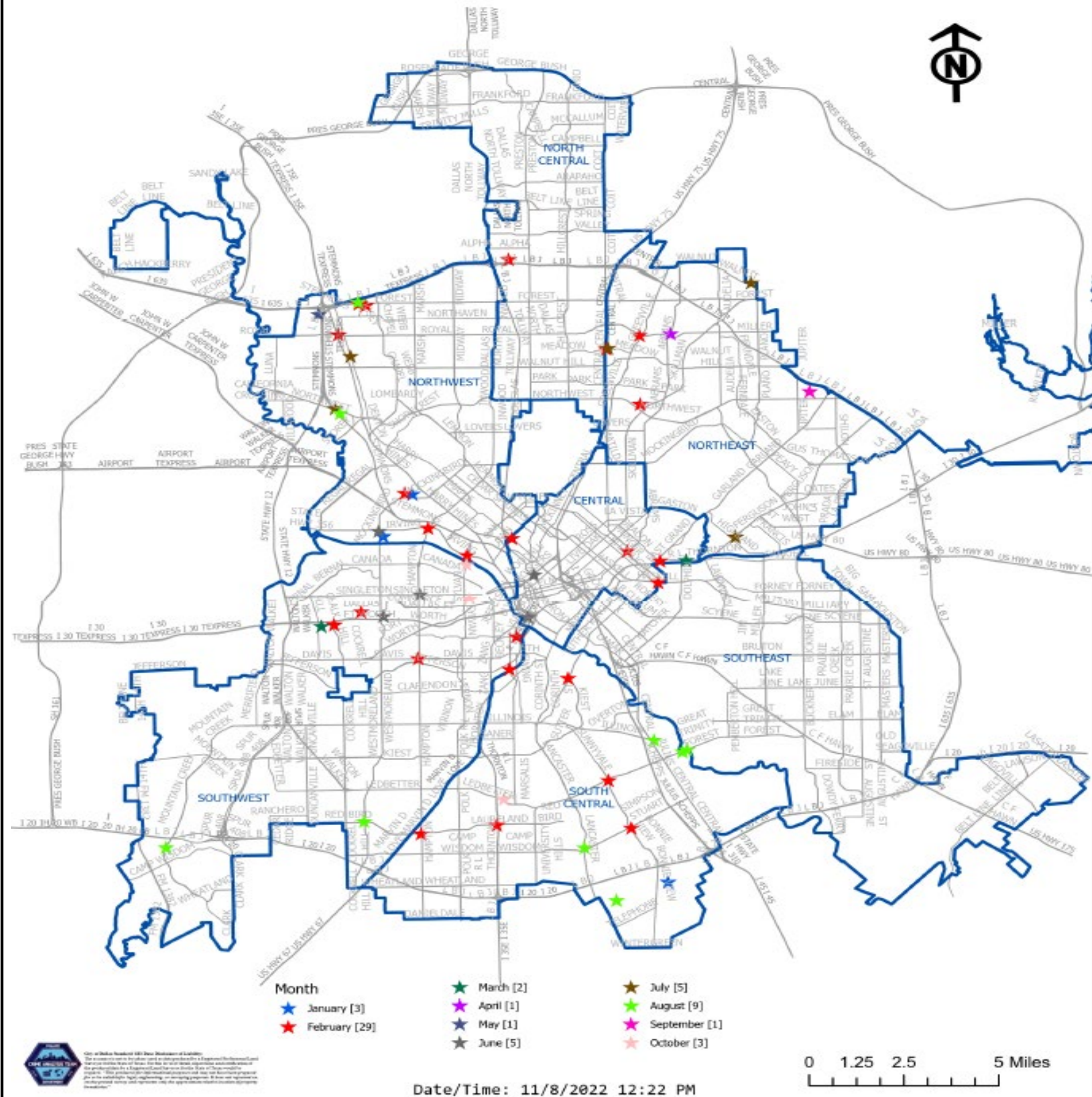
FY22-23 BUDGET				CRIME REPORTING*****													
November Top 10 OT Activity Codes (By Hrs.)*				Sworn Overtime		Total Budget		Total Arrests				Year to Date Crime (NIBRS) January 1, 2022 -November 30, 2022					
												Person					
												Property					
												Society					

