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From: Williams, TR - DHS
To: Woods, Otis L - DHS; Johnson, Alfred C - DHS
Cc: Timberlake, Karen E - DHS; Standridge, Debra K - DHS; Maresh, Alison B - DHS; Perkins, Amy L - DHS
Subject: Follow up on constituent concern
Date: Thursday, May 26, 2022 6:16:33 PM
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Lueder's letter from DQA.pdf

Greetings team!

I hope this email finds you safe, healthy and well.

I believe I included in this email, the same cast of characters who stayed late on our 8am call this week Monday to follow up on Bill Lueder's most recent communications with DHS. If I forgot anyone, please tag them in.

In our call Monday morning we left the conversation open as far as next steps, if any, in engaging Bill outside of written communication.

Karen and I had the chance to connect on this and were reminded that in the final letter that went to Bill (thanks again DQA and OLC for that work) there was the following reference: "As is customary, the facility provided additional information before the case conference and during the case conference for consideration by the Department. This additional information was provided to you on April 26, 2022, by the Division of Quality Assurance."

DQA- may you share what those "additional documents/information" was ?

Based on what that information details its possible Bill didn't read them or understand them and it could be a point of clarity that even if he doesn't agree with DHS we are disagreeing under the same set of facts/information. The thought is that this could be the point of focus in offering to have a meeting with Bill vs. a general "all is fair game" vent type of conversation- at least that's how we would set up the call, recognizing we can't control exactly what is said.

I am out of the office next week Monday 5/30- Monday 6/6, returning on Tuesday 6/7. However, I am hoping not to slow down the forward movement on this. DQA if these are documents that you all can easily share tomorrow, I can commit to looking them over for us to discuss if a meeting with Bill about these documents would be a good next step.

Thank You!

::sending good vibes::

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