

15 March 2022

Thank you for your FOI request dated 16 February 2022 under the Freedom of Information (Scotland) Act 2002 (FOISA) for:

- RFI1:** *To ask for the number of mobile telephone calls that have been made by prisoners to Samaritans during the six-month period of 1 August 2021 to 31 January 2022, broken down by prison establishment?*
- RFI2:** *To ask the Scottish Prison Service to provide these figures of calls to Samaritans (requested in Question 1) where other forms of telephony (fixed/in-built phones in halls or cells) have been used by prisoners? This particularly refers to an interest in and request for the number of calls made by prisoners in HMP Kilmarnock to Samaritans for that same six-month period (August 2021 to January 2022).*

We have now completed our search for the information you requested.

**RFI1 Response:**

All establishments in Scotland, with the exception of HMP Kilmarnock, have Prison-issue Mobile Phones, which are considered to be 'in cell telephony'. The table below illustrates the number of calls made from these handsets broken down by establishment.

Establishment	Calls to Samaritans 1 Aug 21 – 31 Jan 22 (Mobile Phones)
Addiewell	447
Barlinnie	3,792
Castle Huntly	13
Cornton Vale	122
Dumfries	129
Edinburgh	3,782
Glenochil	721
Grampian	395
Greenock	222
Inverness	77
Low Moss	754
Perth	682
Polmont	1,654
Shotts	310

<b>Total</b>	<b>13,100</b>
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**RFI2 Response:**

The in cell telephony in HMP Kilmarnock is a hard-wired landline and therefore uses a different system. Unfortunately, we do not hold the data relating to HMP Kilmarnock as requested. The table below illustrates the number of calls made from PIN phones (in-built phones within the residential halls), broken down by establishment.

Establishment	Calls to Samaritans 1 Aug 21 – 31 Jan 22 (PIN Phones)
Barlinnie	62
Cornton Vale	1
Dumfries	25
Edinburgh	322
Greenock	2
Inverness	2
Low Moss	3
Perth	2
Polmont	4
Shotts	2
<b>Total</b>	<b>425</b>

I hope this fully answers your request, however if you are unhappy with this response to your request, you may ask us to carry out an internal review, by writing to The Chief Executive, Calton House, 5 Redheughs Rigg, Edinburgh, EH12 9HW.

Your request should explain why you wish a review to be carried out, and should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt.

If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Scottish Information Commissioner.

Yours faithfully