Dallas Police Department Racing / Speeding Dashboard November 2022

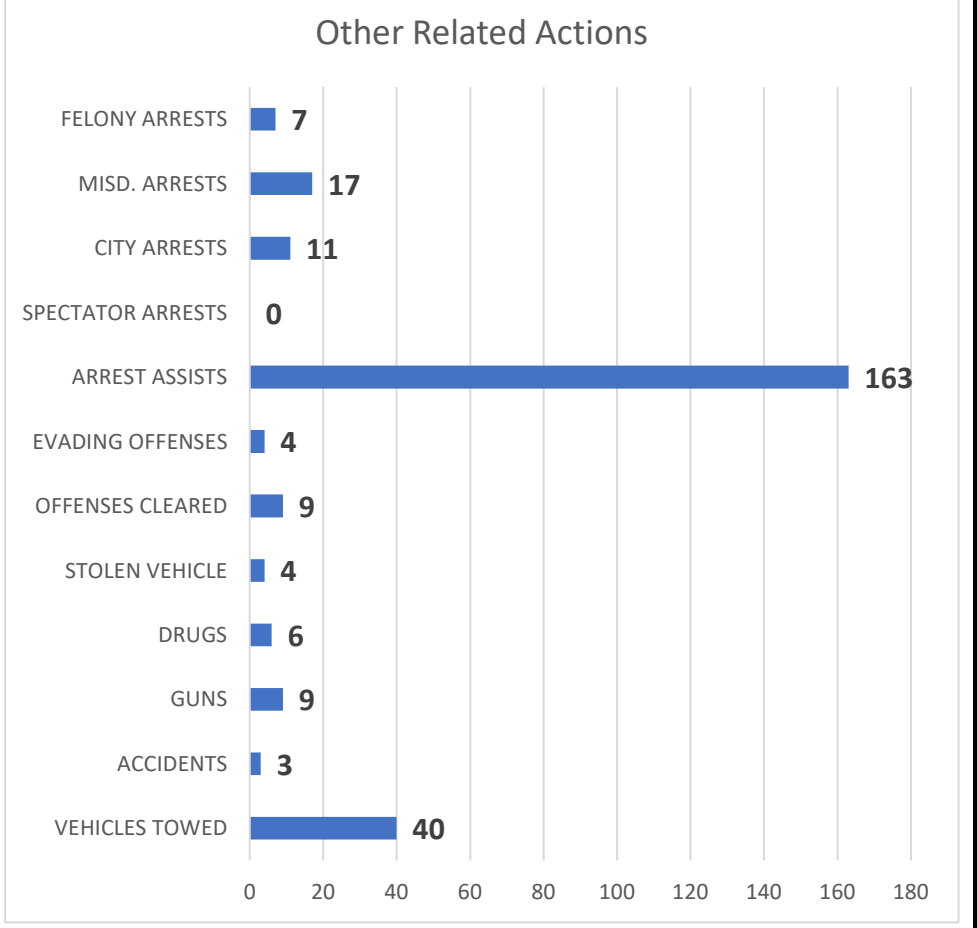
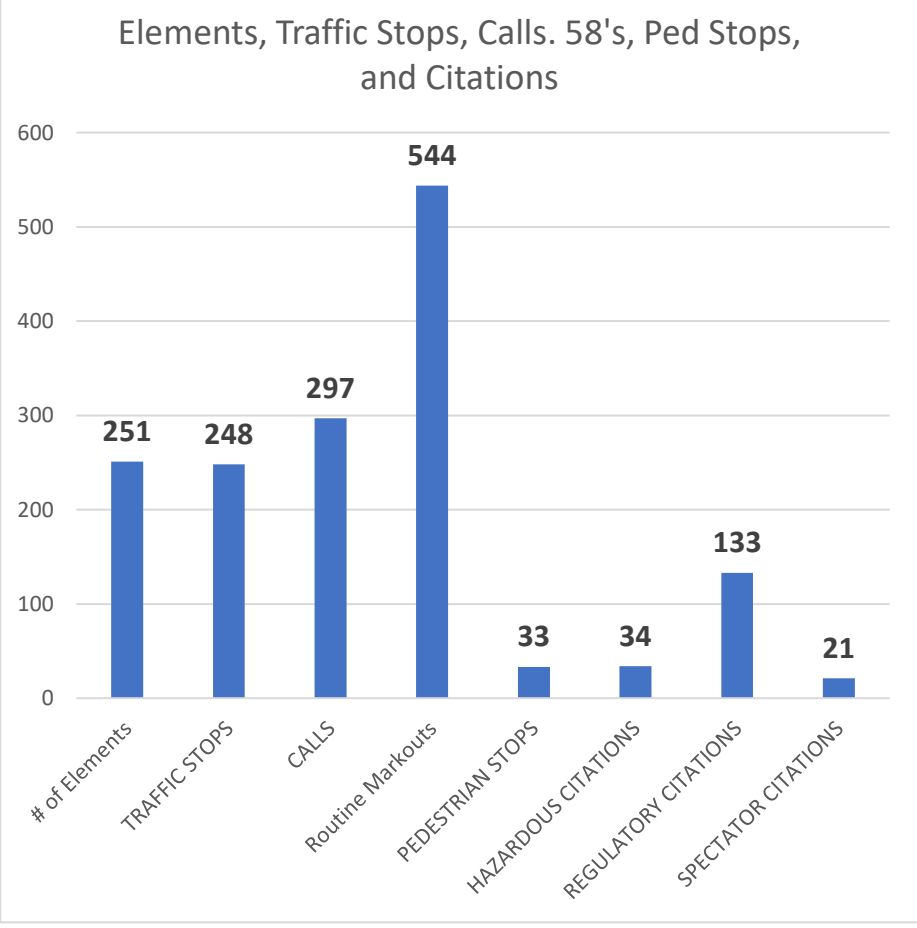
Racing / Speeding Hotspots

