

Exhibit 5

From: Beamon, Lakita, VBAVACO <lakita.beamon@va.gov>
Sent: Wednesday, October 14, 2015 12:28 PM
To: McHugh, Timothy L.
Subject: Update Re: FOIA 15-06495-F

Importance: High

Good afternoon Mr. McHugh,

I wanted to have more information for you when writing this message. Prior to your message below, I had already elevated your case since we appear to be having challenges with our IT department. Management has been made fully aware of these challenges as you await a response and is looking into the situation. Please know that your request is a priority. I will keep you posted of any developments. Thank you for your patience.

Sincerely,

Lakita

From: McHugh, Timothy L. [<mailto:TMcHugh@hunton.com>]
Sent: Tuesday, October 13, 2015 10:46 AM
To: Beamon, Lakita, VBAVACO
Subject: [EXTERNAL] RE: Update Re: FOIA 15-06495-F

Ms. Beamon – is there any update on this? I have not received a CD or similar in the mail.

Thanks,

Tim

From: McHugh, Timothy L.
Sent: Thursday, October 01, 2015 11:47 AM
To: 'Beamon, Lakita, VBAVACO'
Subject: RE: Update Re: FOIA 15-06495-F

Thank you for keeping me updated, Ms. Beamon. Sorry to hear about all of the difficulties.

From: Beamon, Lakita, VBAVACO [<mailto:lakita.beamon@va.gov>]
Sent: Thursday, October 01, 2015 11:45 AM
To: McHugh, Timothy L.
Subject: Update Re: FOIA 15-06495-F
Importance: High

Good morning,

I was under the impression that burning CDs to provide you with the electronic version of the Chapter 33 Manual would be a quick process. However, the individual with the CD burner was unable to successfully transfer any data. Therefore she immediately put in a trouble ticket with our Information

Technology (IT)department. In addition, I contacted our Information Security Officer directly for assistance with this (with the hope of speeding up the process). In the meantime, I thought you should know that we are still actively working to provide you with the electronic version of the Chapter 33 Manual.

From: Beamon, Lakita, VBAVACO
Sent: Wednesday, September 23, 2015 8:39 AM
To: 'TMcHugh@hunton.com'
Subject: FOIA 15-06495-F 1 of 2
Importance: High

Good morning Mr. McHugh:

The information you requested involved the resources of two different teams which contributed to the delay. However, the attached documents are the results of their efforts to fulfill your request. You should also expect a delivery from UPS. The details of this shipment are attached. Lastly, I've attempted to send you the compressed version of the Chapter 33 Manual (message 2 of 2) but it keeps getting returned undeliverable due to its size. Is there another way to email you the file (approx. 6MB)? Again, I apologize for the delay and any inconvenience this may have caused.

Sincerely,

Lakita Beamon

Compliance and Liaison Team (223B)
VA Central Office, Education Service
Veterans Benefits Administration