



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

July 20, 2015

Ms. Nneka Campbell
[REDACTED]

RE: St Mary's Medical Center, Complaint Number 2015007477

Dear Ms. Campbell:

The Complaint Administration Unit within the Agency for Health Care Administration has received your complaint about St. Mary's Medical Center. Our office is responsible for the review and determination of regulatory authority of all facility complaints filed with this Agency.

Please accept my sincerest condolences on the loss of your daughter. Loss of a loved one is difficult at any time, but particularly when the family has questions concerning that loved one's care.

After review of the information presented, it has been determined the Agency will not conduct an investigation for your specific complaint. The concerns have previously been reported to us and were investigated during our June 8-12, 2015 survey.

We invite you to monitor our Agency's website for inspection results, which are posted at <http://apps.ahca.myflorida.com/StatementofDeficiencies>.

Sincerely,

MICHELLE HART
Sr. Management Analyst Supervisor
Complaint Administration Unit
Division of Health Quality Assurance