Racing / Speeding Operational Activity

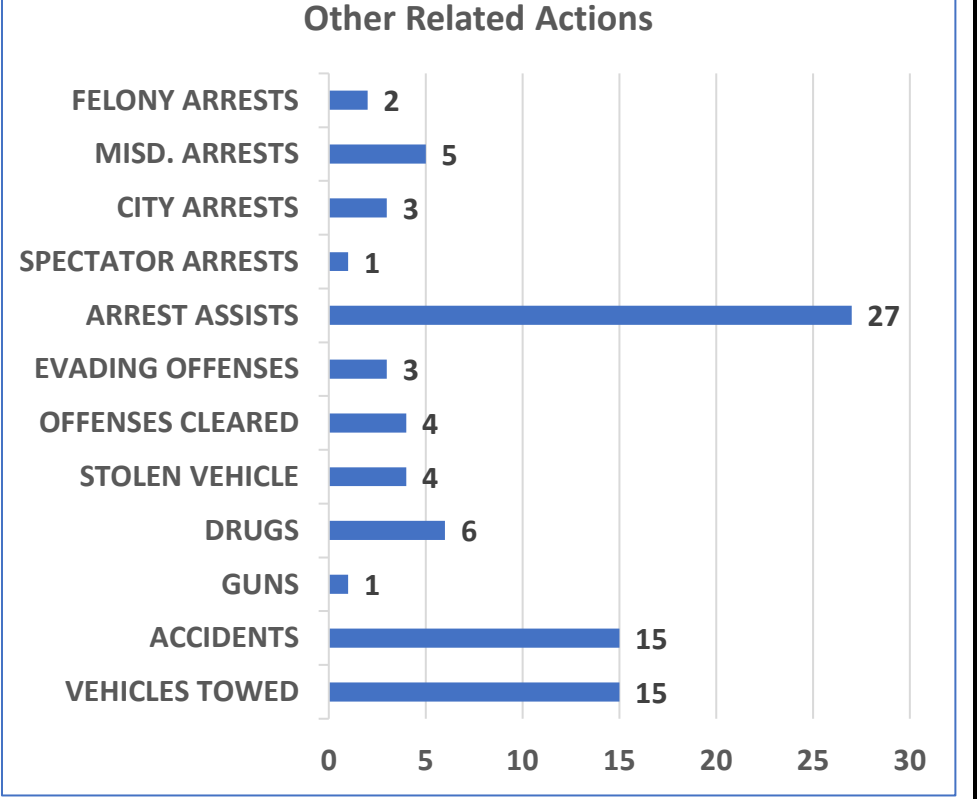
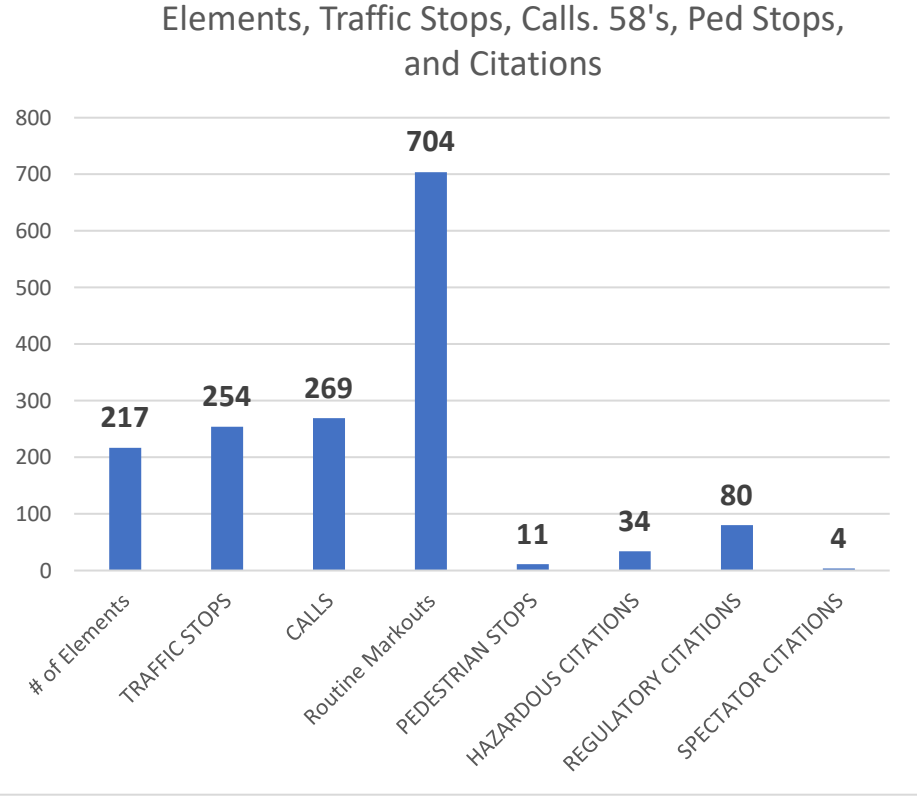
Takeover Locations



