911 COPS Scale®

Considering Offender Probability in Statements

Place a check mark for any indicator that applies or circle n/a for not applicable

Innocent Indicators	WHO is the call about?	Guilty Indicators
	WITO is the can about.	
Immediate Plea for Help for Victim	n/a	No Immediate Plea for Help for Victim
Immediate Assessment of Victim	n/a	No Immediate Assessment of Victim
Focus on Victim	n/a	Focus on Caller
No Acceptance of Death	n/a	Acceptance of Victim's Death
Aid Provided to Victim	n/a	No Aid Provided to Victim
WHAT is the call about?		
Relevant Information	n/a	Extraneous Information
Sensory Details	n/a	Lack of Sensory Details
Prioritized Order	n/a	Inappropriate Order
Bleeding Comments	n/a	Blood/Brains Comments
HOW is the call made?		
Urgency	n/a	No Urgency
Fear for Caller's Safety	n/a	No Fear for Caller's Safety
Proximity to Victim	n/a	No Proximity to Victim
Initial Sounds or Comments	n/a	Initial Delays
Addressing/Coaching the Victim	n/a	Insults or Blames Victim
Aggressive Demands		Passive Defenses: Mentality Ingratiating Remarks
Mental Miscues Minimizes		
Cooperation with Dispatcher	n/a Resist	ance to Dispatcher:
		Diversion Equivocation
		p _ Only Answers What's Asked
	Short Answers	n Self-Interruption Unintelligible Comments
	Short Allswers	Offine Higher Comments
Additional Guilty Indicators:		
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Attempts to Convince Awkward Phrases Conflicting Facts "Huh?" Factor "I Don't Know" Isolated Please		
isolated Flease Eack of Conflactions No Modulation onexplained Knowledge		
Susan H. Adams, Ph.D. and Deputy Chief Tracy Harpster		