October



November



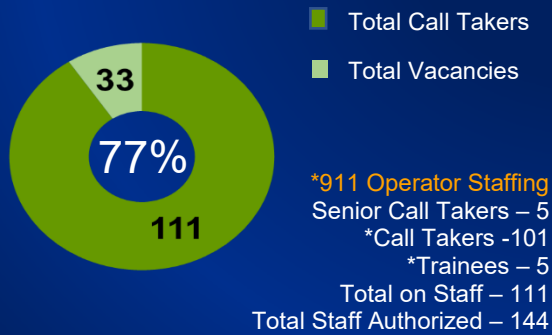
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (November) 2022

Call Center Staffing



November 2022
Service Level

98.58%



YTD Level
Jan 1 – Nov 30, 2022

97.66%



Average Answer Time
November 2022

0:04



November 2022
Total 9-1-1 Calls

139,556



Call Takers in Training

5



Call Takers in Background

6

Service Level Comparison

Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December		97.60%	71.90%
January		98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

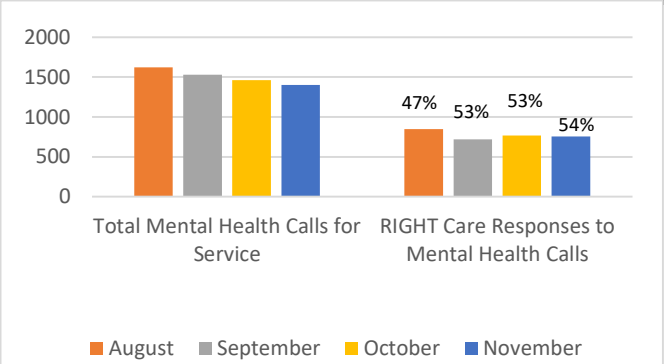
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December		155,427	158,259
January		142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = **9.22%** (decrease)

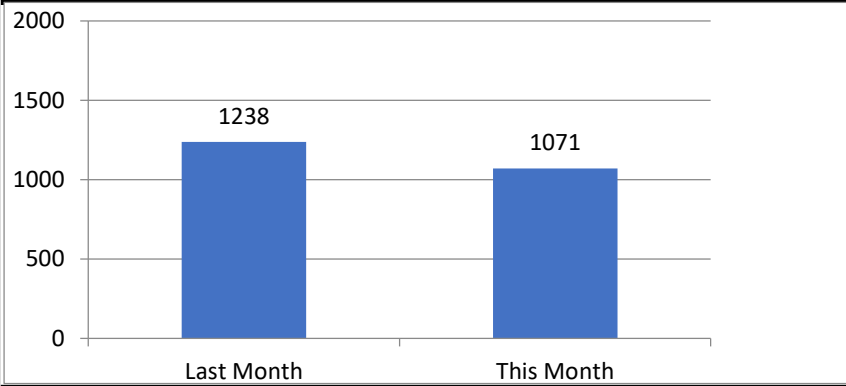
Office of Integrated Public Safety Solutions - November 2022 Dashboard

Rapid Integrated Group Healthcare Team

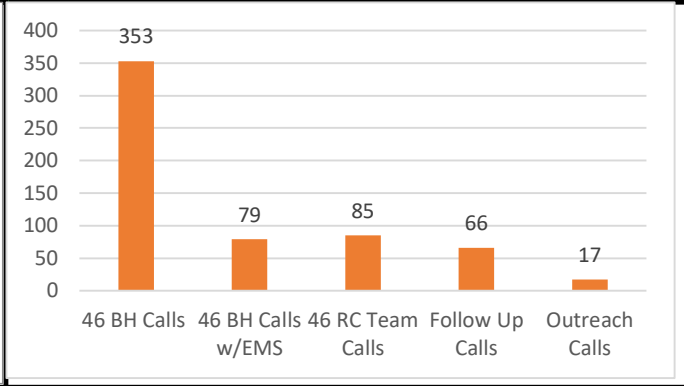
Percent of All Behavioral Health Calls Answered



Total Number of 911 Calls Answered by RIGHT Care Teams	
2019	1,000
2020	1,000
2021	1,000
2022	1,000
2023	1,000
2024	1,000
2025	1,000
2026	1,000
2027	1,000
2028	1,000
2029	1,000
2030	1,000



Behavioral Health Calls Answered By RIGHT Care



DPD Right Care Activity

Activity	This Month	YTD
Clients Served	646	7,419
Calls Answered	1,071	11,567
Jail Diversions	24	722
Total Outreach Calls	17	271
Total Follow up Calls	66	805
Total	1824	20,784
FY 21-22 Expansion	In Progress	17 teams operating

Nuisance Abatement

Activity	This Month	YTD
Properties Investigated	19	252
Contacts with property owners	23	370
Meetings attended	26	523
Cases closed	1	43
Active Cases	New Case	YTD
Central Open Cases	0	3
Northeast Open Cases	0	7
Southeast Open Cases	0	9
Southwest Open Cases	0	5
Northwest Open Cases	0	7
North Central Open Cases	0	4
South Central Open Cases	0	14
Total Cases	0	49
Staffing	Authorized	Current
Sergeant	1	1
Detectives	9	8
Intelligence Officer	1	1

Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	FYTD
Code violations identified and worked	1,362	2,641
Code cases complete by owner compliance	40	135
Code cases complete through city intervention	74	169
Commercial business inspections	656	1,019
Vacant lots remediated	36	102
Zoning cases worked	327	560
Substandard structure cases worked	549	999
Effectiveness Measure: Percentage Increase or Decrease	Malcolm X/Marburg	Illinois Ave
Calls for police this year vs last year	2%	-32%
Criminal offenses this year vs last year	-4%	34%

Multifamily Inspection & Compliance Action Team	

Activity	This Month	YTD
Multifamily Property Deficiencies Identified	236	1181
Deficiencies Addressed by Property Owner	46	358
In Progress Deficiencies to be Addressed	190	783

City Funded Violence Interruption Programs

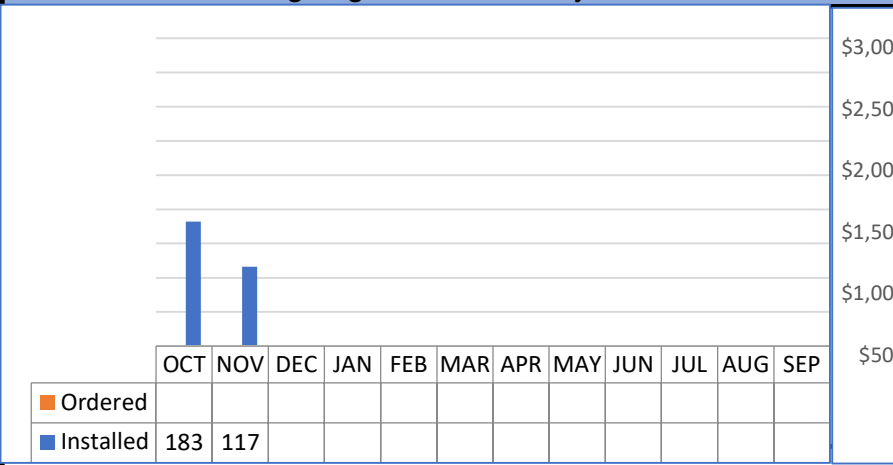
<p>Youth Advocate Programs</p>

Activity	This Month	Year to Date
Violence Interruption Contacts	4	8
Mentoring Contacts	193	482
Social Service Referrals	33	47
Employment Opportunity Referral	7	29
Hospital Response	0	0
Community Engagement Events	7	13
Coordination Meetings	3	12
Youth Programs	2	5

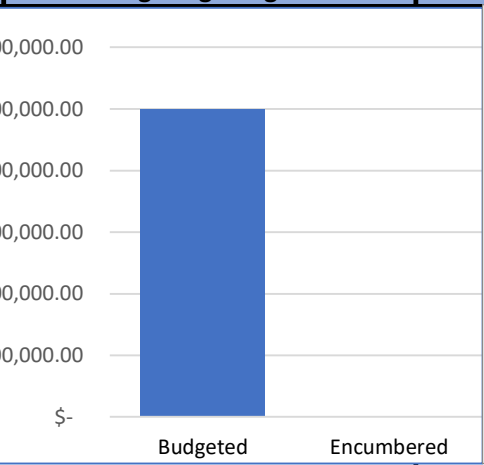
Crisis Intervention Team

Referrals Received	This Month	Year to Date
DFR Referral	2	64
DPD Referral	74	1,015
Community Referral	4	49
Clients Served	This Month	Year to Date
Verified Social Service Referrals	18	414

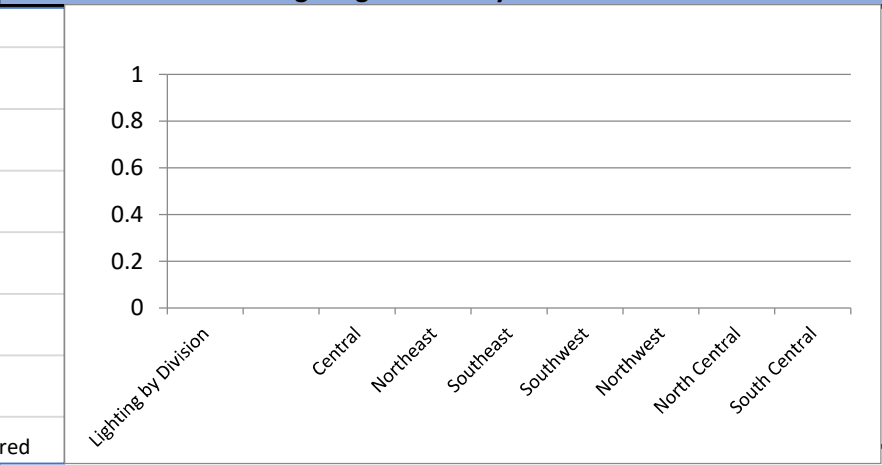
Lighting Enhancement Projects



Lighting Budget

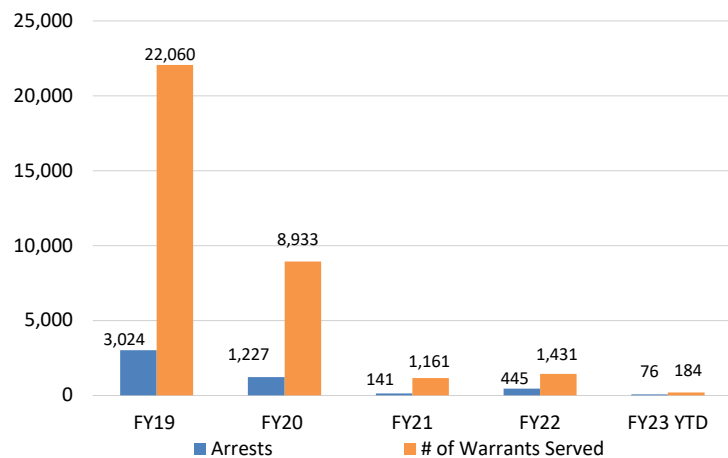


Lighting Ordered by Division

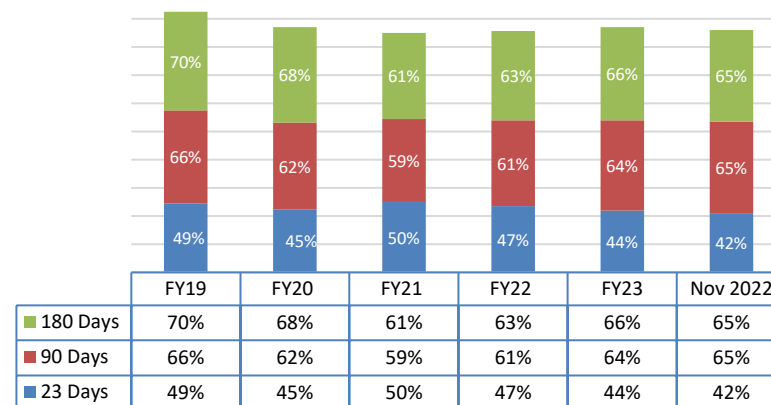


Municipal Court Dashboard: Month Ending November 30, 2022

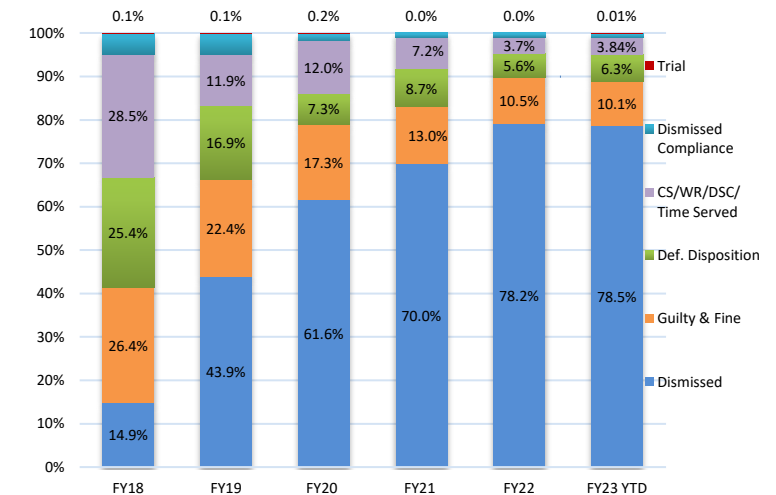
Warrant Enforcement



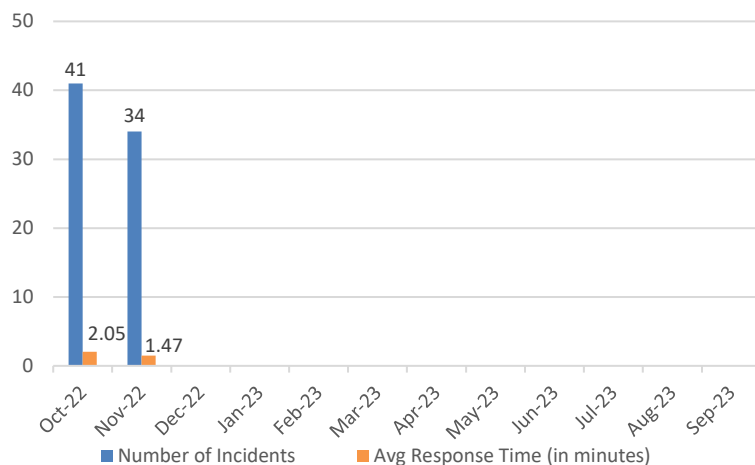
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



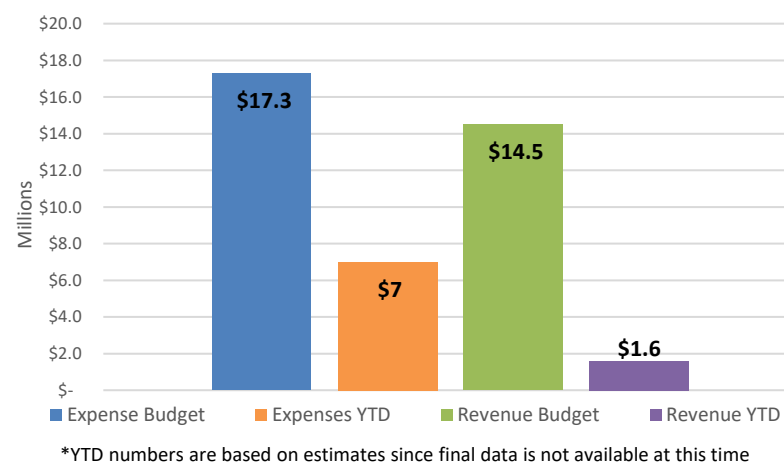
Courthouse Dispositions



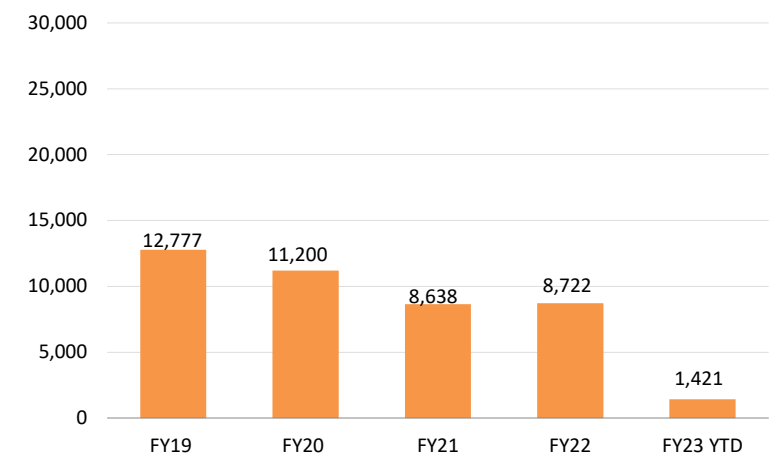
Security Incidents and Response Time



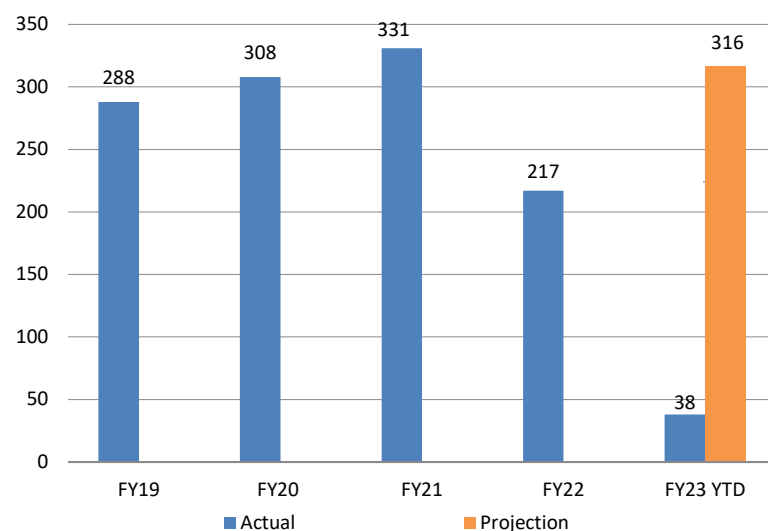
*Municipal Court Budget



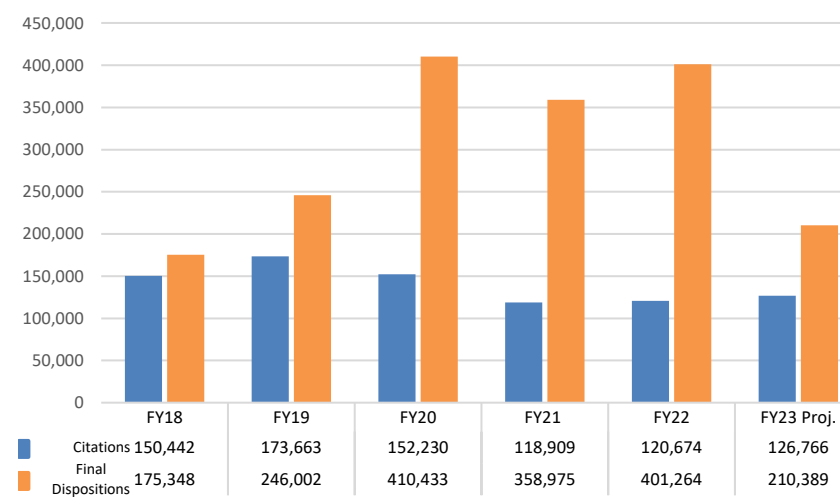
City Detention Center Book-Ins



Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance

